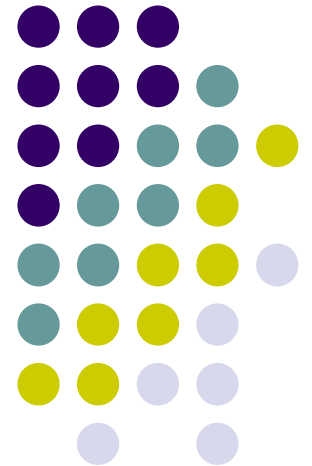


MDS Service System



Service System Capabilities



- Identify products eligible for service – and whether on contract
 - Interfaces to MDS Serial / Warranty Modules
 - Customer may assign their own tag numbers
- Work may be performed in-house or at customer site
- Record request for service and assignment to technician
- Prepare scheduled/open call list for each service technician
- Records work performed by technician
- Records parts used in the repair
 - Interface to MDS inventory replenishment and backorder management modules
- Generate billing to customer
- Inquiry into open and closed work orders



Service System Menu



MDS_Local - [localhost-2320 demo.12-SERVICE.MENU]

File Edit Settings View Reset Tools GUI PDA Standard Functions Special Functions Help

Account:2320 demo.12 Port:320 Menu:SERVICE.MENU Capture:On

MDS Service Work Order System

- 1. Taq Entry and Maintenance
- 2. Work Order Entry and Maintenance
- 3. Receive Service Work Order
- 4. Work Order Posting
- 5. Work Order Inquiry Menu
- 6. Work Order Reports Menu
- 7. Work Order File Maintenance
- 8. Work Order Inquiry/Reprint

Enter Selection or END :

OE	CONTACTS	MAINT	DRILL	EXECINQ	REPORTS	CAPT OFF	VIEW	CRM.MENU	VRM.MENU		
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off			Popup



Initial Equipment Entry (Tag)

MDS_Local - [localhost-2236 demo.12-SERVICE.TAG.MAINT0125

File Edit Settings View Reset Tools GUI PDA Standard Functions

Tag Number Entry and Maintenance

Tag Number C12345

1.Tag Prefix C

2.Entry Date 06/05/06

3.Item Description WHEELCHAIR,MIDNIGHT BLUE

4.Mfg Vendor INVACARE INVACARE

5.Mfg Item# TREXWD86

6.Serial# 12345

7.Warranty N Exp Date 06/05/07

8.Customer UMC

UNIVERSITY MEDICAL CENTER

ACCOUNTS PAYABLE/TRAVEL Country

400 BROADWAY AVE

9.Ship To# INTERN

UNIVERSITY MEDICAL CENTER Country 000

INTERNAL MEDICINE U.S.A.

3336 166TH STREET

NEW YORK NY 10016-1460

NEW YORK NY 10019

Phone 212-777-1111

10.Sales Invoice# 01234670

13.Ship Date 05/30/06

11.Invoice Date 05/30/06

14.Del Date 05/30/06

12.Serv Contract Y

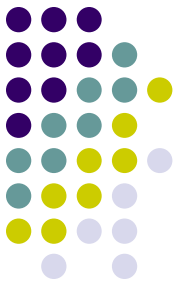
ENTER LINE # TO CHANGE,DELETE TO DELETE,0 TO ACCEPT : XXXXXX

HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off			Popup
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Identify products eligible for service – and whether or not they have been placed on contract.

- This program is used to assign tag numbers to specific pieces of equipment.

Work Order Entry



MDS_Local - [localhost-2236 demo.12-WO.MAINT010\$1]

File Edit Settings View Reset Tools GUI PDA Standard Functions Special Functions Help

Service Work Order Entry and Maintenance

1.Tag Number	C12345	6.Mfg Vendor	INVACARE	Work Order or NEW	000145
2.Tag Prefix	C	7.Mfg Item	TREXWD86	INVACARE	
3.Work Order Date	06/04/06	8.Serial #	12345		
4.Issued By	SY	9.Warranty	N	Exp Date	06/05/07
5.Item#	TREXWD86	WHEELCHAIR,MIDNIGHT BLUE			
10.Customer	UMC	11.Ship To	INTERN		
212-777-1111					
UNIVERSITY MEDICAL CENTER					
ACCOUNTS PAYABLE/TRAVEL					
Country					
400 BