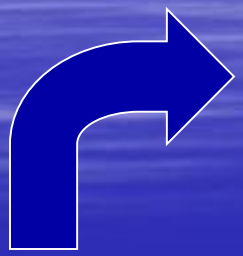
The Return Process

The Return Process

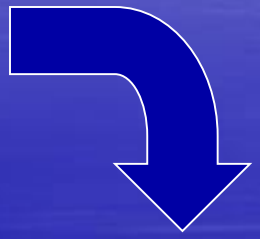
Product is ordered by customer.

The Return Process



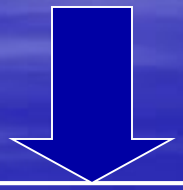
Customer needs to return product, a Return Authorization is created.

The Return Process



The RA is reviewed and approved. Customer is sent RA Form.

The Return Process



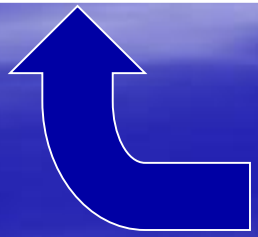
RA form and product is received back to warehouse and customer is credited.

The Return Process

Need to return product to Vendor. A Vendor Return is created.

The Return Process

Approval is received.
Voucher is created.



The Return Process

Product is ordered by customer.

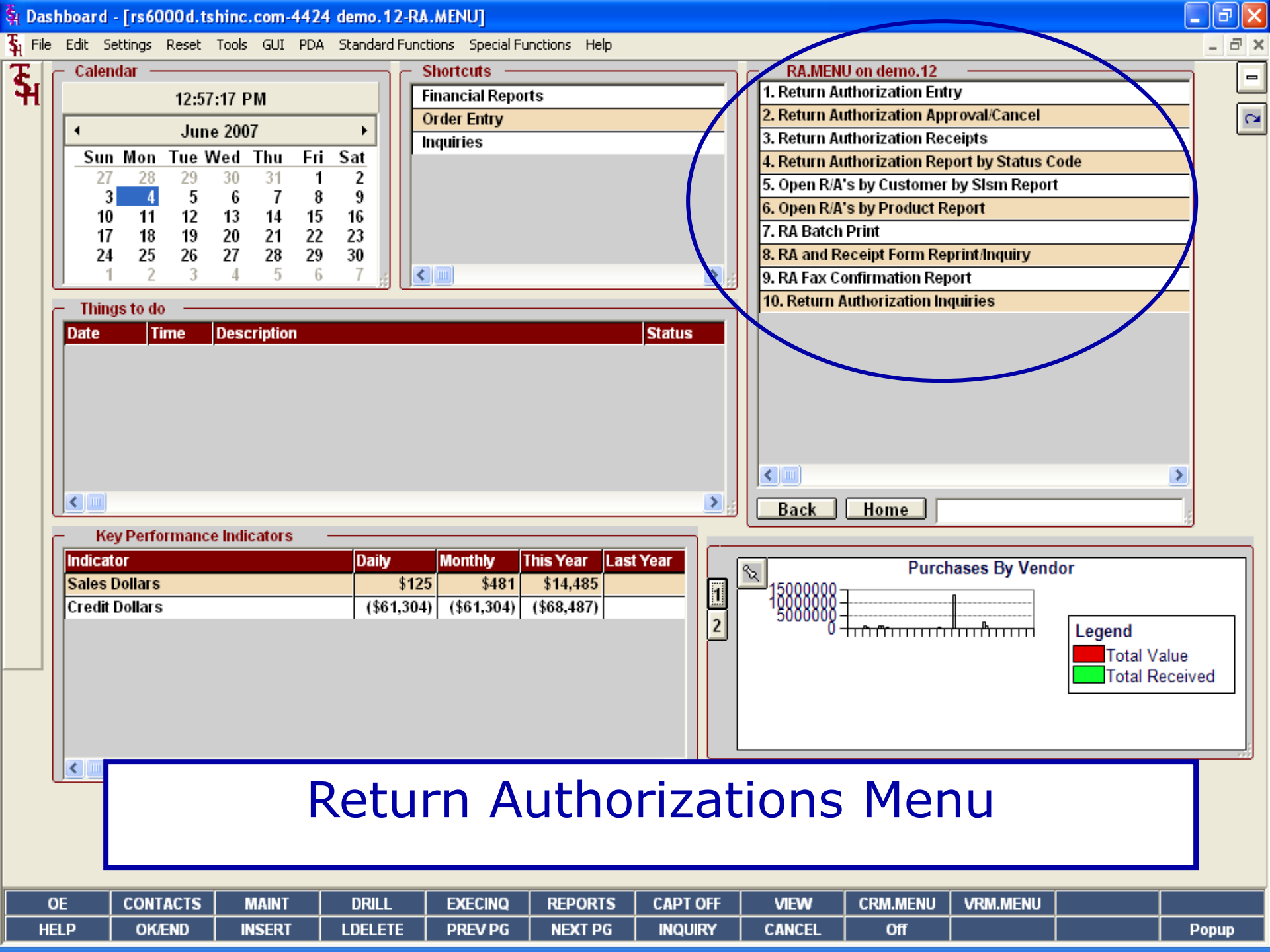
The Return Process

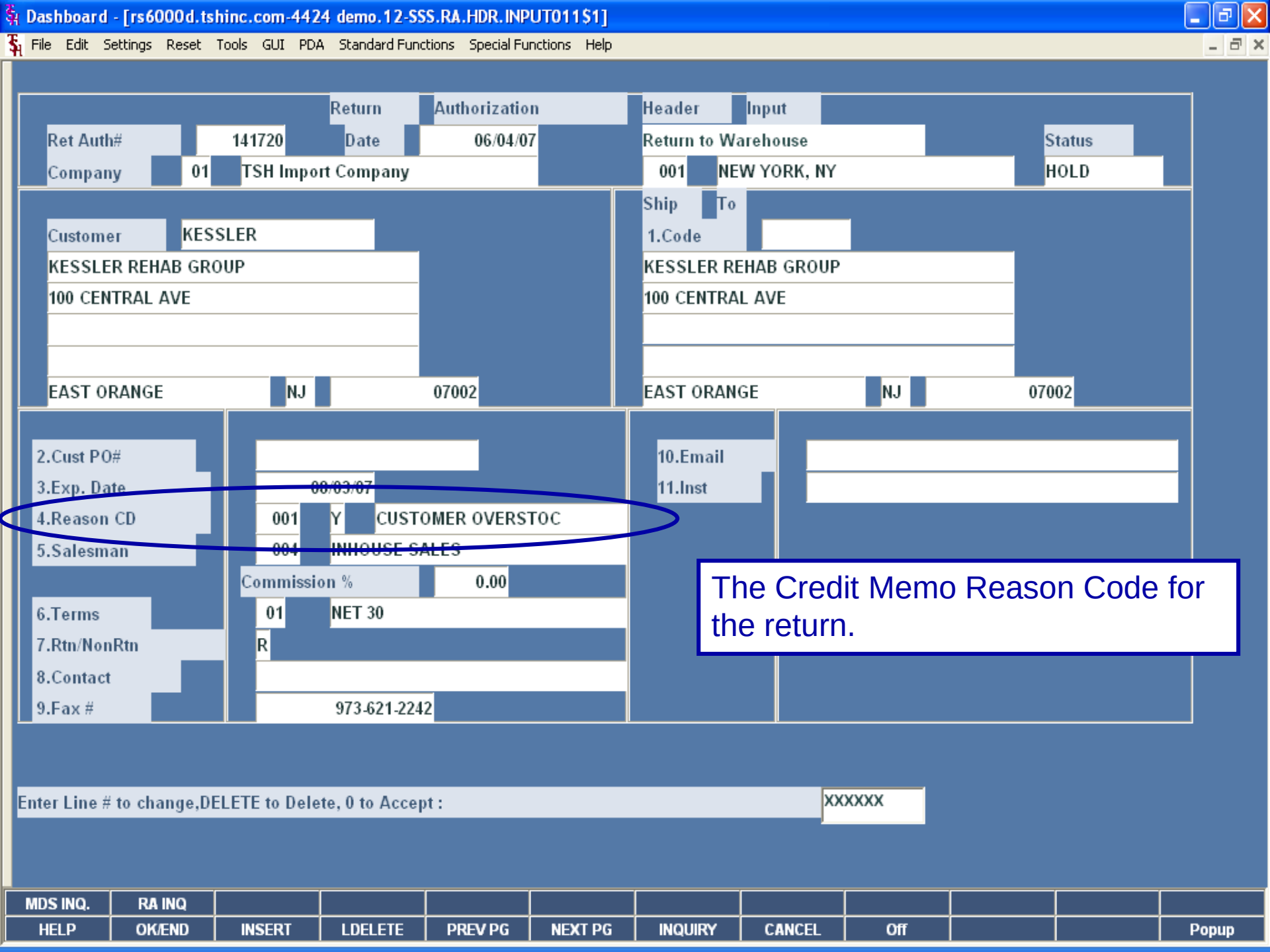
The Return Process

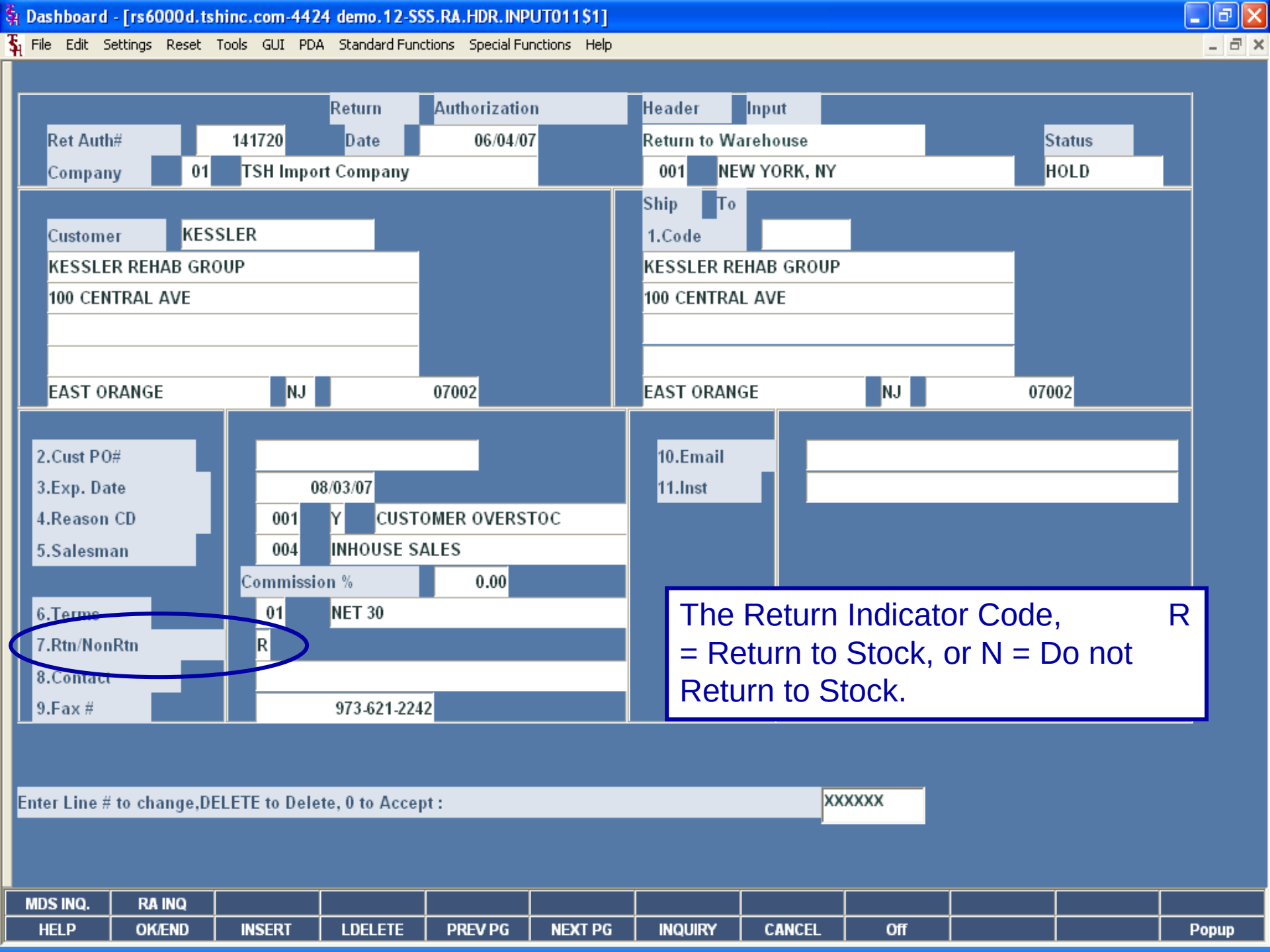
- Return Authorizations
  - Track return process from entry to receipt
  - Apply credit to customer's AR automatically
  - Affect inventory, if necessary

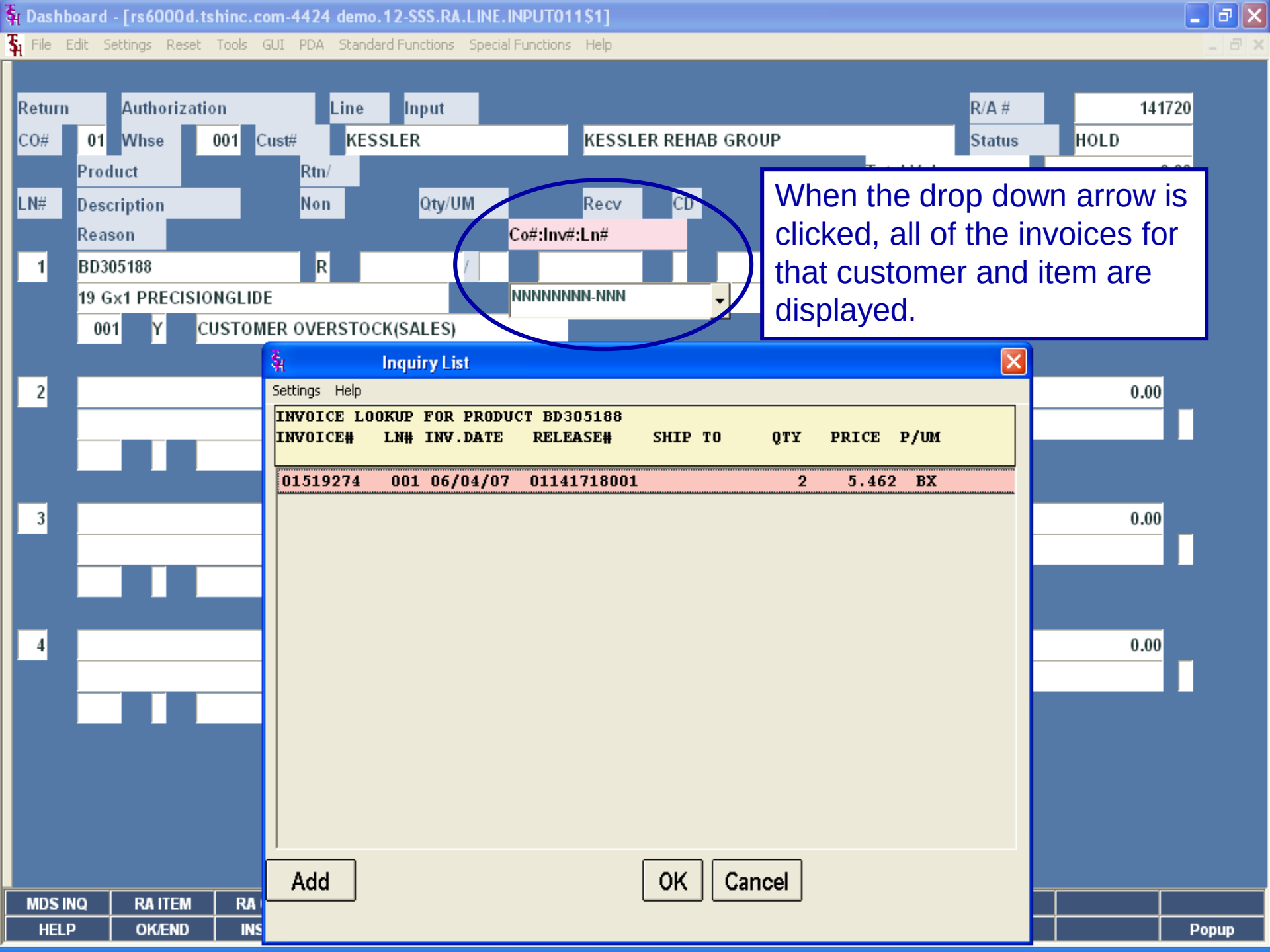
The Return Process

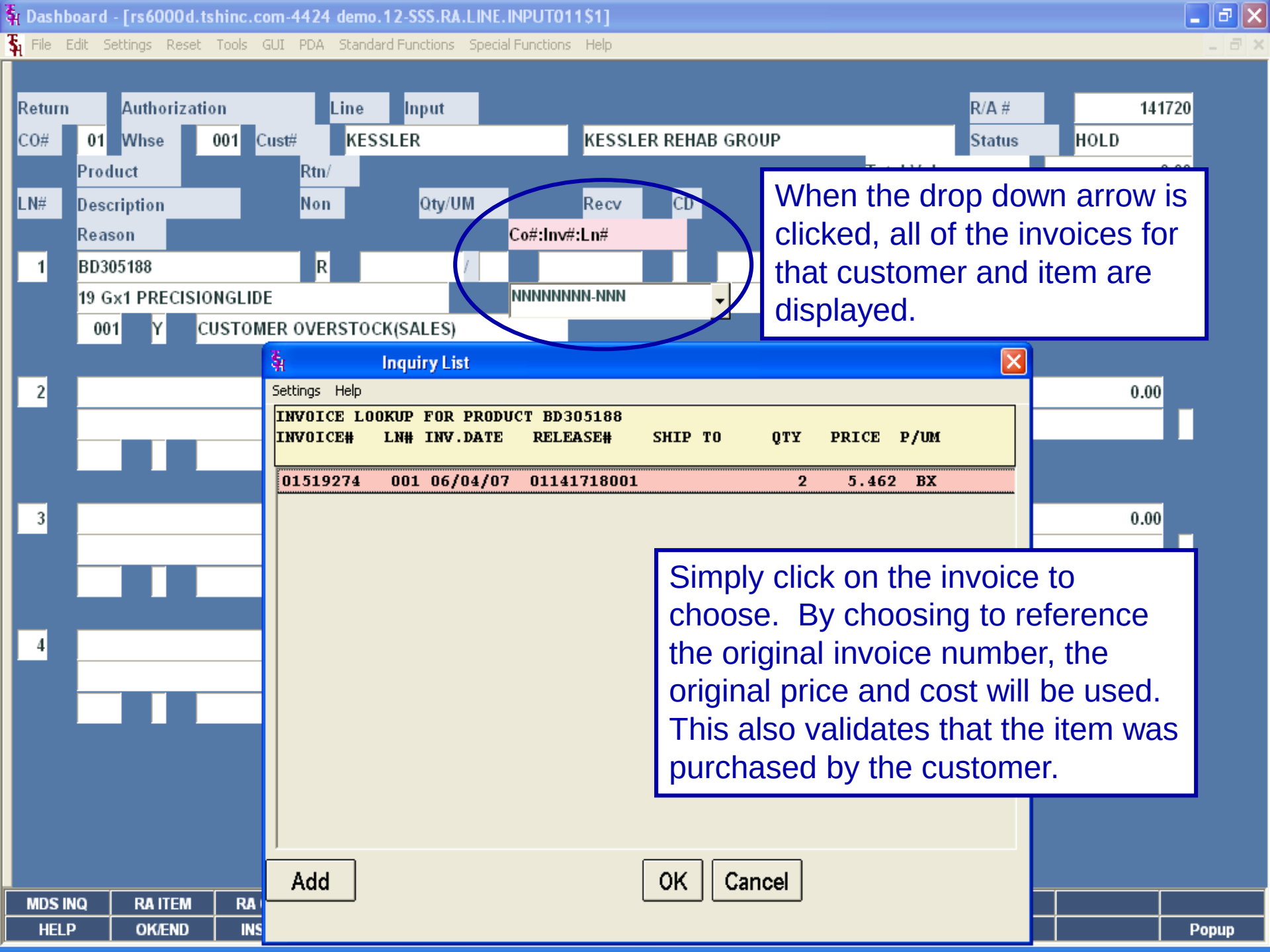
- Return Authorizations
  - Track return process from entry to receipt
  - Apply credit to customer's AR automatically
  - Affect inventory, if necessary
- Return to Vendor
  - Return product back to vendor
  - Affect inventory, if necessary
  - AP Debit Voucher created automatically when Pick ticket is printed

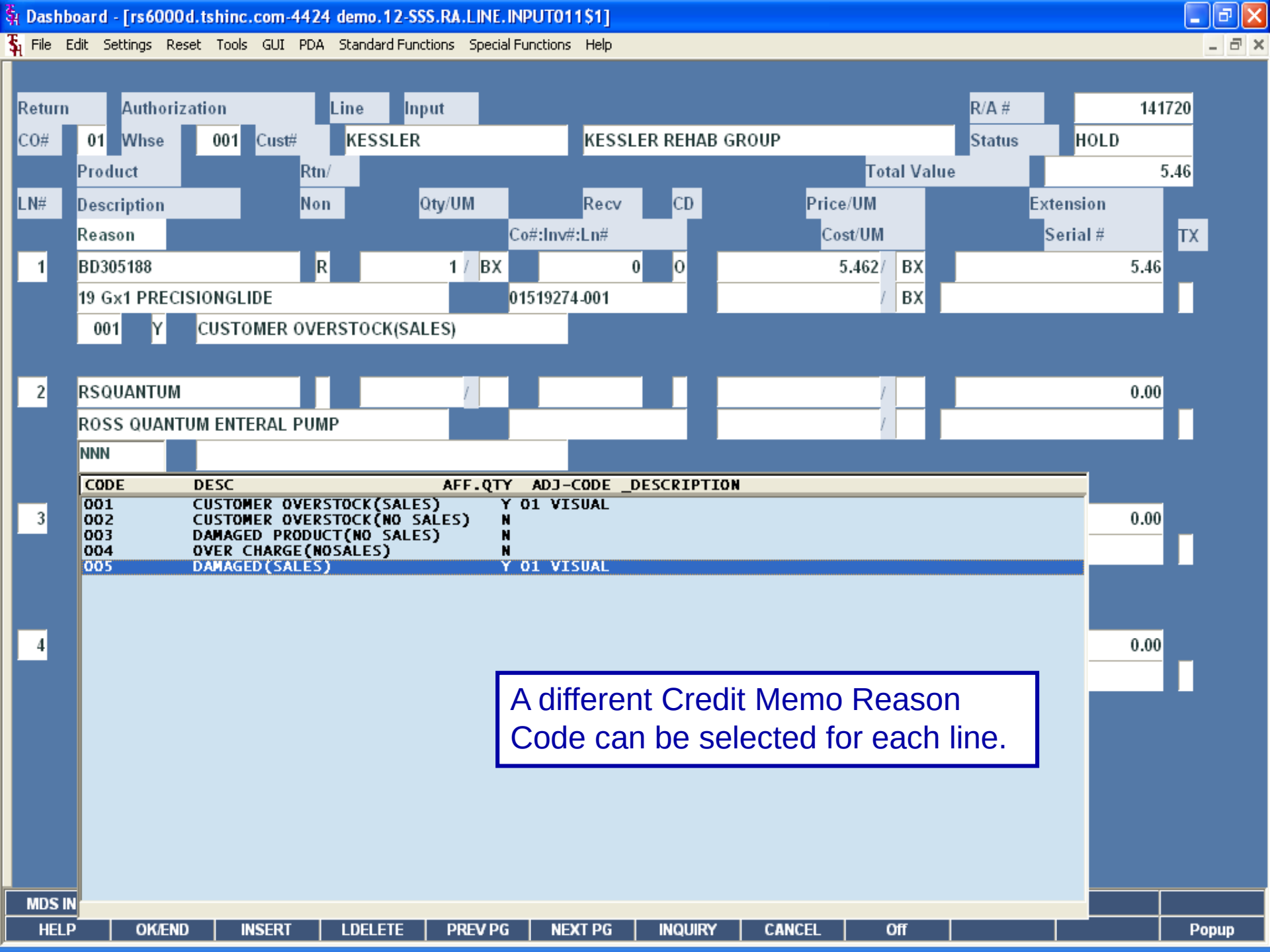

Dashboard - [rs6000d.tshinc.com-4424 demo.12-RA.MENU]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Calendar
12:57:17 PM
June 2007
Sun Mon Tue Wed Thu Fri Sat
27 28 29 30 31 1 2
3 4 5 6 7 8 9
10 11 12 13 14 15 16
17 18 19 20 21 22 23
24 25 26 27 28 29 30
1 2 3 4 5 6 7
Shortcuts
Financial Reports
Order Entry
Inquiries
RA.MENU on demo.12
1. Return Authorization Entry
2. Return Authorization Approval/Cancel
3. Return Authorization Receipts
4. Return Authorization Report by Status Code
5. Open R/A's by Customer by Slsm Report
6. Open R/A's by Product Report
7. RA Batch Print
8. RA and Receipt Form Reprint/Inquiry
9. RA Fax Confirmation Report
10. Return Authorization Inquiries
Back
Home
Things to do
Date
Time
Description
Status
Key Performance Indicators
Indicator
Daily
Monthly
This Year
Last Year
Sales Dollars $125 $481 $14,485
Credit Dollars ($61,304) ($61,304) ($68,487)
Purchases By Vendor
15000000
10000000
5000000
0
Legend
Total Value
Total Received
1
2
Return Authorizations Menu
OE CONTACTS MAINT DRILL EXECINQ REPORTS CAPT OFF VIEW CRM.MENU VRM.MENU
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup

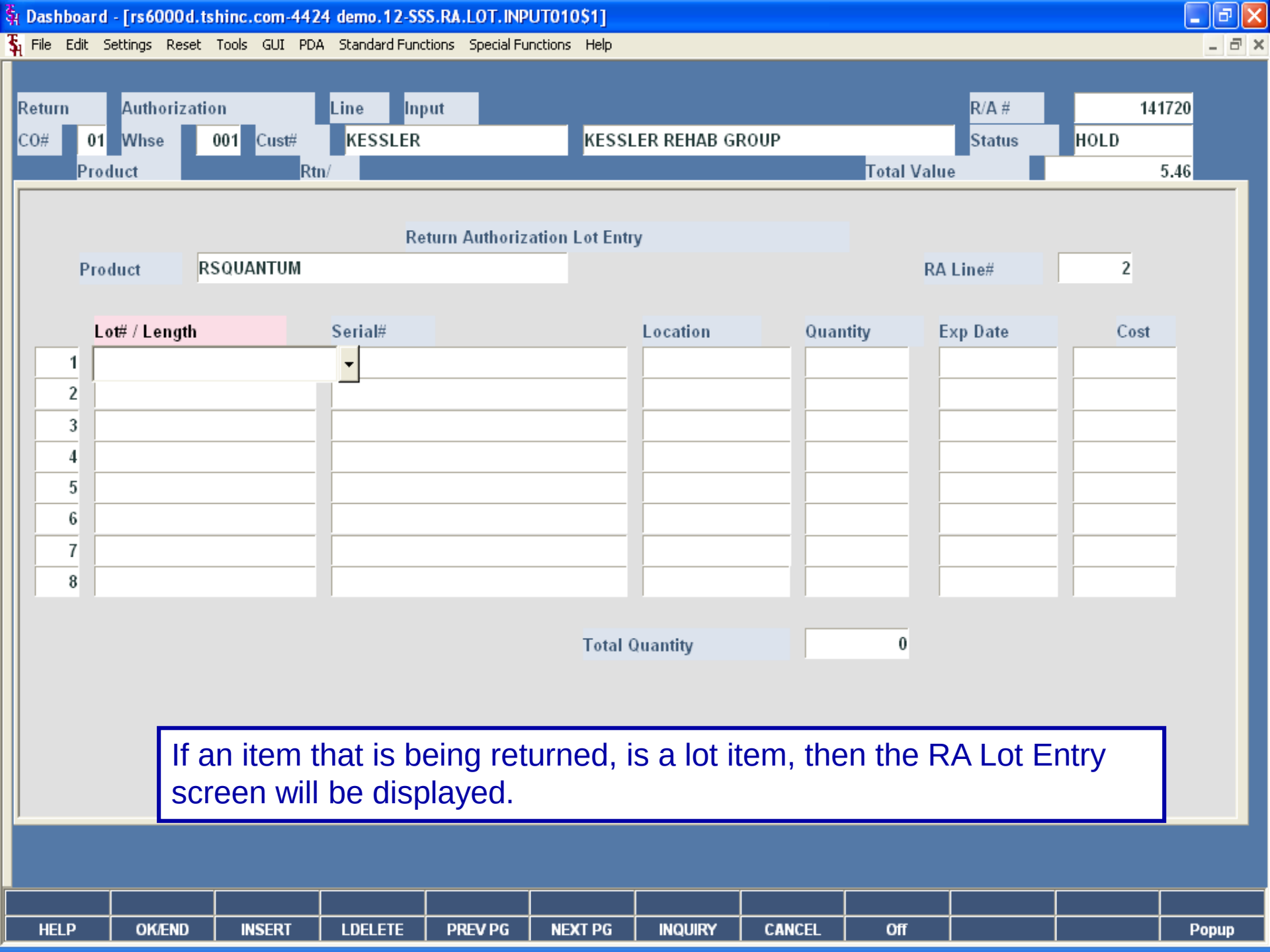

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.HDR.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return Authorization
Header Input
Ret Auth# 141720
Date 06/04/07
Return to Warehouse
Status
Company 01 TSH Import Company
001 NEW YORK, NY
HOLD
Customer KESSLER
KESSLER REHAB GROUP
100 CENTRAL AVE
EAST ORANGE NJ 07002
Ship To
1.Code
KESSLER REHAB GROUP
100 CENTRAL AVE
EAST ORANGE NJ 07002
2.Cust PO#
3.Exp. Date
4.Reason CD
5.Salesman
001 Y CUSTOMER OVERSTOC
004 INHOUSE SALES
Commission % 0.00
6.Terms
7.Rtn/NonRtn
8.Contact
9.Fax #
01 NET 30
R
973-621-2242
10.Email
11.Inst
The Credit Memo Reason Code for the return.
Enter Line # to change,DELETE to Delete, 0 to Accept :
XXXXXX
MDS INQ. RA INQ
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup

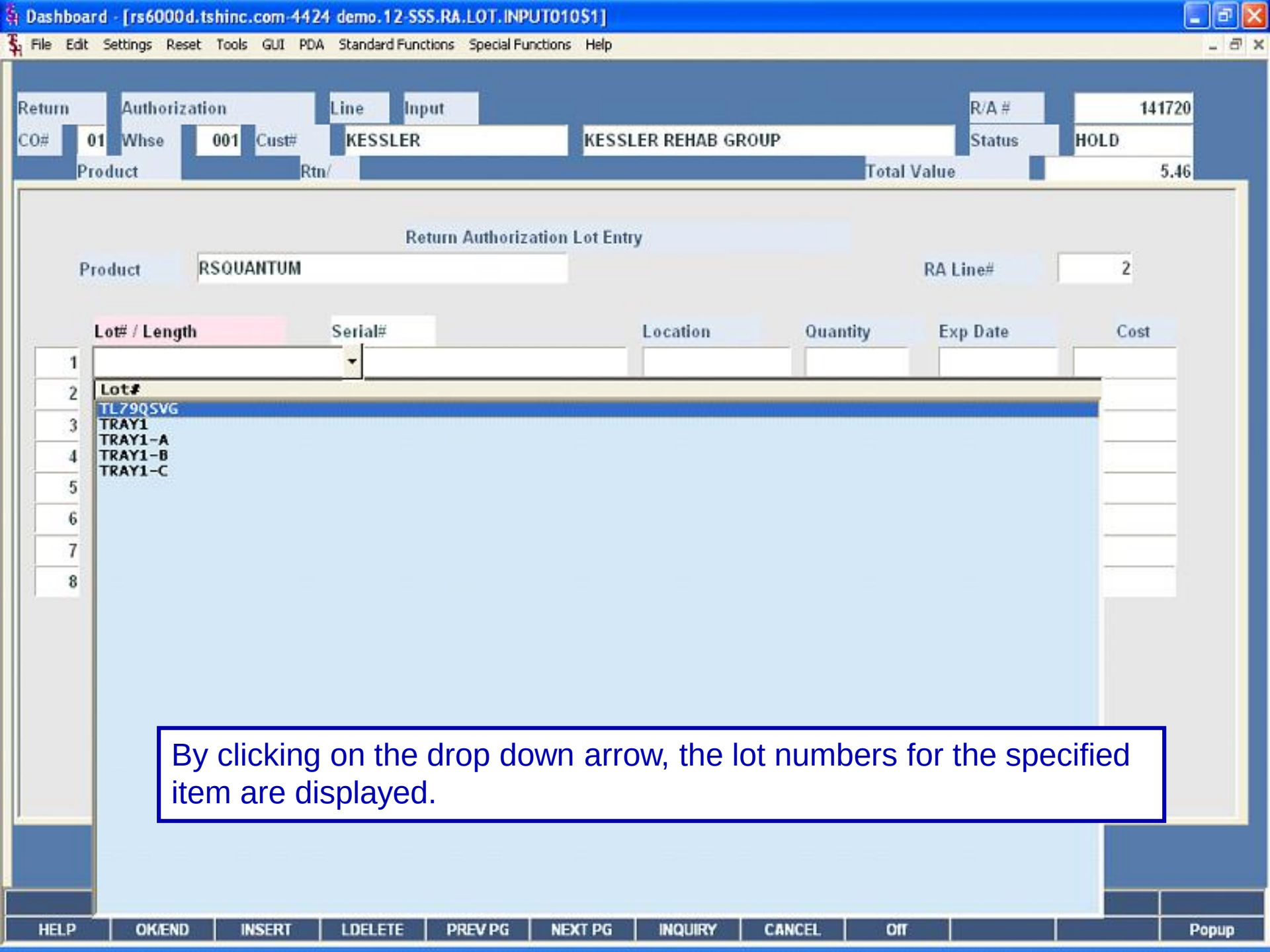

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.HDR.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return Authorization Header Input
Ret Auth# 141720 Date 06/04/07 Return to Warehouse Status
Company 01 TSH Import Company 001 NEW YORK, NY HOLD
Customer KESSLER
KESSLER REHAB GROUP
100 CENTRAL AVE
EAST ORANGE NJ 07002
Ship To
1.Code
KESSLER REHAB GROUP
100 CENTRAL AVE
EAST ORANGE NJ 07002
2.Cust PO#
3.Exp. Date 08/03/07
4.Reason CD 001 Y CUSTOMER OVERSTOC
5.Salesman 004 INHOUSE SALES
Commission % 0.00
6.Terms 01 NET 30
7.Rtn/NonRtn R
8.Contact
9.Fax # 973-621-2242
10.Email
11.Inst
The Return Indicator Code, R = Return to Stock, or N = Do not Return to Stock.
Enter Line # to change,DELETE to Delete, 0 to Accept : XXXXXX
MDS INQ. RA INQ
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup

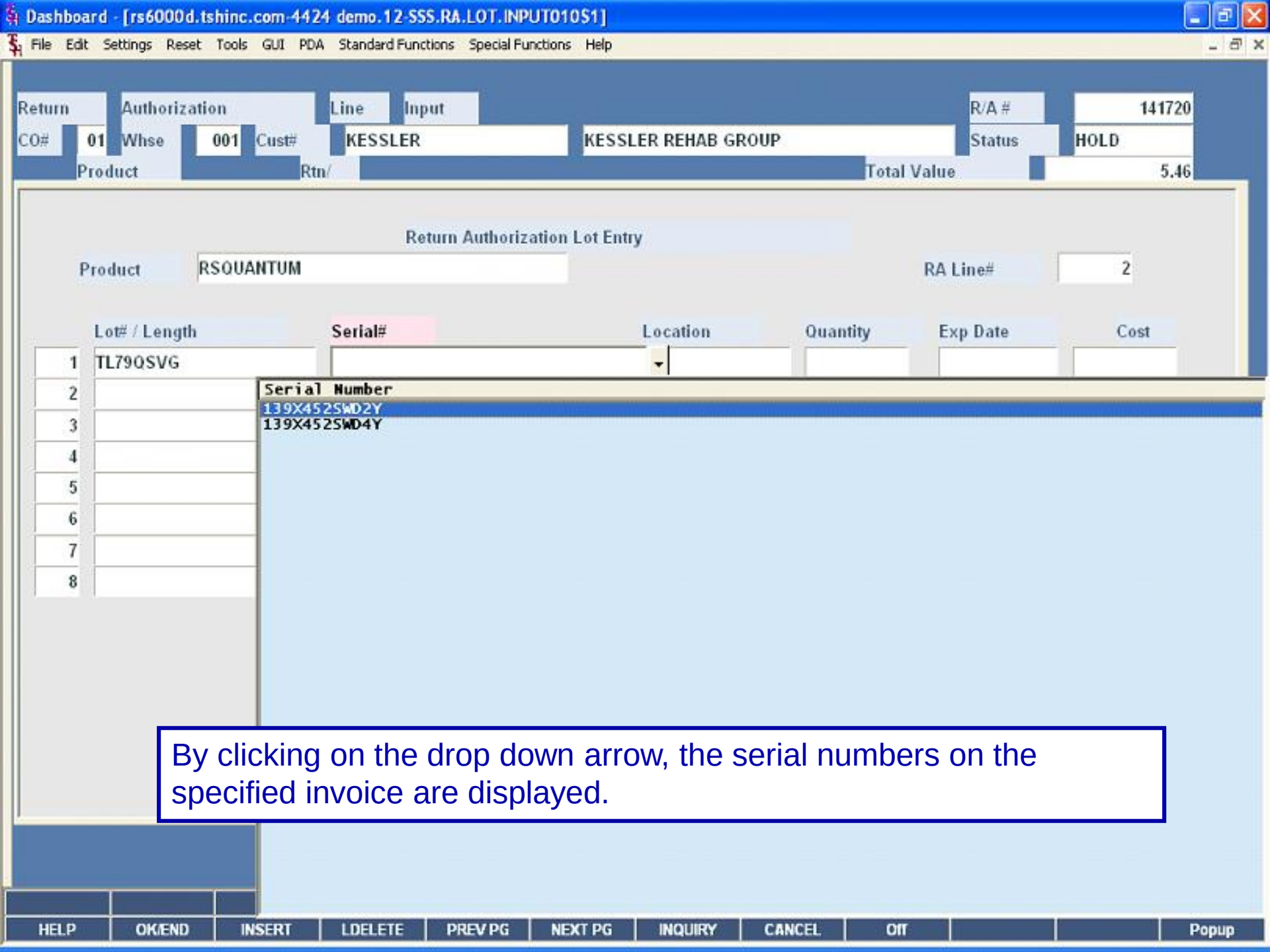

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.LINE.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return Authorization Line Input
R/A # 141720
CO# 01 Whse 001 Cust# KESSLER KESSLER REHAB GROUP
Status HOLD
Product Rtn/
LN# Description Non Qty/UM Recv CD
Reason
Co#:Inv#:Ln#
1 BD305188 R /
19 Gx1 PRECISIONGLIDE NNNNNNNN-NNN
001 Y CUSTOMER OVERSTOCK(SALES)
When the drop down arrow is clicked, all of the invoices for that customer and item are displayed.
Inquiry List
Settings Help
INVOICE LOOKUP FOR PRODUCT BD305188
INVOICE# LN# INV.DATE RELEASE# SHIP TO QTY PRICE P/UM
01519274 001 06/04/07 01141718001 2 5.462 BX
Add
OK
Cancel
2
3
4
0.00
MDS INQ RA ITEM
HELP OK/END
Popup

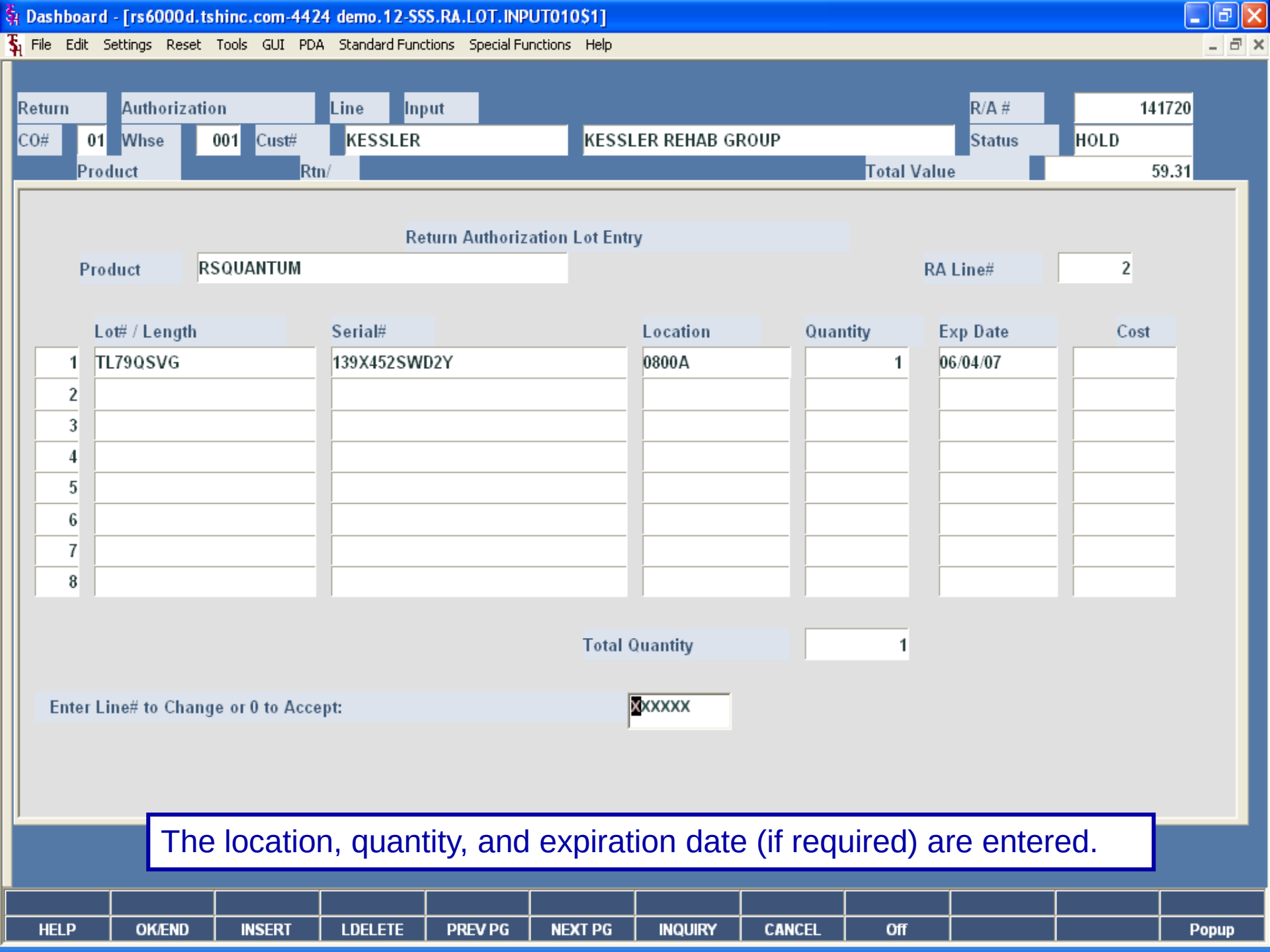

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.LINE.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return
Authorization
Line
Input
R/A #
141720
CO# 01
Whse 001
Cust#
KESSLER
KESSLER REHAB GROUP
Status
HOLD
Product
Rtn/
LN#
Description
Non
Qty/UM
Recv
CD
Reason
Co#:Inv#:Ln#
1
BD305188
R
19 Gx1 PRECISIONGLIDE
NNNNNNNN-NNN
001 Y CUSTOMER OVERSTOCK(SALES)
When the drop down arrow is clicked, all of the invoices for that customer and item are displayed.
Inquiry List
Settings Help
INVOICE LOOKUP FOR PRODUCT BD305188
INVOICE# LN# INV.DATE RELEASE# SHIP TO QTY PRICE P/UM
01519274 001 06/04/07 01141718001 2 5.462 BX
Simply click on the invoice to choose. By choosing to reference the original invoice number, the original price and cost will be used. This also validates that the item was purchased by the customer.
Add
OK
Cancel
2
0.00
3
0.00
4
MDS INQ
RA ITEM
HELP
OK/END
Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.LINE.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return Authorization Line Input R/A # 141720
CO# 01 Whse 001 Cust# KESSLER KESSLER REHAB GROUP Status HOLD
Product Rtn/ Total Value 5.46
LN# Description Non Qty/UM Recv CD Price/UM Extension
Reason Co#:Inv#:Ln# Cost/UM Serial # TX
1 BD305188 R 1 / BX 0 O 5.462 / BX 5.46
19 Gx1 PRECISIONGLIDE 01519274-001 / BX
001 Y CUSTOMER OVERSTOCK(SALES)
2 RSQUANTUM / / 0.00
ROSS QUANTUM ENTERAL PUMP /
NNN
CODE DESC AFF.QTY ADJ-CODE _DESCRIPTION
001 CUSTOMER OVERSTOCK(SALES) Y 01 VISUAL
002 CUSTOMER OVERSTOCK(NO SALES) N
003 DAMAGED PRODUCT(NO SALES) N
004 OVER CHARGE(NOSALES) N
005 DAMAGED(SALES) Y 01 VISUAL
3 0.00
4 0.00
A different Credit Memo Reason Code can be selected for each line.
MDS IN
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.LOT.INPUT010$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return Authorization Line Input
R/A # 141720
CO# 01 Whse 001 Cust# KESSLER KESSLER REHAB GROUP
Status HOLD
Product Rtn/
Total Value 5.46
Return Authorization Lot Entry
Product RSQUANTUM
RA Line# 2
Lot# / Length
Serial#
Location
Quantity
Exp Date
Cost
1
2
3
4
5
6
7
8
Total Quantity 0
If an item that is being returned, is a lot item, then the RA Lot Entry screen will be displayed.
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.LOT.INPUT010S1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return Authorization Line Input R/A # 141720
CO# 01 Whse 001 Cust# KESSLER KESSLER REHAB GROUP Status HOLD
Product Rtn/ Total Value 5.46
Return Authorization Lot Entry
Product RSQUANTUM RA Line# 2
Lot# / Length Serial# Location Quantity Exp Date Cost
1
2
3
4
5
6
7
8
Lot#
TL79QSVG
TRAY1
TRAY1-A
TRAY1-B
TRAY1-C
By clicking on the drop down arrow, the lot numbers for the specified item are displayed.
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.LOT.INPUT010S1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return Authorization Line Input R/A # 141720
CO# 01 Whse 001 Cust# KESSLER KESSLER REHAB GROUP Status HOLD
Product Rtn/ Total Value 5.46
Return Authorization Lot Entry
Product RSQUANTUM RA Line# 2
Lot# / Length Serial# Location Quantity Exp Date Cost
1 TL79QSVG
2
3
4
5
6
7
8
Serial Number
139X452SWD2Y
139X452SWD4Y
By clicking on the drop down arrow, the serial numbers on the specified invoice are displayed.
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup



The location, quantity, and expiration date (if required) are entered.

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.LINE.INPUT011$1]

File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help

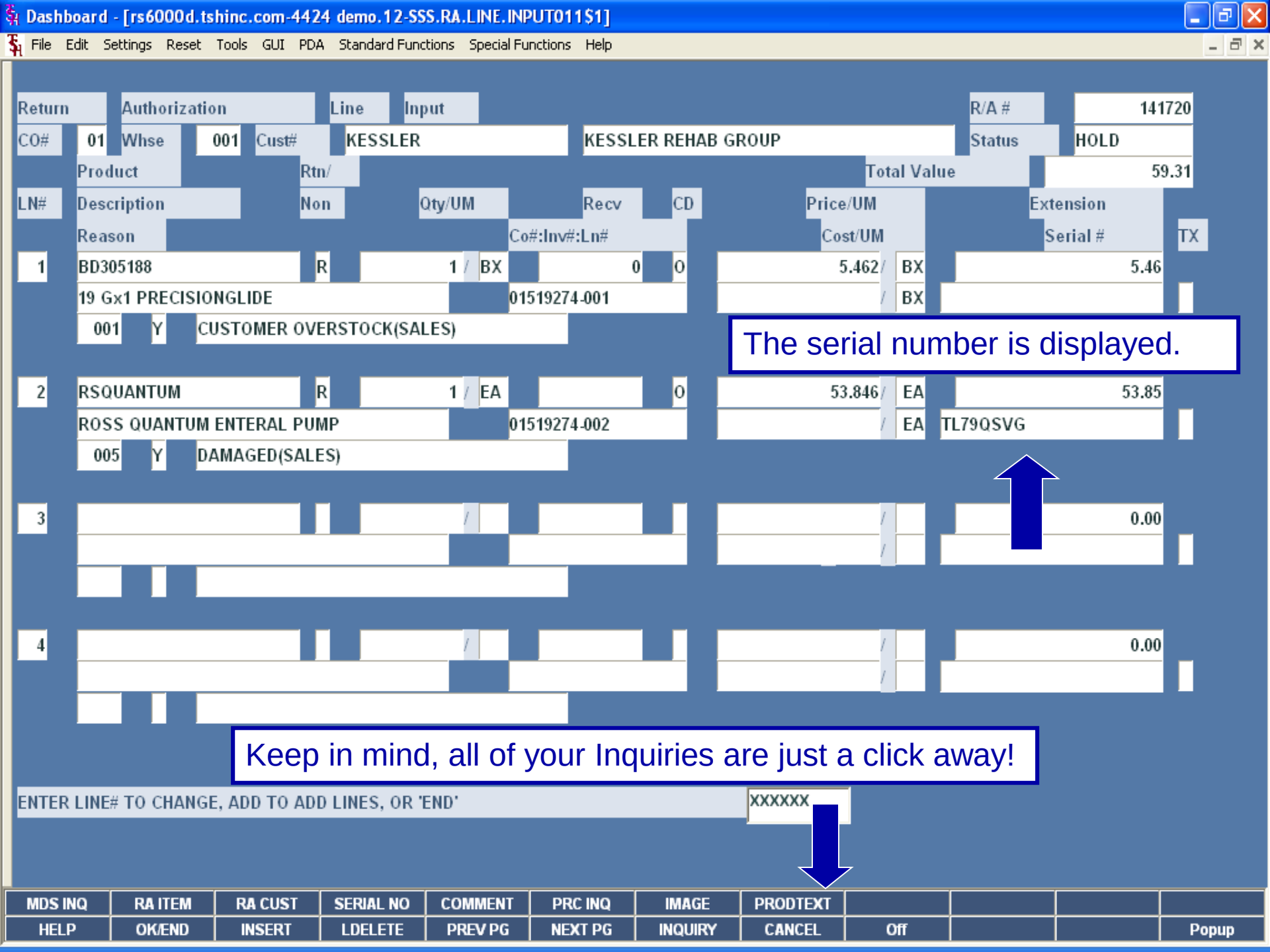
Return	Authorization	Line	Input			R/A #	141720
CO# 01	Whse 001	Cust#	KESSLER	KESSLER REHAB GROUP		Status	HOLD
	Product	Rtn/				Total Value	59.31

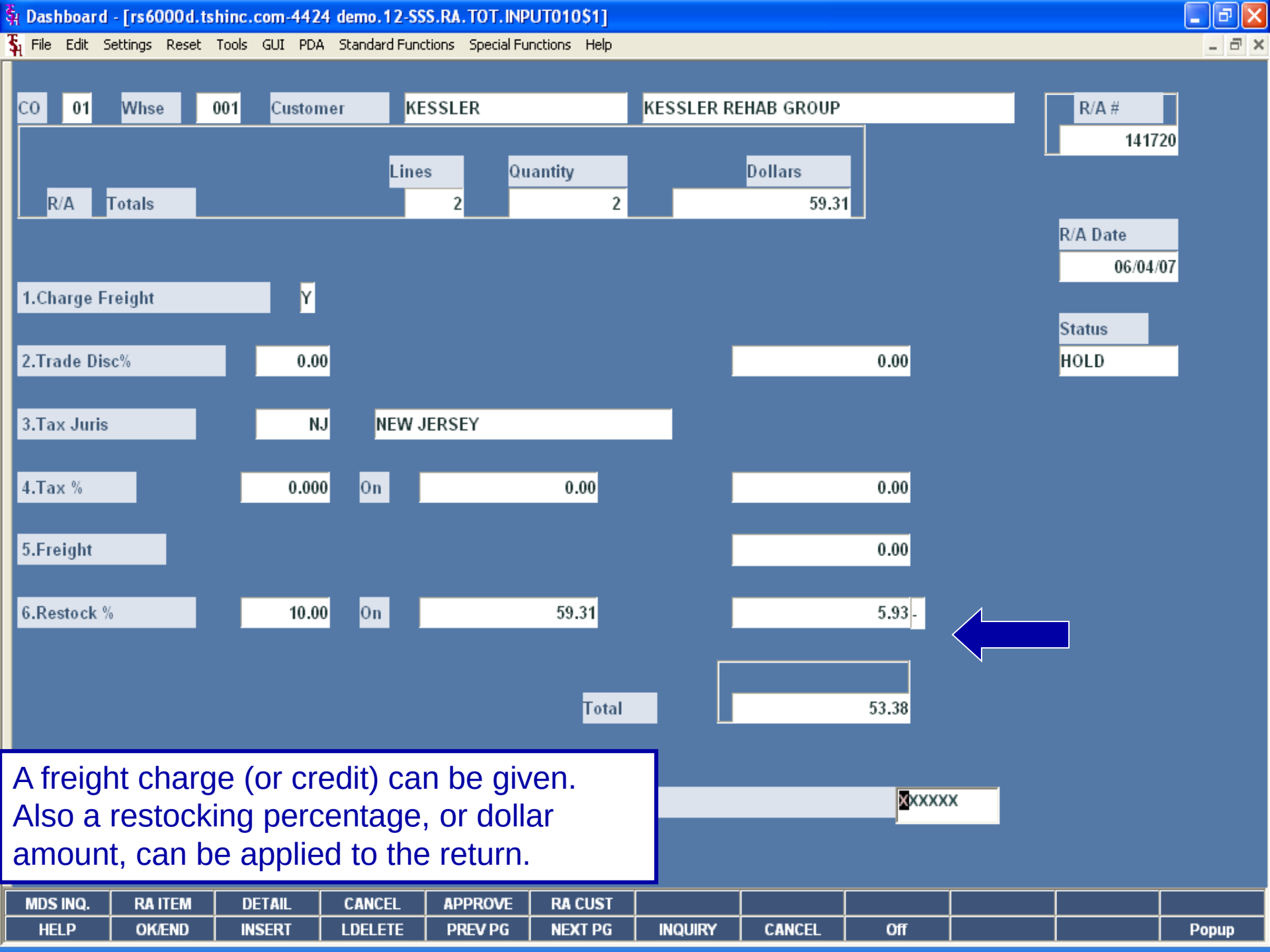
LN#	Description / Reason	Non	Qty/UM	Recv	CD	Co#:Inv#:Ln#	Price/UM / Cost/UM	Extension / Serial #	TX
1	BD305188	R	1 / BX	0	O		5.462 / BX	5.46	
	19 Gx1 PRECISIONGLIDE					01519274-001	/ BX		
	001 Y CUSTOMER OVERSTOCK(SALES)								
2	RSQUANTUM	R	1 / EA		O		53.846 / EA	53.85	
	ROSS QUANTUM ENTERAL PUMP					01519274-002	/ EA	TL79QSVG	
	005 Y DAMAGED(SALES)								
3			/				/	0.00	
							/		
4			/				/	0.00	
							/		

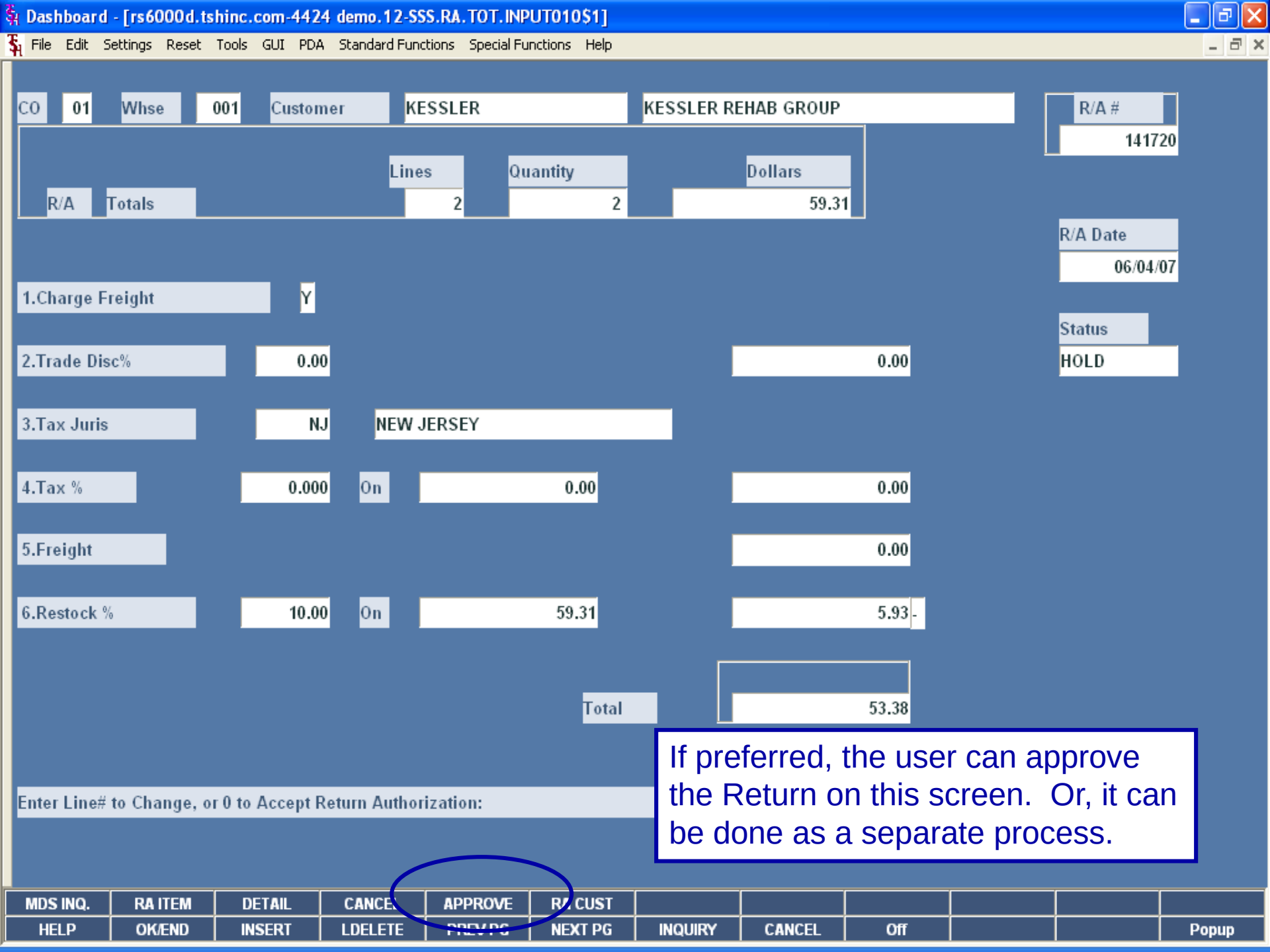
The serial number is displayed.

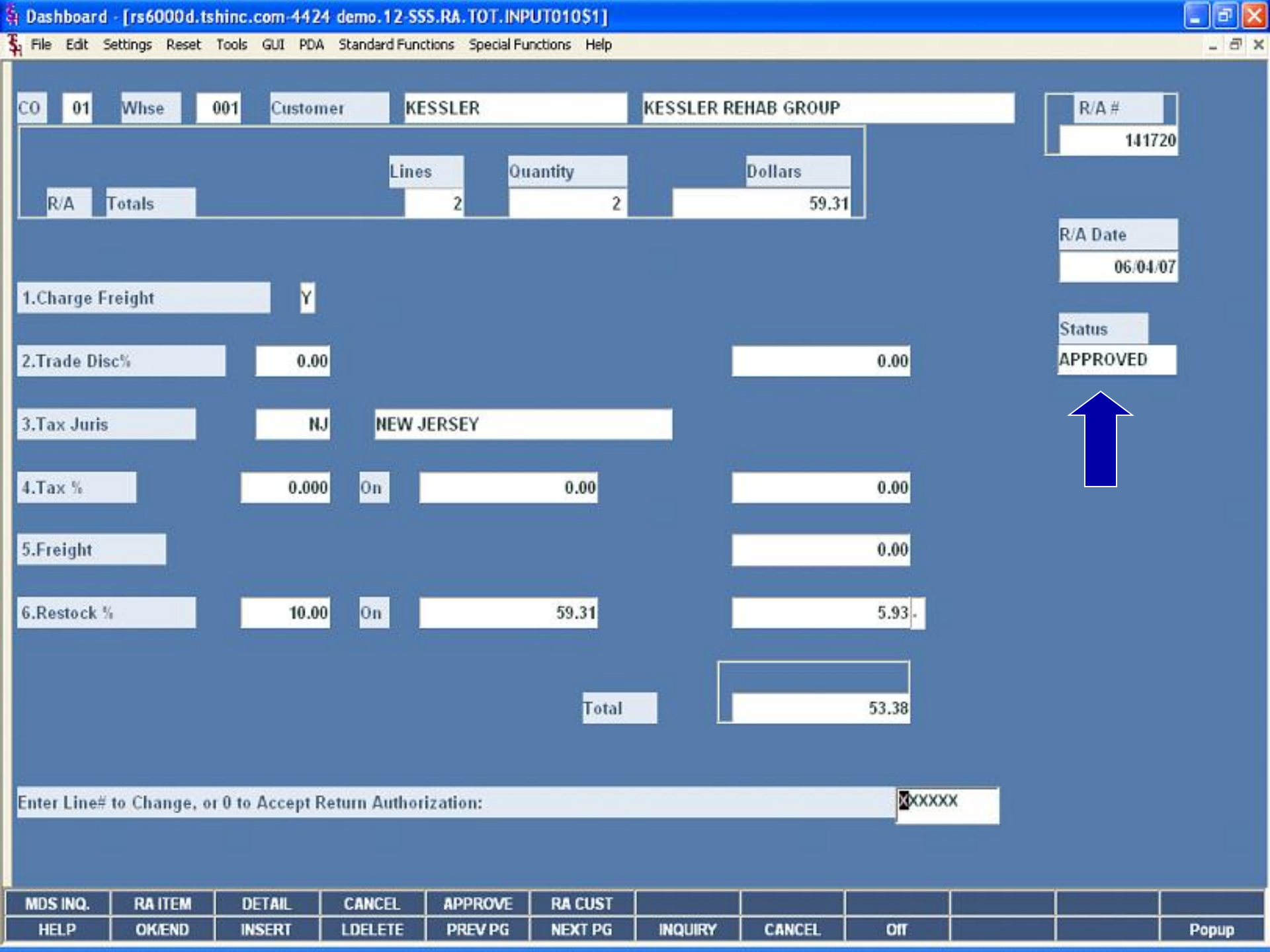
ENTER LINE# TO CHANGE, ADD TO ADD LINES, OR 'END' XXXXXX

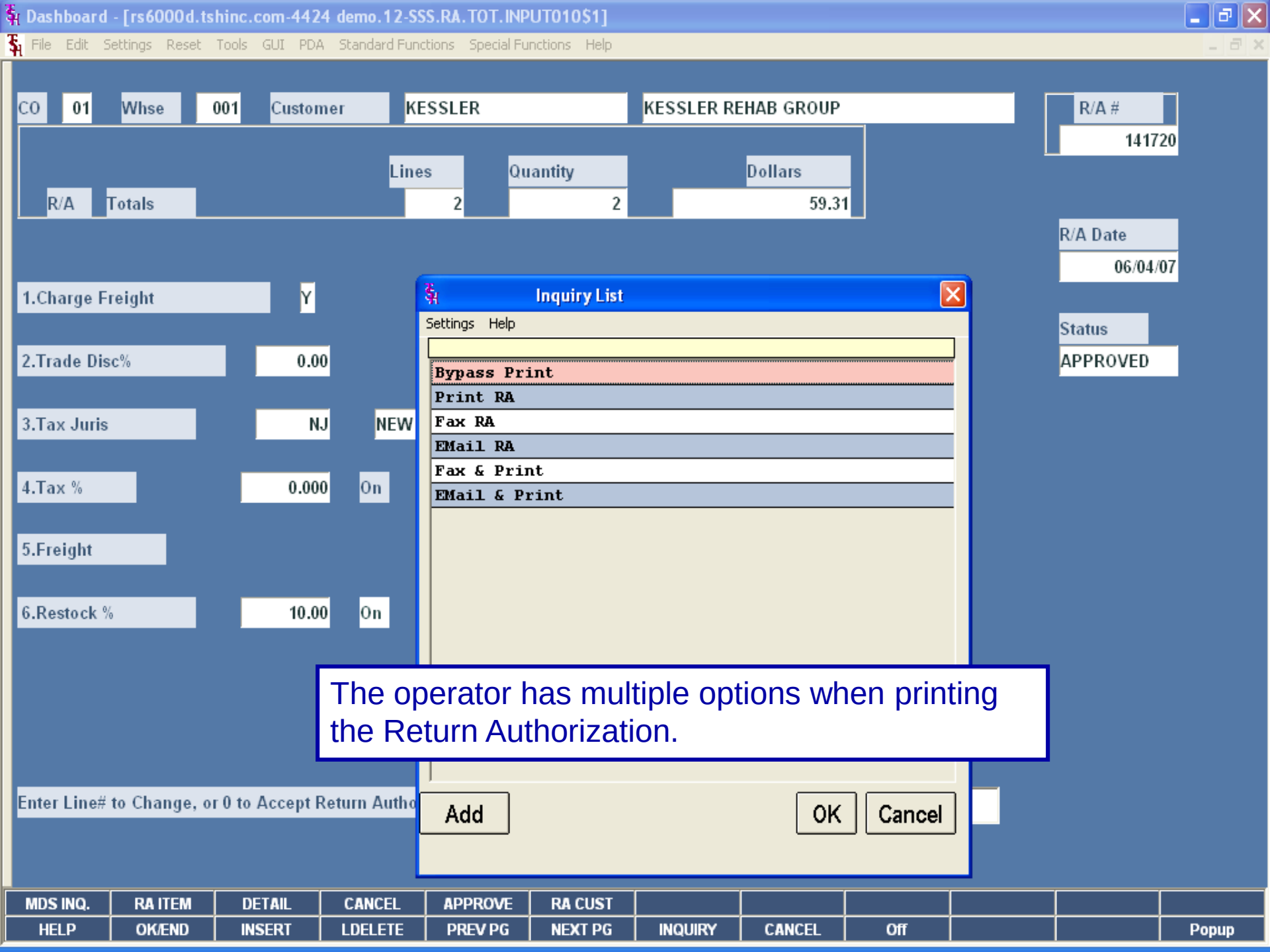
MDS INQ	RA ITEM	RA CUST	SERIAL NO	COMMENT	PRC INQ	IMAGE	PRODTEXT				
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off			Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.LINE.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return Authorization Line Input R/A # 141720
CO# 01 Whse 001 Cust# KESSLER KESSLER REHAB GROUP Status HOLD
Product Rtn/ Total Value 59.31
LN# Description Non Qty/UM Recv CD Price/UM Extension
Reason Co#:Inv#:Ln# Cost/UM Serial # TX
1 BD305188 R 1 / BX 0 O 5.462 / BX 5.46
19 Gx1 PRECISIONGLIDE 01519274-001 / BX
001 Y CUSTOMER OVERSTOCK(SALES)
The serial number is displayed.
2 RSQUANTUM R 1 / EA O 53.846 / EA 53.85
ROSS QUANTUM ENTERAL PUMP 01519274-002 / EA TL79QSVG
005 Y DAMAGED(SALES)
3 0.00
4 0.00
Keep in mind, all of your Inquiries are just a click away!
ENTER LINE# TO CHANGE, ADD TO ADD LINES, OR 'END'
XXXXXX
MDS INQ RA ITEM RA CUST SERIAL NO COMMENT PRC INQ IMAGE PRODTEXT
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.TOT.INPUT010$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
CO 01 Whse 001 Customer KESSLER KESSLER REHAB GROUP
R/A # 141720
Lines Quantity Dollars
R/A Totals 2 2 59.31
R/A Date 06/04/07
1.Charge Freight Y
Status HOLD
2.Trade Disc% 0.00 0.00
3.Tax Juris NJ NEW JERSEY
4.Tax % 0.000 On 0.00 0.00
5.Freight 0.00
6.Restock % 10.00 On 59.31 5.93-
Total 53.38
XXXXX
A freight charge (or credit) can be given.
Also a restocking percentage, or dollar
amount, can be applied to the return.
MDS INQ. RA ITEM DETAIL CANCEL APPROVE RA CUST
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.TOT.INPUT010$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
CO 01 Whse 001 Customer KESSLER KESSLER REHAB GROUP
R/A # 141720
Lines Quantity Dollars
R/A Totals 2 2 59.31
R/A Date 06/04/07
1.Charge Freight Y
Status HOLD
2.Trade Disc% 0.00 0.00
3.Tax Juris NJ NEW JERSEY
4.Tax % 0.000 On 0.00 0.00
5.Freight 0.00
6.Restock % 10.00 On 59.31 5.93-
Total 53.38
Enter Line# to Change, or 0 to Accept Return Authorization:
If preferred, the user can approve the Return on this screen. Or, it can be done as a separate process.
MDS INQ. RA ITEM DETAIL CANCEL APPROVE RA CUST
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.TOT.INPUT010$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
CO 01 Whse 001 Customer KESSLER KESSLER REHAB GROUP
R/A # 141720
Lines Quantity Dollars
R/A Totals 2 2 59.31
R/A Date 06/04/07
1.Charge Freight Y
Status APPROVED
2.Trade Disc% 0.00 0.00
3.Tax Juris NJ NEW JERSEY
4.Tax % 0.000 On 0.00 0.00
5.Freight 0.00
6.Restock % 10.00 On 59.31 5.93-
Total 53.38
Enter Line# to Change, or 0 to Accept Return Authorization: XXXXX
MDS INQ. RA ITEM DETAIL CANCEL APPROVE RA CUST
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup



The operator has multiple options when printing the Return Authorization.

Return Authorization

TSH Import Company
1033 ROUTE 46
CLIFTON, NJ 07013

Tel: 973-777-8050
Fax: 973-777-3063

Return Auth. #
01141720
Page: 1

Return-from: KESSLER

KESSLER REHAB GROUP
100 CENTRAL AVE
EAST ORANGE NJ 07002

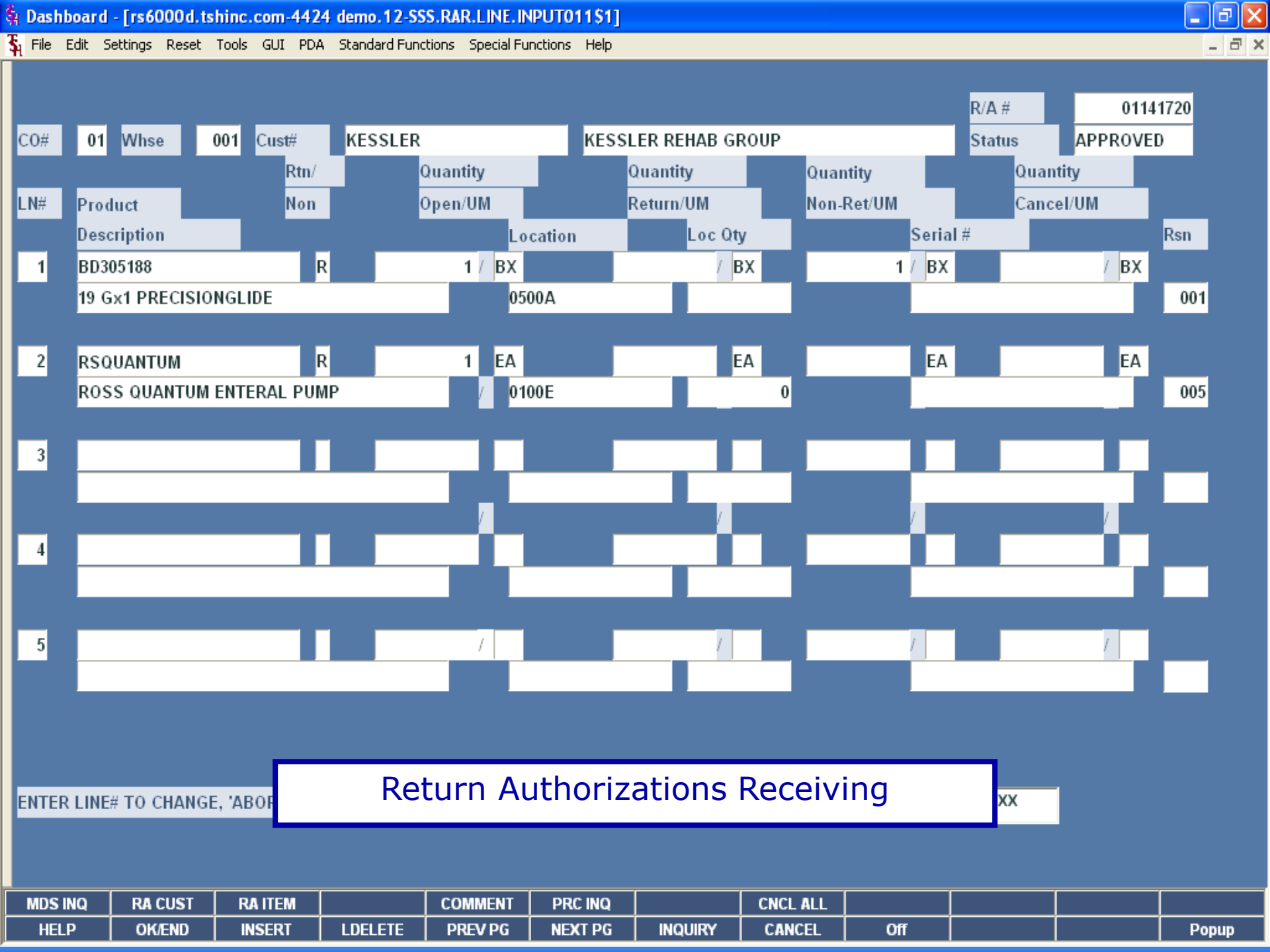
Return-to: 001

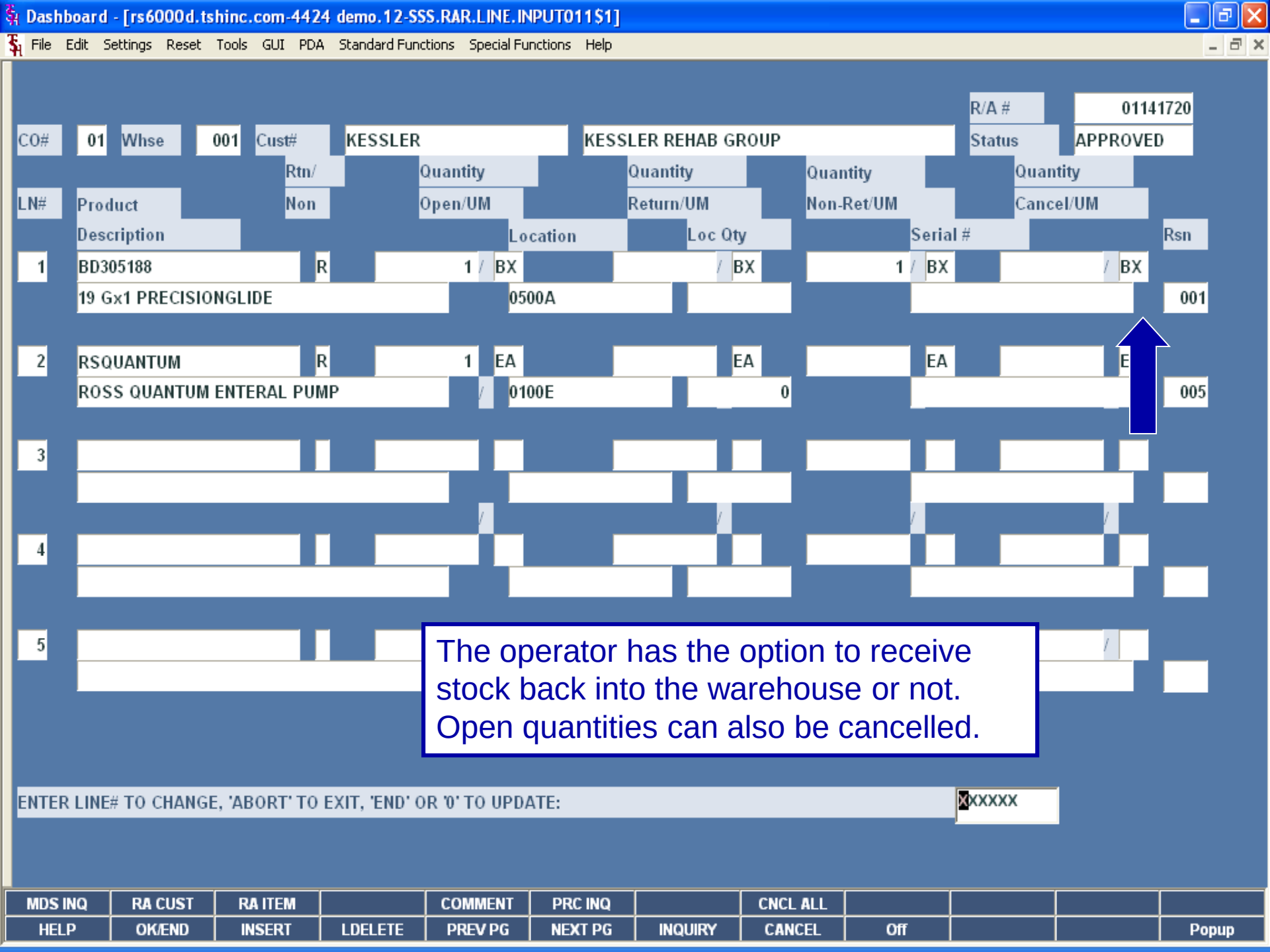
NEW YORK, NY
NEW YORK CITY NY 70015

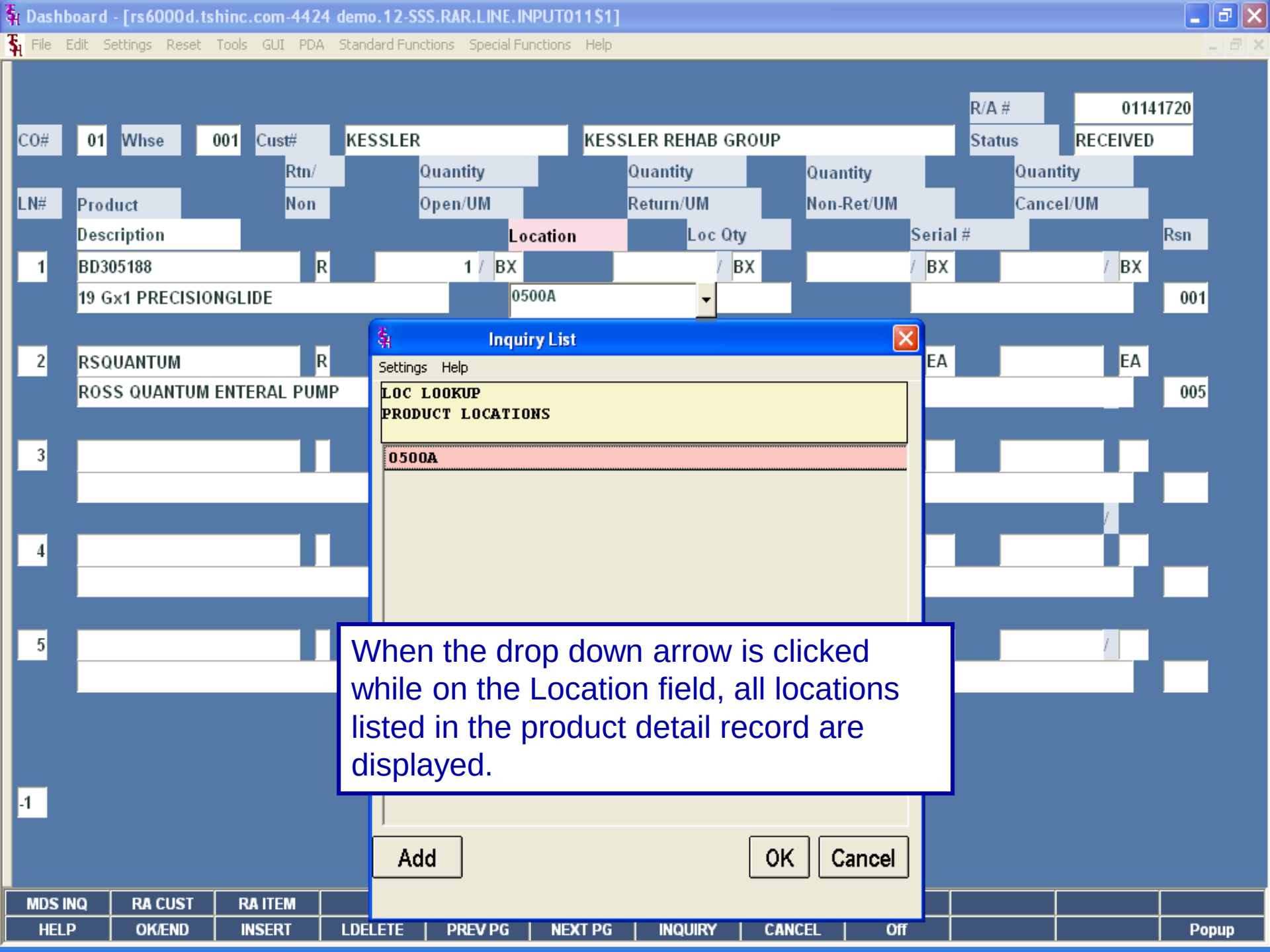
Ret. Auth. Date:	06/04/07	Salesman:	INHOUSE SALES
Expiration Date:	08/03/07	Ship Method	UPS
Our Order No:	01141720	Reason:	CUSTOMER OVERSTOCK(SALES)
Operator	SY	Terms:	NET 30

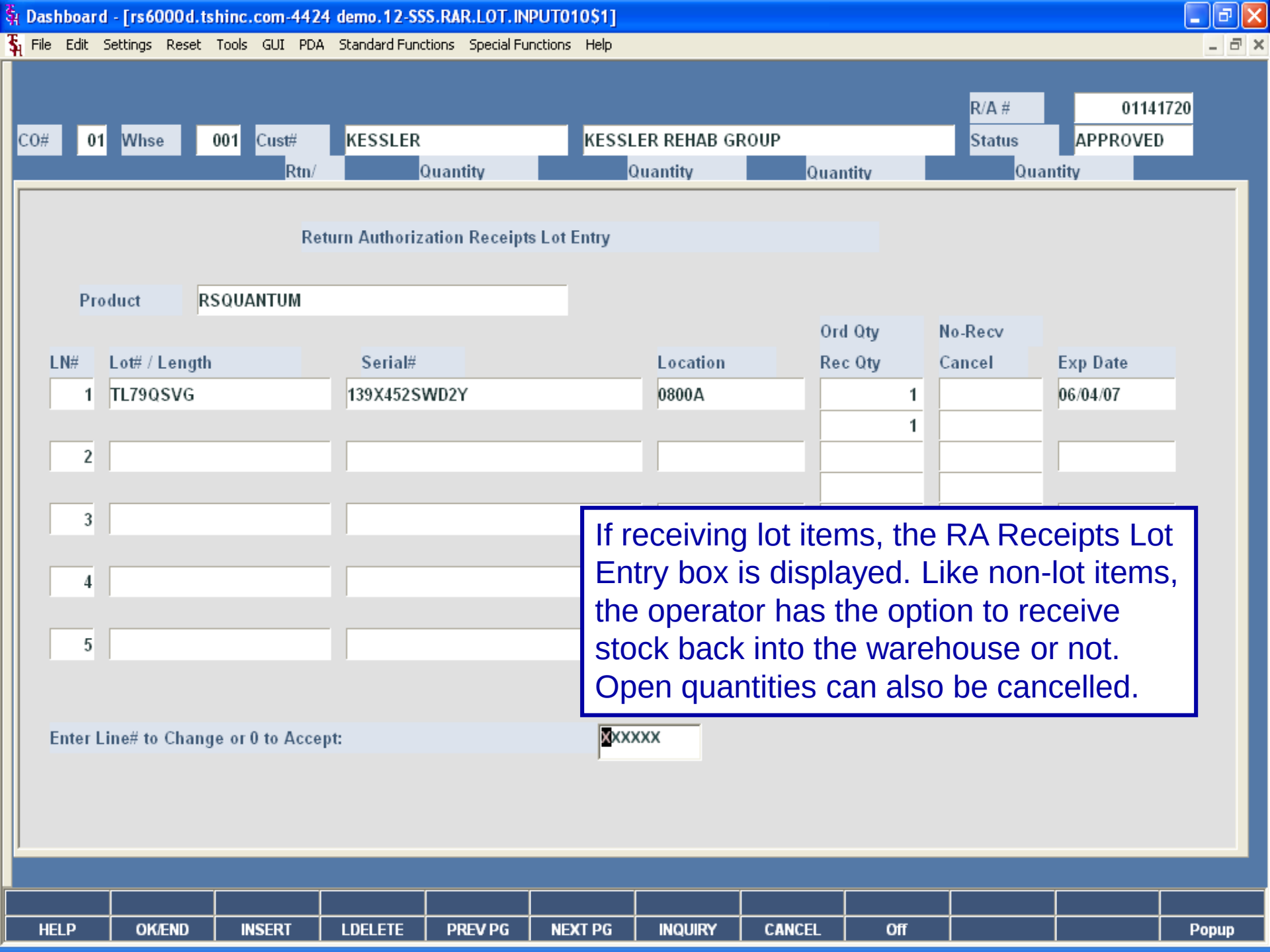
Special Instructions:		

Line	Item Number / Description	Auth.	UM	Recv.	UM	Open	Unit Price	UM	Extension
1	BD305188 19 Gx1 PRECISIONGLIDE NON SAFETY PRODUCT	1	BX	0	BX	1	5.462	BX	5.46
2	RSQUANTUM ROSS QUANTUM ENTERAL PUM Lot#: TL79QSVG Serial#: 139X452SND2Y	1	EA	0	EA	1	53.846	EA	53.85
	SUB TOTAL								59.31
	RESTOCK CHARGE (10.00%)								-5.93
	RET AUTH TOTAL								53.38


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RAR.LINE.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
R/A # 01141720
CO# 01 Whse 001 Cust# KESSLER KESSLER REHAB GROUP Status APPROVED
LN# Product Description Rtn/ Non Quantity Open/UM Location Quantity Return/UM Loc Qty Quantity Non-Ret/UM Serial # Quantity Cancel/UM Rsn
1 BD305188 R 1 / BX / BX 1 / BX / BX
19 Gx1 PRECISIONGLIDE 0500A 001
2 RSQUANTUM R 1 EA EA EA EA
ROSS QUANTUM ENTERAL PUMP / 0100E 0 005
3
4
5
ENTER LINE# TO CHANGE, 'ABOR
XX
Return Authorizations Receiving
MDS INQ RA CUST RA ITEM COMMENT PRC INQ CNCL ALL
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RAR.LINE.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
R/A # 01141720
CO# 01 Whse 001 Cust# KESSLER KESSLER REHAB GROUP Status APPROVED
LN# Product Rtn/ Non Quantity Open/UM Quantity Return/UM Quantity Non-Ret/UM Quantity Cancel/UM
Description Location Loc Qty Serial # Rsn
1 BD305188 R 1 / BX / BX 1 / BX / BX
19 Gx1 PRECISIONGLIDE 0500A 001
2 RSQUANTUM R 1 EA EA EA E
ROSS QUANTUM ENTERAL PUMP / 0100E 0 005
3
4
5
The operator has the option to receive stock back into the warehouse or not. Open quantities can also be cancelled.
ENTER LINE# TO CHANGE, 'ABORT' TO EXIT, 'END' OR '0' TO UPDATE:
XXXXX
MDS INQ RA CUST RA ITEM COMMENT PRC INQ CNCL ALL
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RAR.LINE.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
R/A # 01141720
CO# 01 Whse 001 Cust# KESSLER KESSLER REHAB GROUP
Status RECEIVED
Rtn/ Quantity Quantity Quantity Quantity
LN# Product Non Open/UM Return/UM Non-Ret/UM Cancel/UM
Description Location Loc Qty Serial # Rsn
1 BD305188 R 1 / BX / BX / BX / BX
19 Gx1 PRECISIONGLIDE 0500A 001
2 RSQUANTUM R EA EA
ROSS QUANTUM ENTERAL PUMP 005
3
4
5
-1
Inquiry List
Settings Help
LOC LOOKUP
PRODUCT LOCATIONS
0500A
Add
OK
Cancel
When the drop down arrow is clicked while on the Location field, all locations listed in the product detail record are displayed.
MDS INQ RA CUST RA ITEM
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RAR.LOT.INPUT010$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
R/A # 01141720
CO# 01 Whse 001 Cust# KESSLER KESSLER REHAB GROUP
Status APPROVED
Rtn/ Quantity Quantity Quantity Quantity
Return Authorization Receipts Lot Entry
Product RSQUANTUM
LN# Lot# / Length Serial# Location Ord Qty Rec Qty No-Recv Cancel Exp Date
1 TL79QSVG 139X452SWD2Y 0800A 1 1 06/04/07
2
3
4
5
If receiving lot items, the RA Receipts Lot Entry box is displayed. Like non-lot items, the operator has the option to receive stock back into the warehouse or not. Open quantities can also be cancelled.
Enter Line# to Change or 0 to Accept: XXXXX
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup

RETURN AUTHORIZATION ORDER NUMBER: 01141722 CUSTOMER#: GUTMH CUSTOMER NAME: GUTTENBURG MUN HOSPITAL

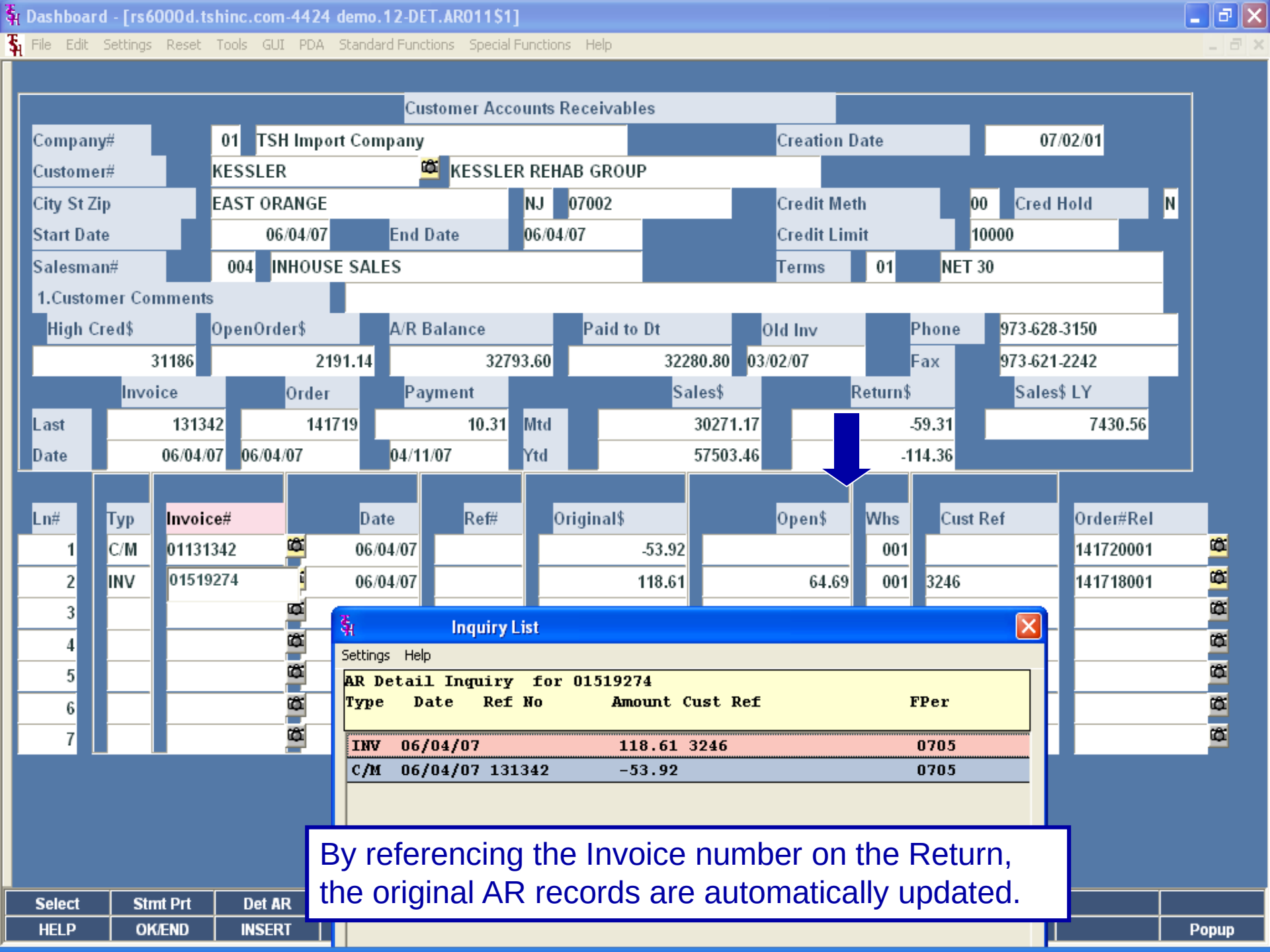
LN#	ITEM NUMBER	MFG#	OPEN QTY	STK UM	PICK LOC	BACKUP LOC(S)	RECV LOC(S)	RECV QTY	PROBLEM DSCRPNCY
1	BD305188		2	BX	0500A		_____	_____	___
	19 Gx1 PRECISIONGLIDE	Vend Item#: 305156							

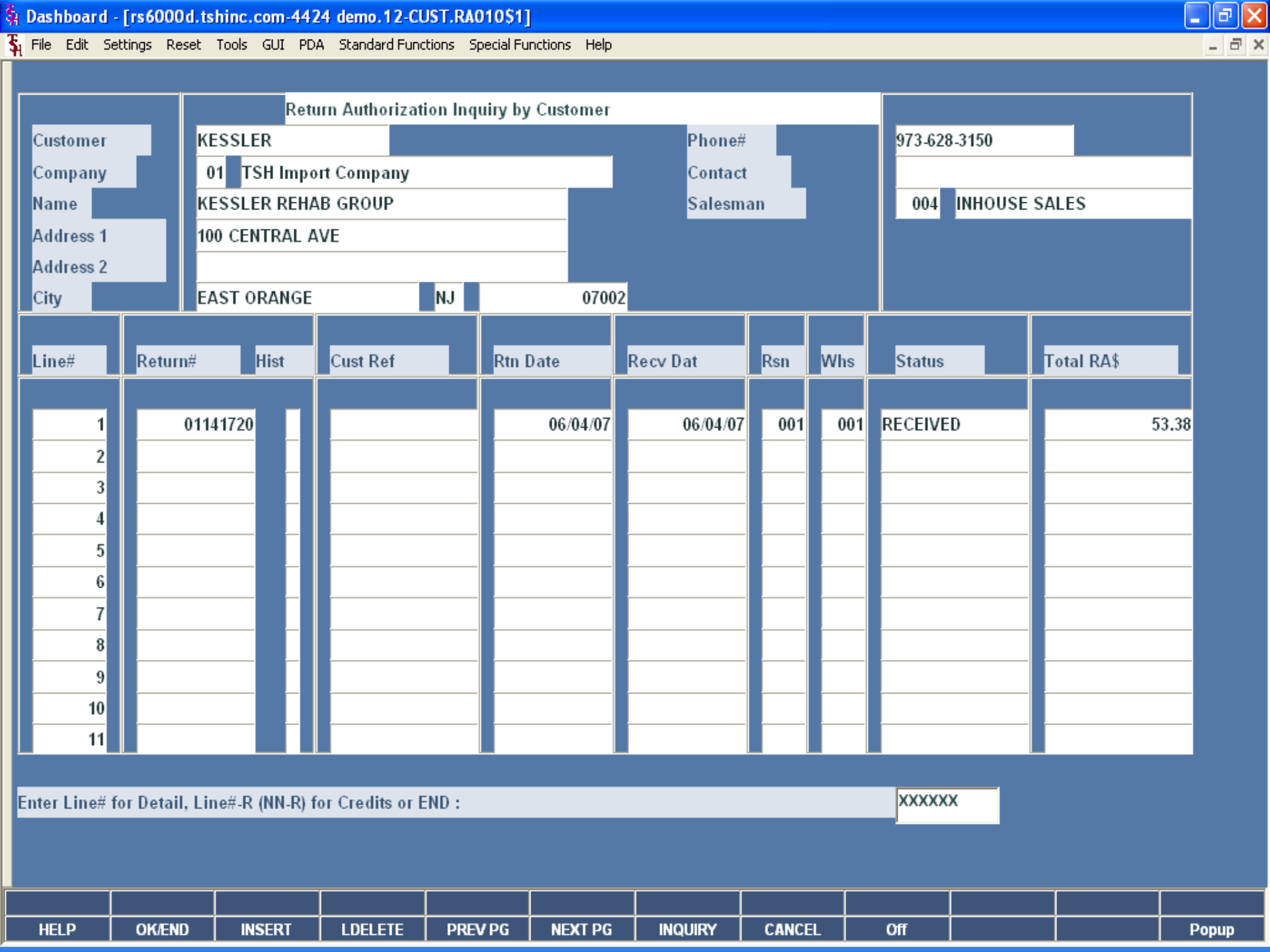
TOTAL QTY RECVD _____

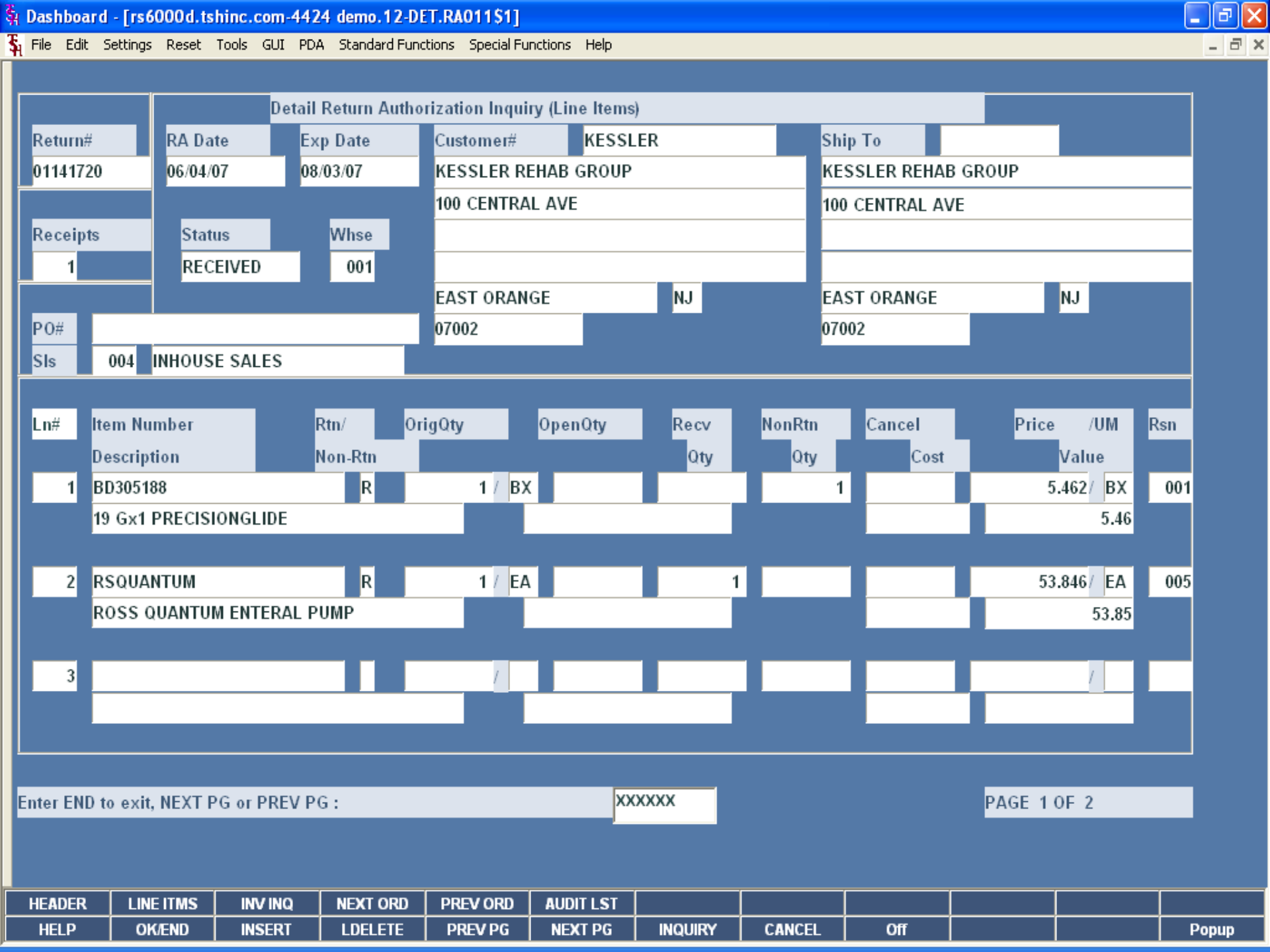
RECEIVED BY _____

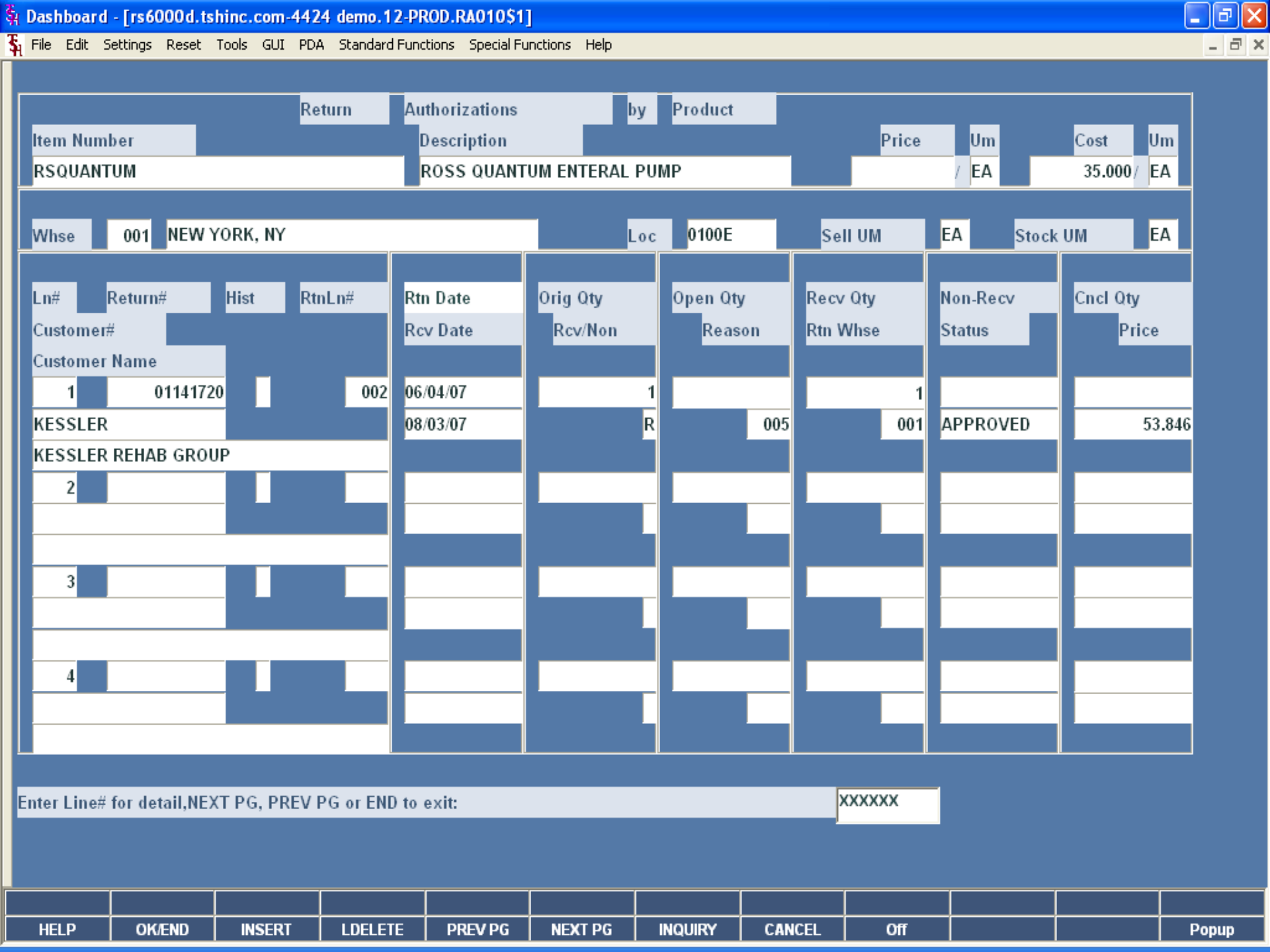
DATE _____

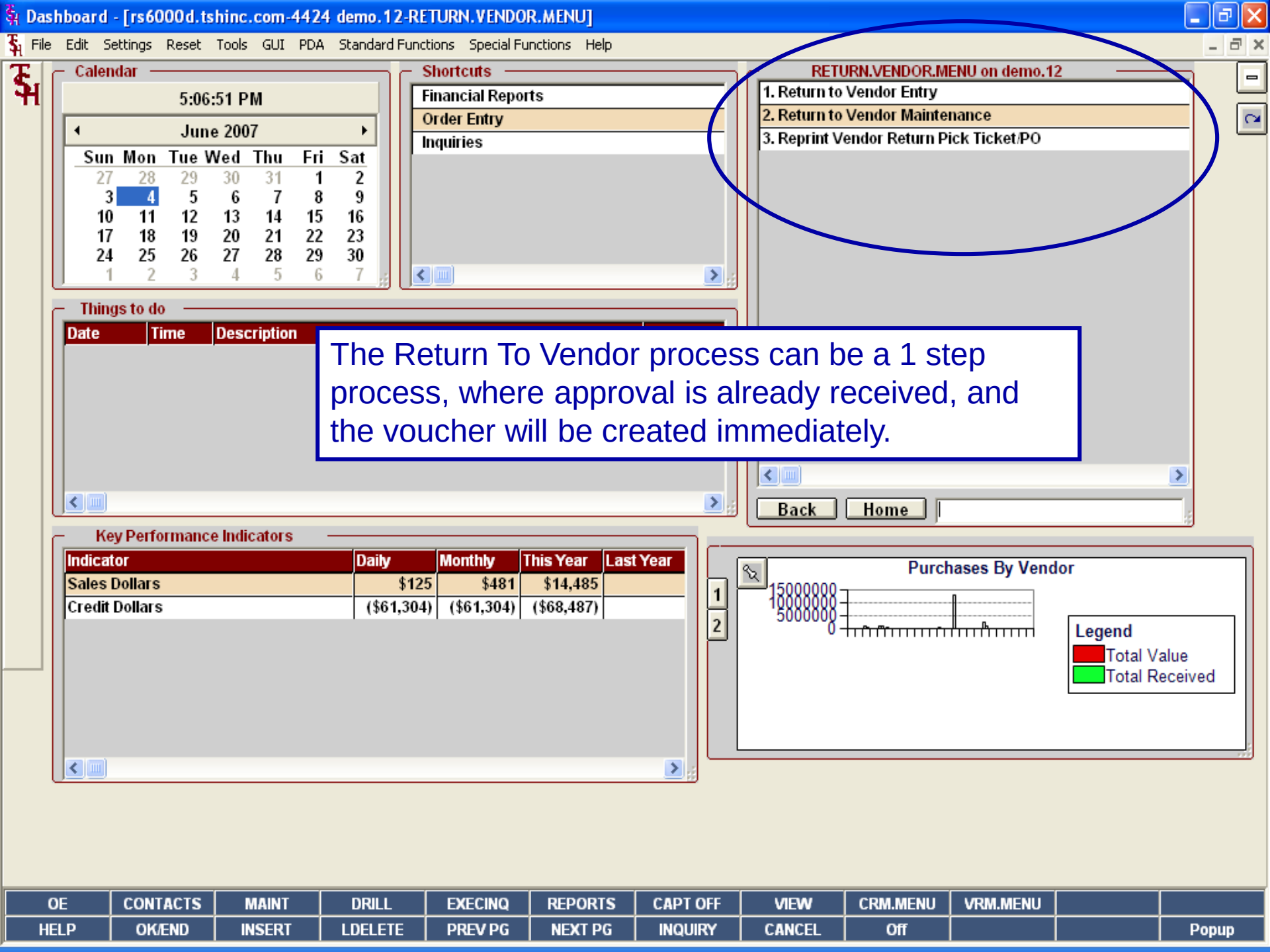
CHECKED BY _____

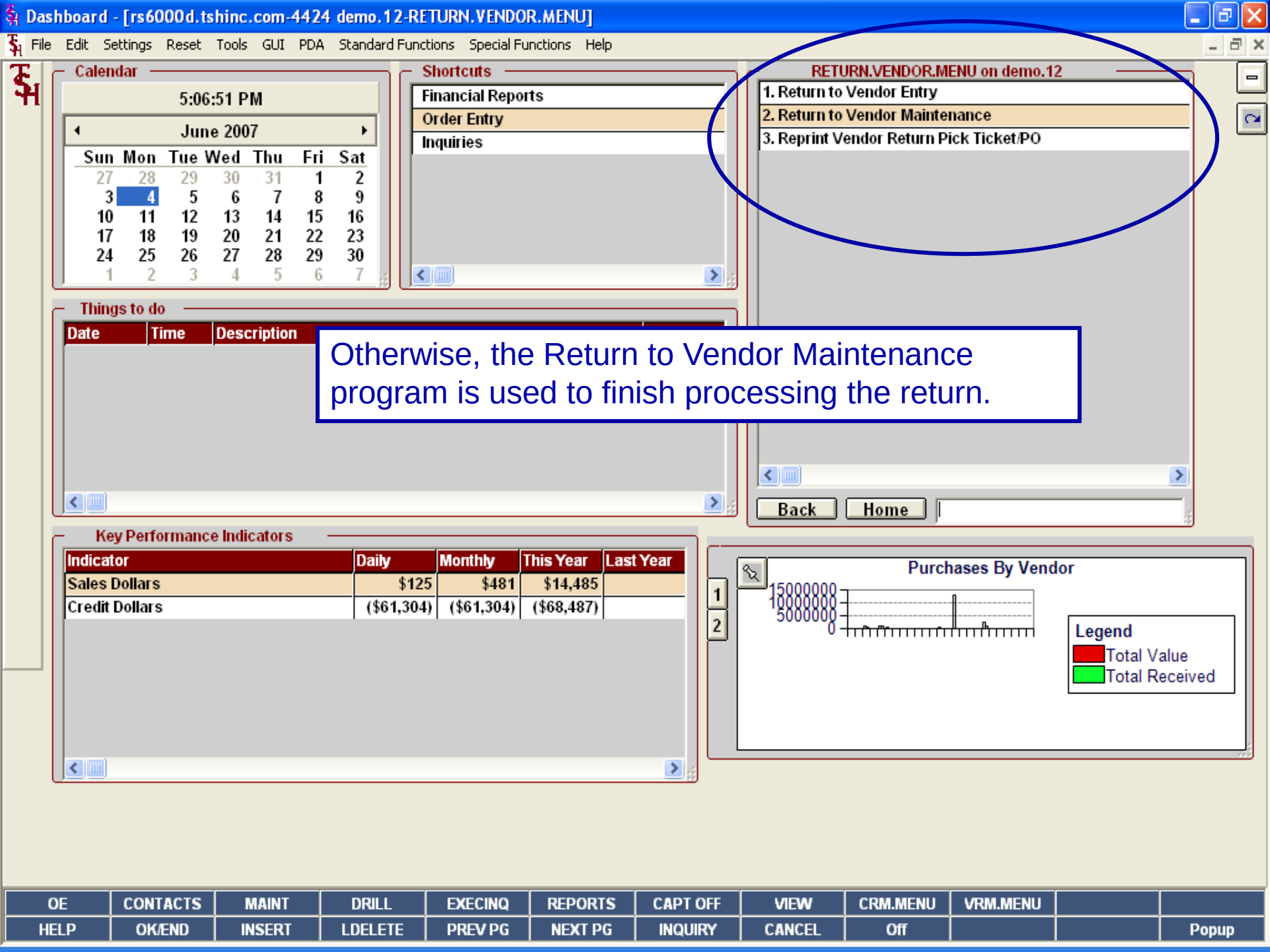

Dashboard - [rs6000d.tshinc.com-4424 demo.12-DET.AR011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Customer Accounts Receivables
Company# 01 TSH Import Company
Creation Date 07/02/01
Customer# KESSLER KESSLER REHAB GROUP
City St Zip EAST ORANGE NJ 07002
Credit Meth 00 Cred Hold N
Start Date 06/04/07 End Date 06/04/07
Credit Limit 10000
Salesman# 004 INHOUSE SALES
Terms 01 NET 30
1.Customer Comments
High Cred$ OpenOrder$ A/R Balance Paid to Dt Old Inv Phone
31186 2191.14 32793.60 32280.80 03/02/07 973-628-3150
Fax 973-621-2242
Invoice Order Payment Sales$ Return$ Sales$ LY
Last 131342 141719 10.31 Mtd 30271.17 -59.31 7430.56
Date 06/04/07 06/04/07 04/11/07 Ytd 57503.46 -114.36
Ln# Typ Invoice# Date Ref# Original$ Open$ Whs Cust Ref Order#Rel
1 C/M 01131342 06/04/07 -53.92 001 141720001
2 INV 01519274 06/04/07 118.61 64.69 001 3246 141718001
3
4
5
6
7
Inquiry List
Settings Help
AR Detail Inquiry for 01519274
Type Date Ref No Amount Cust Ref FPer
INV 06/04/07 118.61 3246 0705
C/M 06/04/07 131342 -53.92 0705
By referencing the Invoice number on the Return, the original AR records are automatically updated.
Select Stmt Prt Det AR
HELP OK/END INSERT
Popup

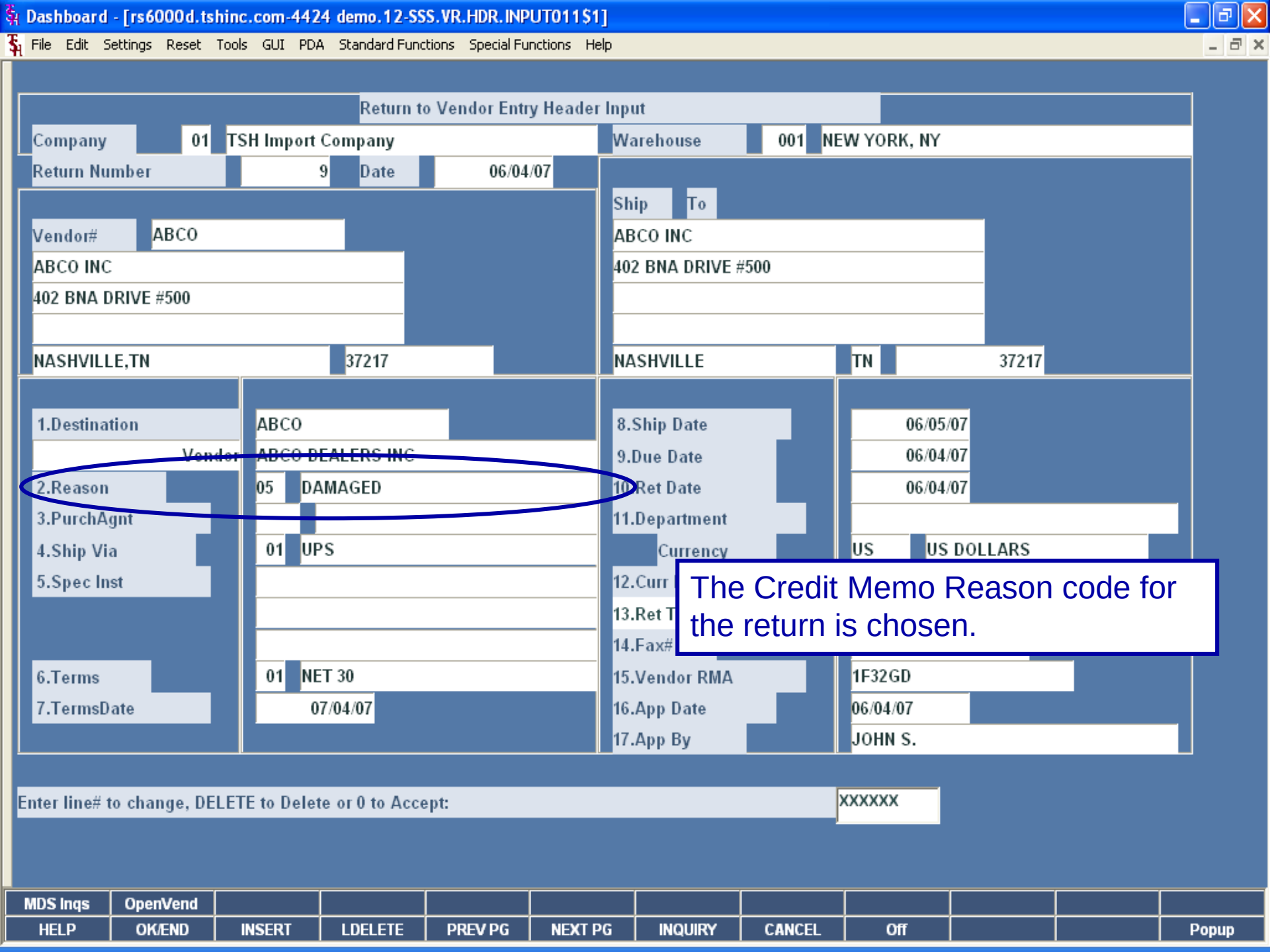

Dashboard - [rs6000d.tshinc.com-4424 demo.12-CUST.RA010$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return Authorization Inquiry by Customer
Customer KESSLER
Company 01 TSH Import Company
Name KESSLER REHAB GROUP
Address 1 100 CENTRAL AVE
Address 2
City EAST ORANGE NJ 07002
Phone# 973-628-3150
Contact
Salesman 004 INHOUSE SALES
Line# Return# Hist Cust Ref Rtn Date Recv Dat Rsn Whs Status Total RA$
1 01141720 06/04/07 06/04/07 001 001 RECEIVED 53.38
2
3
4
5
6
7
8
9
10
11
Enter Line# for Detail, Line#-R (NN-R) for Credits or END :
XXXXXX
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup

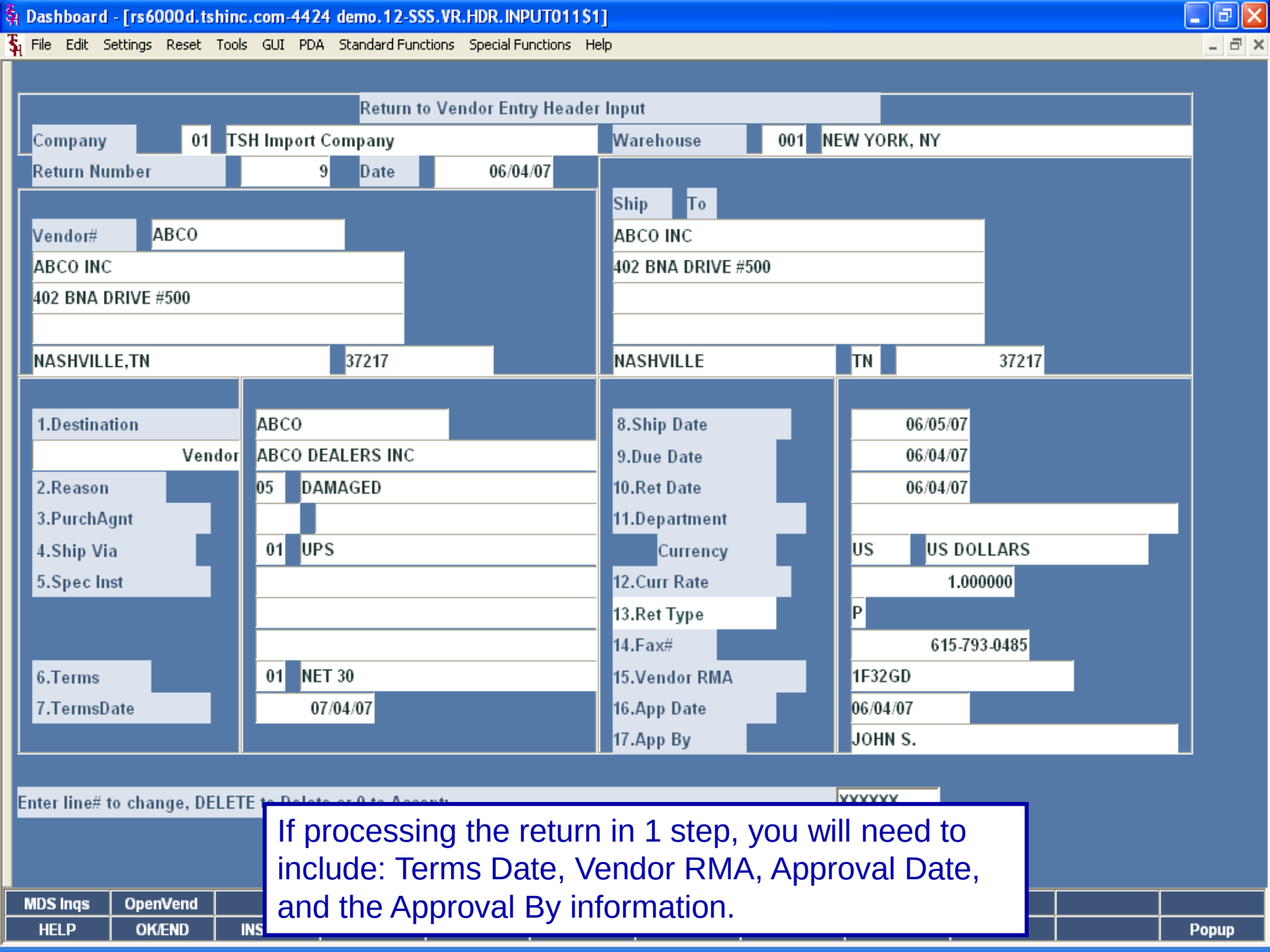

Dashboard - [rs6000d.tshinc.com-4424 demo.12-DET.RA011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Detail Return Authorization Inquiry (Line Items)
Return# 01141720
RA Date 06/04/07
Exp Date 08/03/07
Customer# KESSLER
KESSLER REHAB GROUP
100 CENTRAL AVE
EAST ORANGE NJ
07002
Ship To
KESSLER REHAB GROUP
100 CENTRAL AVE
EAST ORANGE NJ
07002
Receipts 1
Status RECEIVED
Whse 001
PO#
Sls 004 INHOUSE SALES
Ln# Item Number Description Rtn/ Non-Rtn OrigQty OpenQty Recv Qty NonRtn Qty Cancel Cost Price /UM Value Rsn
1 BD305188 R 1 / BX 1 5.462 / BX 001
19 Gx1 PRECISIONGLIDE 5.46
2 RSQUANTUM R 1 / EA 1 53.846 / EA 005
ROSS QUANTUM ENTERAL PUMP 53.85
3
Enter END to exit, NEXT PG or PREV PG :
XXXXXX
PAGE 1 OF 2
HEADER LINE ITMS INV INQ NEXT ORD PREV ORD AUDIT LST
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-PROD.RA010$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return Authorizations by Product
Item Number
Description
Price
Um
Cost
Um
RSQUANTUM
ROSS QUANTUM ENTERAL PUMP
/ EA
35.000 / EA
Whse 001 NEW YORK, NY
Loc 0100E
Sell UM EA
Stock UM EA
Ln# Return# Hist RtnLn#
Rtn Date
Orig Qty
Open Qty
Recv Qty
Non-Recv
Cncl Qty
Customer#
Rcv Date
Rcv/Non
Reason
Rtn Whse
Status
Price
Customer Name
1 01141720 002
06/04/07
1
1
KESSLER
08/03/07
R
005
001
APPROVED
53.846
KESSLER REHAB GROUP
2
3
4
Enter Line# for detail,NEXT PG, PREV PG or END to exit:
XXXXXX
HELP
OK/END
INSERT
LDELETE
PREV PG
NEXT PG
INQUIRY
CANCEL
Off
Popup

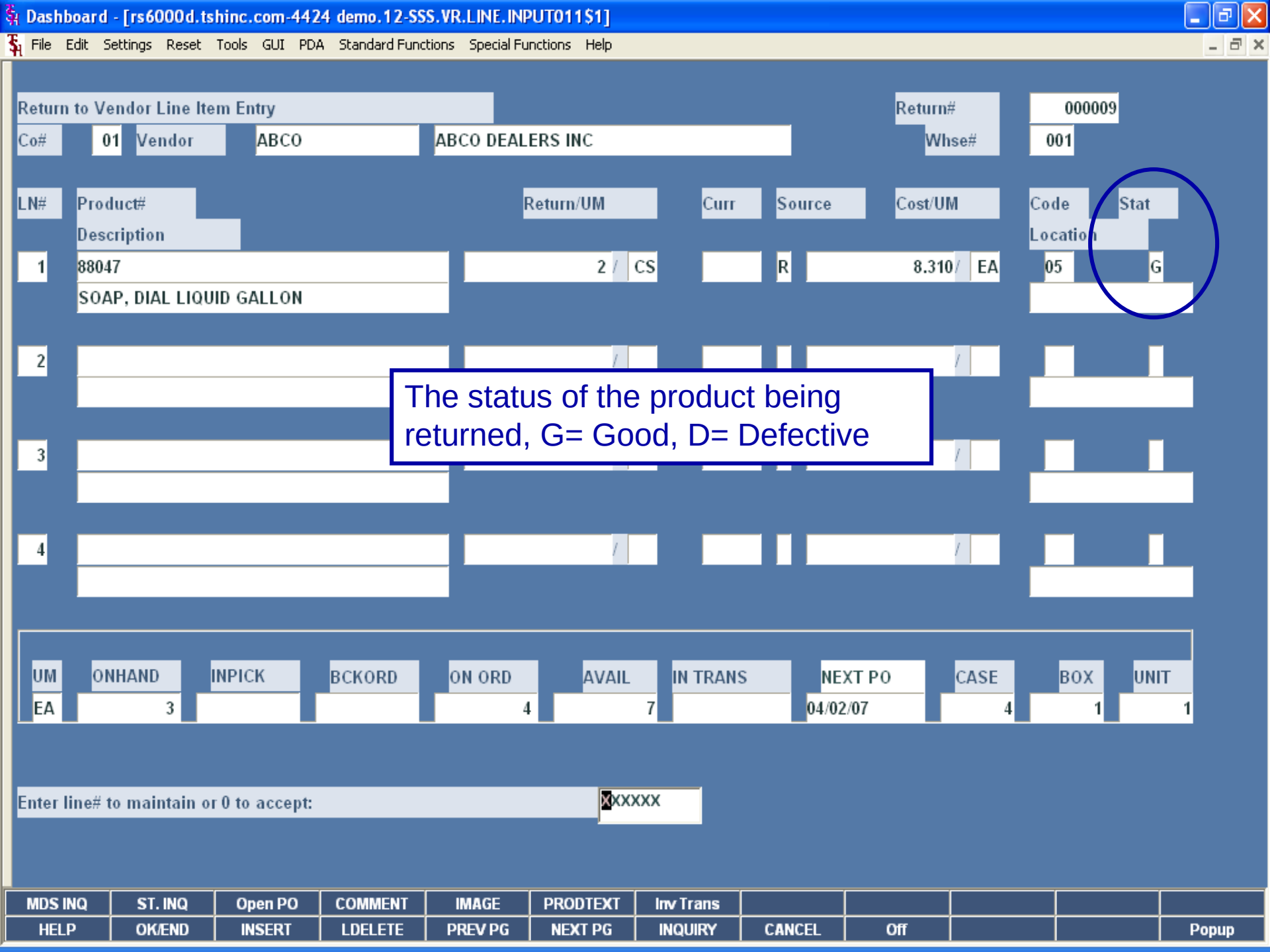

Dashboard - [rs6000d.tshinc.com-4424 demo.12-RETURN.VENDOR.MENU]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Calendar
5:06:51 PM
June 2007
Sun Mon Tue Wed Thu Fri Sat
27 28 29 30 31 1 2
3 4 5 6 7 8 9
10 11 12 13 14 15 16
17 18 19 20 21 22 23
24 25 26 27 28 29 30
1 2 3 4 5 6 7
Shortcuts
Financial Reports
Order Entry
Inquiries
RETURN.VENDOR.MENU on demo.12
1. Return to Vendor Entry
2. Return to Vendor Maintenance
3. Reprint Vendor Return Pick Ticket/PO
Back
Home
Things to do
Date
Time
Description
The Return To Vendor process can be a 1 step process, where approval is already received, and the voucher will be created immediately.
Key Performance Indicators
Indicator
Daily
Monthly
This Year
Last Year
Sales Dollars
$125
$481
$14,485
Credit Dollars
($61,304)
($61,304)
($68,487)
Purchases By Vendor
15000000
10000000
5000000
0
Legend
Total Value
Total Received
1
2
OE
CONTACTS
MAINT
DRILL
EXECINQ
REPORTS
CAPT OFF
VIEW
CRM.MENU
VRM.MENU
HELP
OK/END
INSERT
LDELETE
PREV PG
NEXT PG
INQUIRY
CANCEL
Off
Popup

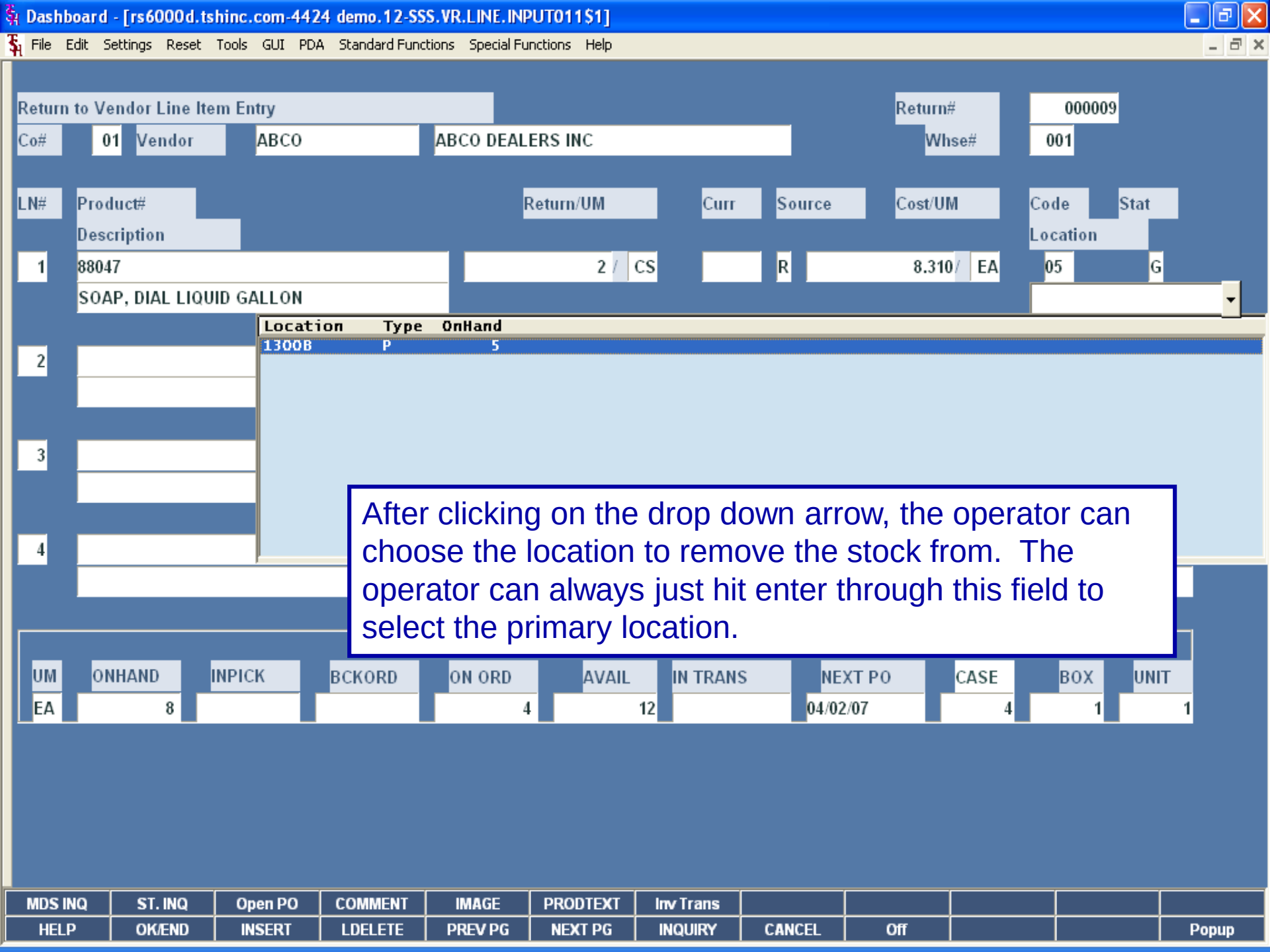

Dashboard - [rs6000d.tshinc.com-4424 demo.12-RETURN.VENDOR.MENU]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Calendar
5:06:51 PM
June 2007
Sun Mon Tue Wed Thu Fri Sat
27 28 29 30 31 1 2
3 4 5 6 7 8 9
10 11 12 13 14 15 16
17 18 19 20 21 22 23
24 25 26 27 28 29 30
1 2 3 4 5 6 7
Shortcuts
Financial Reports
Order Entry
Inquiries
RETURN.VENDOR.MENU on demo.12
1. Return to Vendor Entry
2. Return to Vendor Maintenance
3. Reprint Vendor Return Pick Ticket/PO
Back
Home
Things to do
Date
Time
Description
Otherwise, the Return to Vendor Maintenance program is used to finish processing the return.
Key Performance Indicators
Indicator
Daily
Monthly
This Year
Last Year
Sales Dollars
$125
$481
$14,485
Credit Dollars
($61,304)
($61,304)
($68,487)
Purchases By Vendor
15000000
10000000
5000000
0
Legend
Total Value
Total Received
1
2
OE
CONTACTS
MAINT
DRILL
EXECINQ
REPORTS
CAPT OFF
VIEW
CRM.MENU
VRM.MENU
HELP
OK/END
INSERT
LDELETE
PREV PG
NEXT PG
INQUIRY
CANCEL
Off
Popup

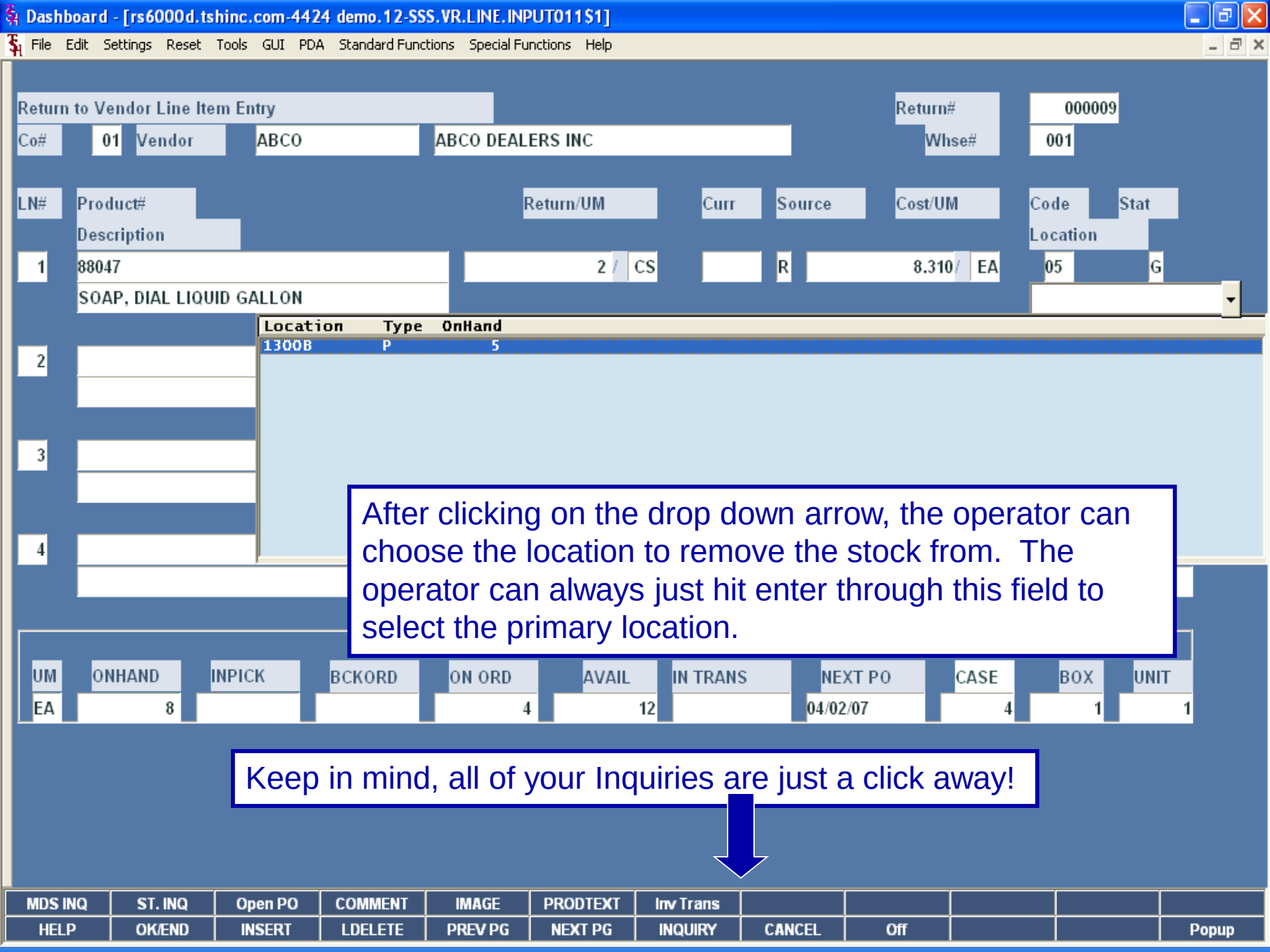

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.VR.HDR.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return to Vendor Entry Header Input
Company 01 TSH Import Company
Warehouse 001 NEW YORK, NY
Return Number 9
Date 06/04/07
Vendor# ABCO
ABCO INC
402 BNA DRIVE #500
NASHVILLE,TN 37217
Ship To
ABCO INC
402 BNA DRIVE #500
NASHVILLE TN 37217
1.Destination ABCO
Vendor ABCO DEALERS INC
2.Reason 05 DAMAGED
3.PurchAgnt
4.Ship Via 01 UPS
5.Spec Inst
6.Terms 01 NET 30
7.TermsDate 07/04/07
8.Ship Date 06/05/07
9.Due Date 06/04/07
10.Ret Date 06/04/07
11.Department
Currency US US DOLLARS
12.Curr
13.Ret T
14.Fax#
15.Vendor RMA 1F32GD
16.App Date 06/04/07
17.App By JOHN S.
The Credit Memo Reason code for the return is chosen.
Enter line# to change, DELETE to Delete or 0 to Accept: XXXXXX
MDS Inqs OpenVend
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup

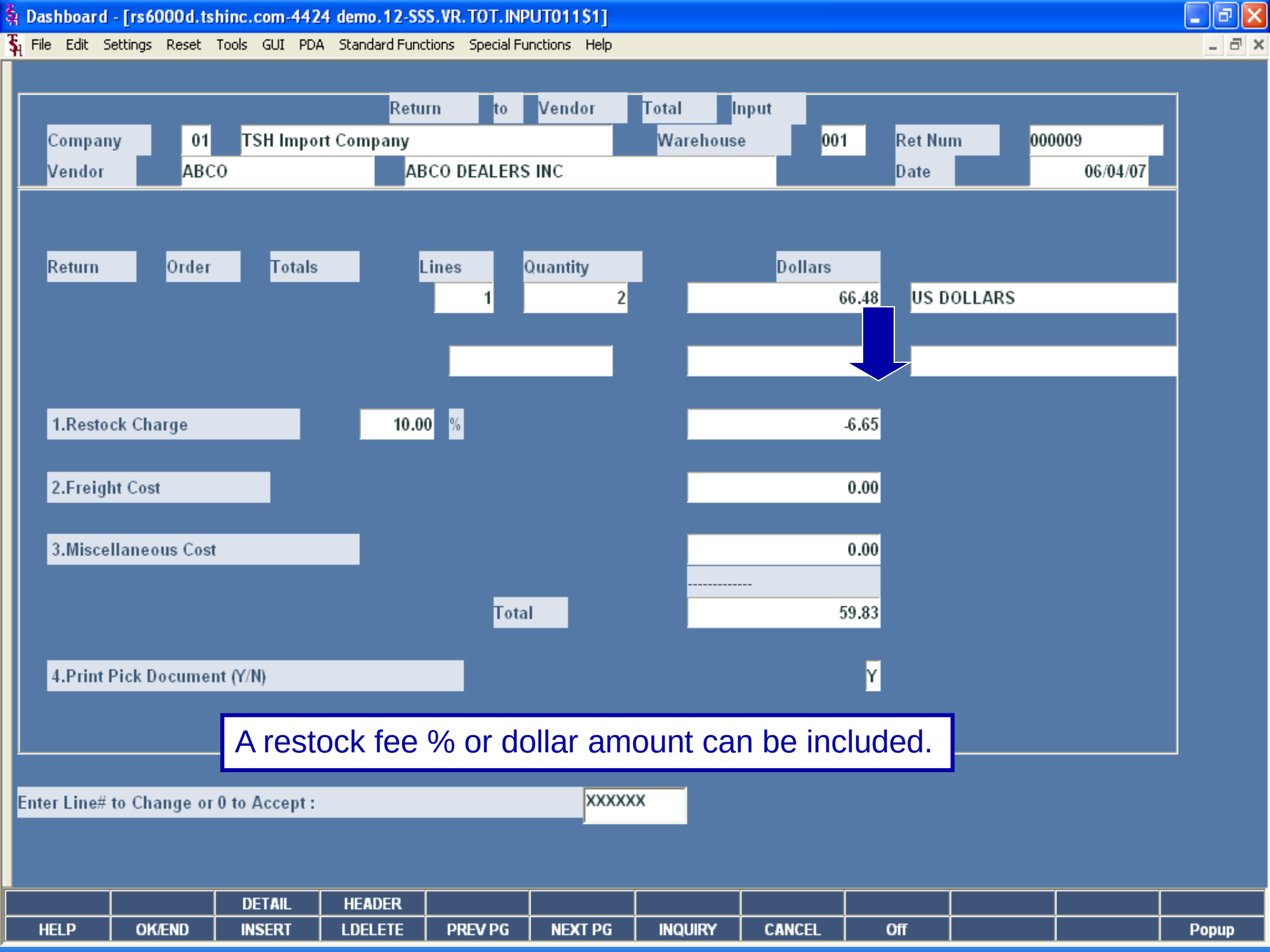


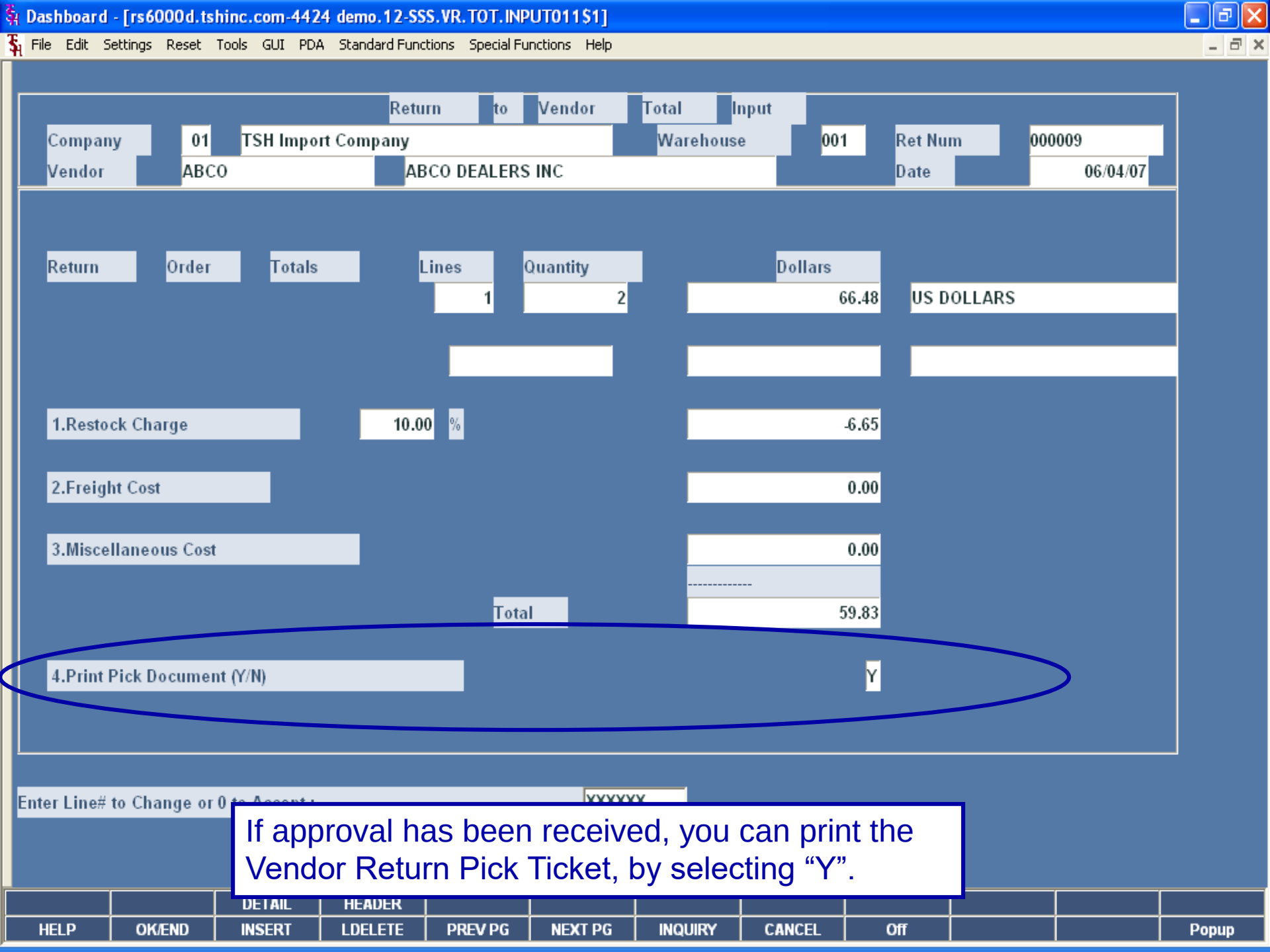
If processing the return in 1 step, you will need to include: Terms Date, Vendor RMA, Approval Date, and the Approval By information.

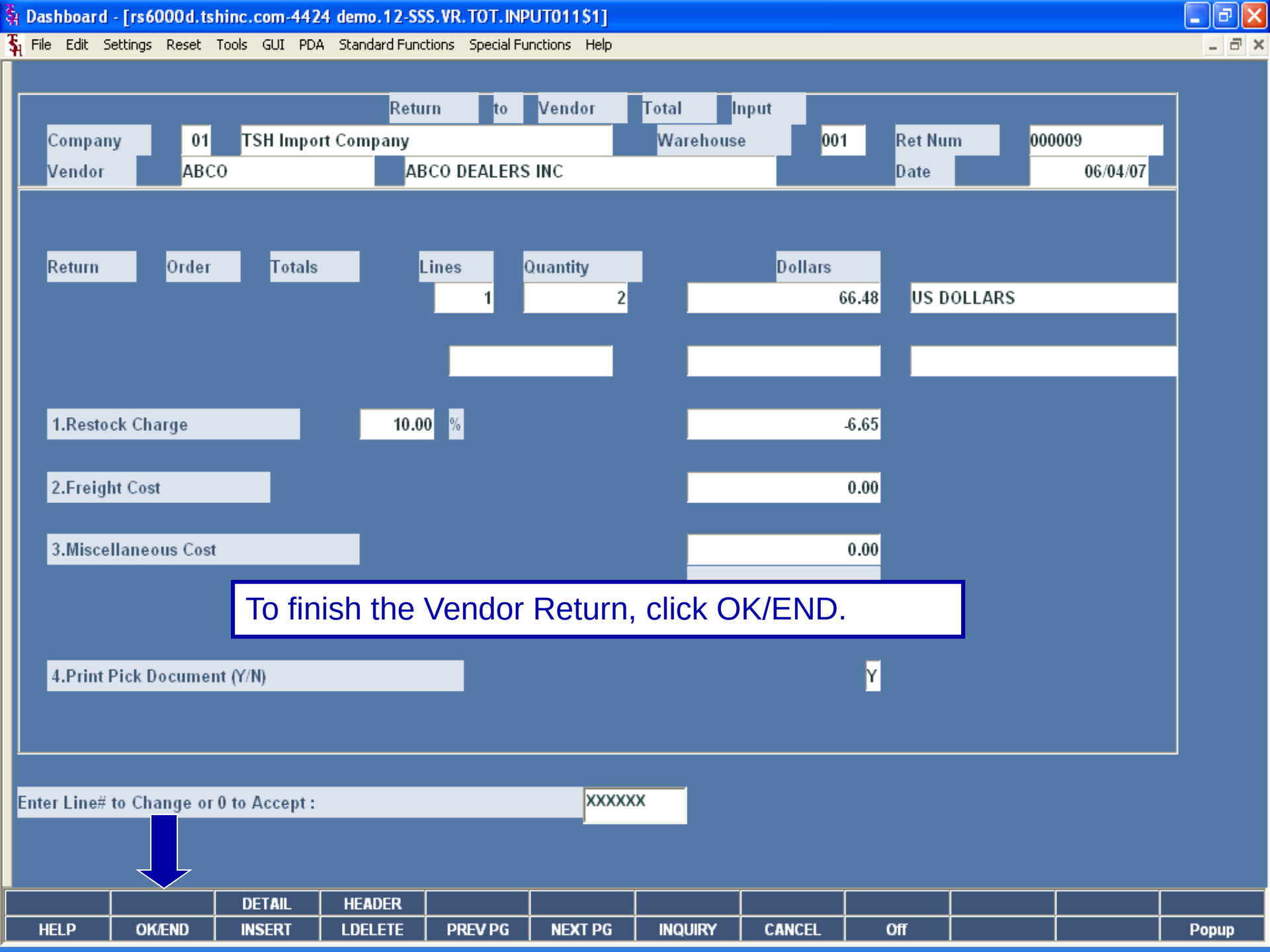

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.VR.LINE.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return to Vendor Line Item Entry
Return# 000009
Co# 01 Vendor ABCO ABCO DEALERS INC Whse# 001
LN# Product# Description Return/UM Curr Source Cost/UM Code Location Stat
1 88047 SOAP, DIAL LIQUID GALLON 2 / CS R 8.310 / EA 05 G
2
3
4
The status of the product being returned, G= Good, D= Defective
UM ONHAND INPICK BCKORD ON ORD AVAIL IN TRANS NEXT PO CASE BOX UNIT
EA 3 4 7 04/02/07 4 1 1
Enter line# to maintain or 0 to accept: XXXXX
MDS INQ ST. INQ Open PO COMMENT IMAGE PRODTEXT Inv Trans
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup

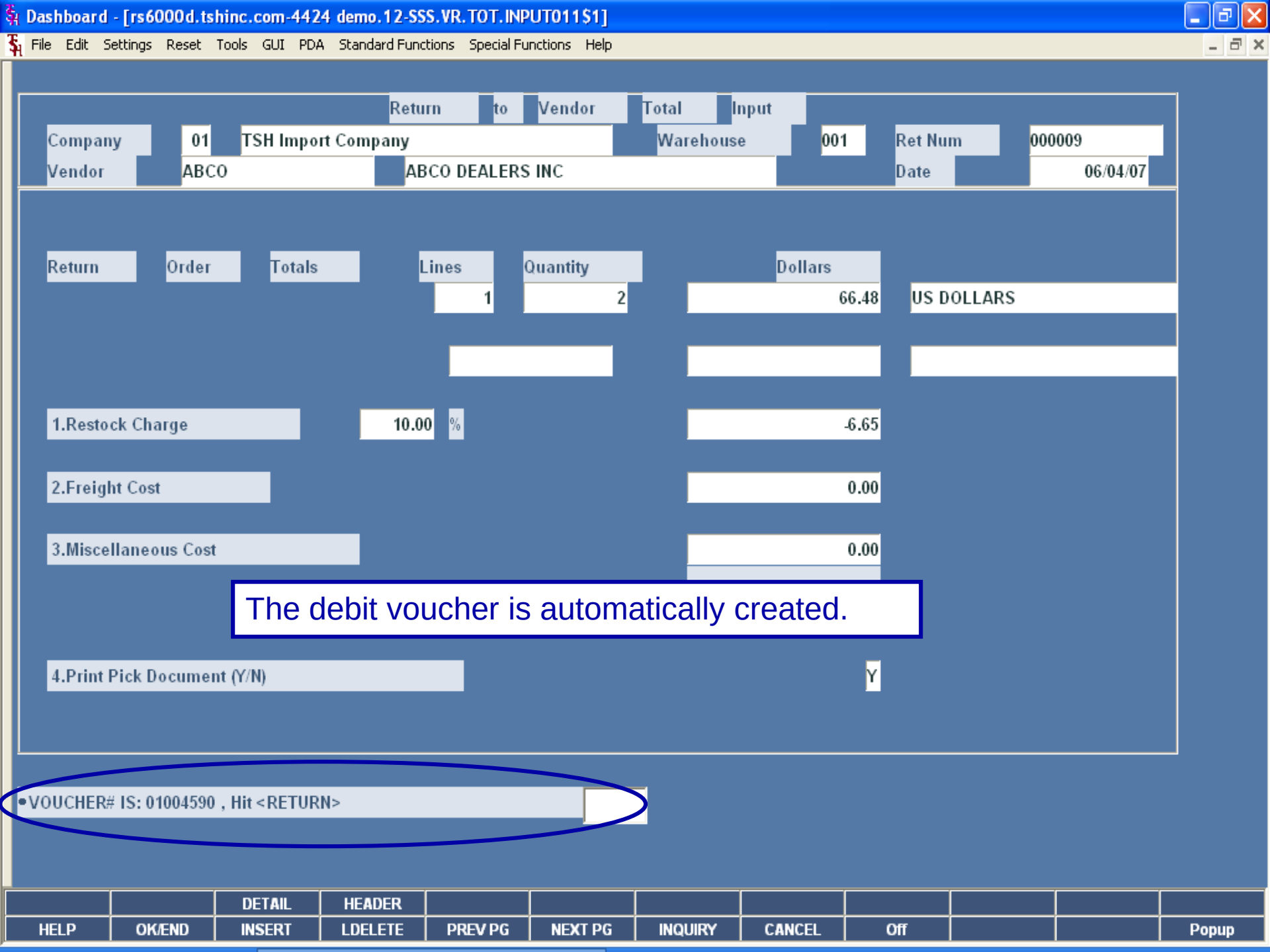

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.VR.LINE.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return to Vendor Line Item Entry
Return# 000009
Co# 01 Vendor ABCO ABCO DEALERS INC Whse# 001
LN# Product# Description Return/UM Curr Source Cost/UM Code Stat Location
1 88047 SOAP, DIAL LIQUID GALLON 2 / CS R 8.310 / EA 05 G
Location Type OnHand
1300B P 5
2
3
4
After clicking on the drop down arrow, the operator can choose the location to remove the stock from. The operator can always just hit enter through this field to select the primary location.
UM ONHAND INPICK BCKORD ON ORD AVAIL IN TRANS NEXT PO CASE BOX UNIT
EA 8 4 12 04/02/07 4 1 1
MDS INQ ST. INQ Open PO COMMENT IMAGE PRODTEXT Inv Trans
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup

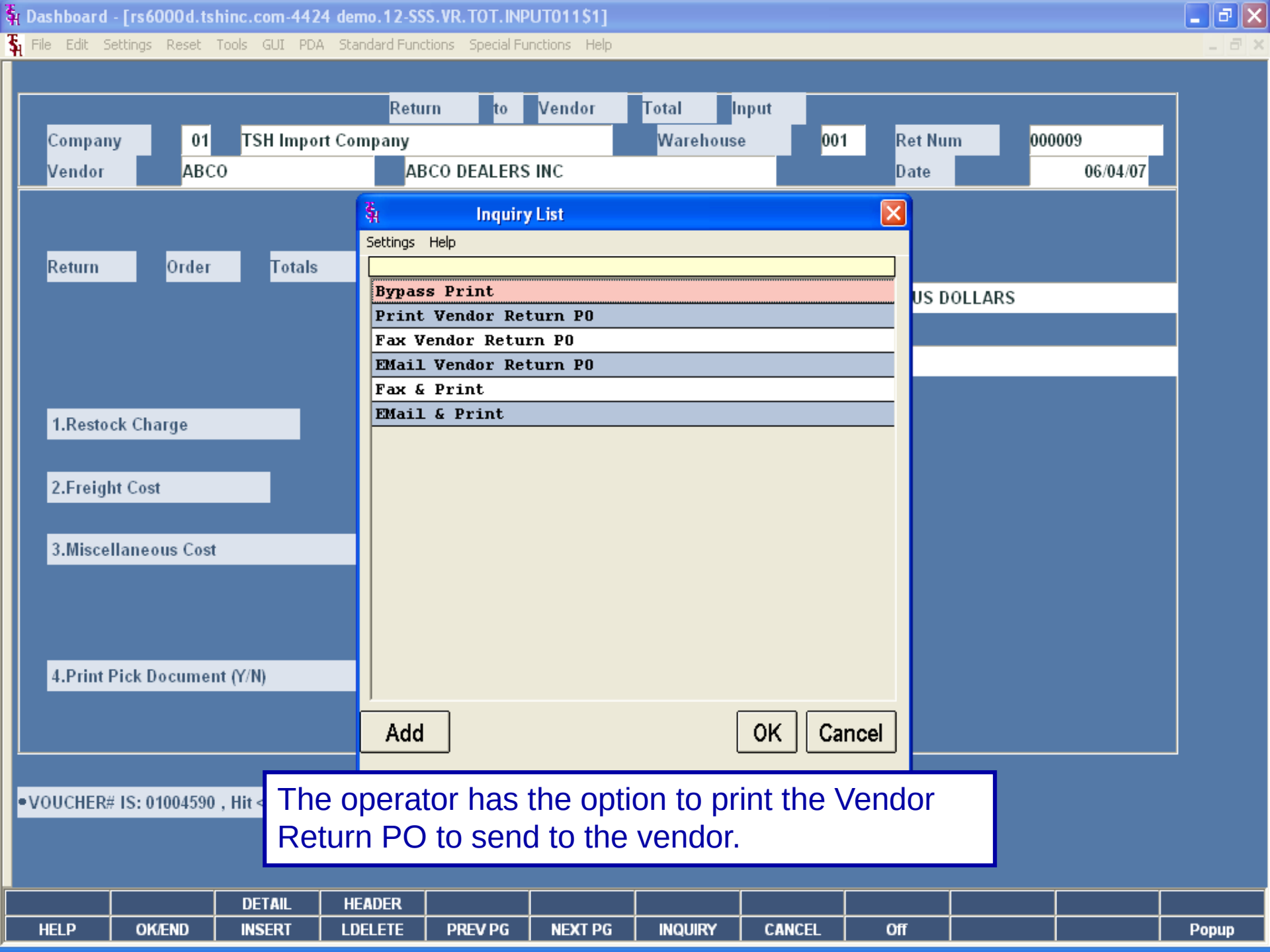

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.VR.LINE.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return to Vendor Line Item Entry
Return# 000009
Co# 01 Vendor ABCO ABCO DEALERS INC Whse# 001
LN# Product# Description Return/UM Curr Source Cost/UM Code Stat Location
1 88047 SOAP, DIAL LIQUID GALLON 2 / CS R 8.310 / EA 05 G
Location Type OnHand
1300B P 5
2
3
4
UM ONHAND INPICK BCKORD ON ORD AVAIL IN TRANS NEXT PO CASE BOX UNIT
EA 8 4 12 04/02/07 4 1 1
After clicking on the drop down arrow, the operator can choose the location to remove the stock from. The operator can always just hit enter through this field to select the primary location.
Keep in mind, all of your Inquiries are just a click away!
MDS INQ ST. INQ Open PO COMMENT IMAGE PRODTEXT Inv Trans
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.VR.TOT.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return to Vendor Total Input
Company 01 TSH Import Company
Warehouse 001
Ret Num 000009
Vendor ABCO ABCO DEALERS INC
Date 06/04/07
Return Order Totals
Lines Quantity Dollars
1 2 66.48 US DOLLARS
1.Restock Charge 10.00 % -6.65
2.Freight Cost 0.00
3.Miscellaneous Cost 0.00
Total 59.83
4.Print Pick Document (Y/N) Y
A restock fee % or dollar amount can be included.
Enter Line# to Change or 0 to Accept : XXXXXX
DETAIL HEADER
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.VR.TOT.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return to Vendor Total Input
Company 01 TSH Import Company
Warehouse 001
Ret Num 000009
Vendor ABCO ABCO DEALERS INC
Date 06/04/07
Return Order Totals
Lines Quantity Dollars
1 2 66.48 US DOLLARS
1.Restock Charge 10.00 % -6.65
2.Freight Cost 0.00
3.Miscellaneous Cost 0.00
Total 59.83
4.Print Pick Document (Y/N) Y
Enter Line# to Change or 0
If approval has been received, you can print the Vendor Return Pick Ticket, by selecting “Y”.
DETAIL HEADER
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.VR.TOT.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return to Vendor Total Input
Company 01 TSH Import Company
Warehouse 001
Ret Num 000009
Vendor ABCO ABCO DEALERS INC
Date 06/04/07
Return Order Totals
Lines Quantity Dollars
1 2 66.48 US DOLLARS
1.Restock Charge 10.00 % -6.65
2.Freight Cost 0.00
3.Miscellaneous Cost 0.00
To finish the Vendor Return, click OK/END.
4.Print Pick Document (Y/N) Y
Enter Line# to Change or 0 to Accept : XXXXXX
DETAIL HEADER
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup


Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.VR.TOT.INPUT011$1]
File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help
Return to Vendor Total Input
Company 01 TSH Import Company
Warehouse 001
Ret Num 000009
Vendor ABCO ABCO DEALERS INC
Date 06/04/07
Return Order Totals
Lines Quantity Dollars
1 2 66.48 US DOLLARS
1.Restock Charge 10.00 % -6.65
2.Freight Cost 0.00
3.Miscellaneous Cost 0.00
The debit voucher is automatically created.
4.Print Pick Document (Y/N) Y
•VOUCHER# IS: 01004590 , Hit <RETURN>
DETAIL HEADER
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup



The operator has the option to print the Vendor Return PO to send to the vendor.

PICKING TICKET

RETURN TO VENDOR

TSH Import Company
1033 ROUTE 46
CLIFTON, NJ 07013

Tel: 973-777-8050

Return Number
01000009
Page: 1

Bill-to: ABCO A/R#: 100132	Ship-to: 001 SY
ABCO INC 402 BNA DRIVE #500 NASHVILLE,TN 37217	ABCO INC 402 BNA DRIVE #500 NASHVILLE TN 37217

Return Date:	06/04/07	Reason	DAMAGED
Ship Date:	06/04/07	Ship Via:	UPS
Approval Date:	06/04/07	RMA Number:	1F32GD

Special Instructions:		

Line	Location	Item Number / Description	Ordered	UM	Shipped	UM	B/O Qty	Unit Cost	UM
1	1300B	88047 SOAP, DIAL LIQUID GALLON	8	EA	8	EA		8.310	EA

Return to Vendor

TSH Import Company
1033 ROUTE 46
CLIFTON, NJ 07013

Tel: 973-777-8050

Return Number
01000009
Page: 1

To: ABCO A/R#: 100132

ABCO INC
402 BNA DRIVE #500
NASHVILLE,TN 37217

Ship To: Operator: SY

ABCO INC
402 BNA DRIVE #500

NASHVILLE TN 37217

Return Date:	06/04/07	Warehouse:	NEW YORK, NY
Ship Via:	UPS	RMA Number	1F32GD
Telephone:	800-421-3040	Approval Date	06/04/07
FAX#:	615-793-0485	Approved By	JOHN S.

Special Instructions:		

Line	Item Number / Description	Order	U/M	Unit Cost	U/M	Extension
1	88047 SOAP, DIAL LIQUID GALLON DAMAGED	2	CS	33.240	CS	66.48
	TOTAL MERCHANDISE					66.48
	LESS RESTOCK CHARGE					-6.65
	RETURN TO VENDOR TOTAL					59.83

Benefits

- Efficiently manage your products in the warehouse
- Simplified Returns Process
- Saves time for AR and AP department
- Ability to track defective merchandise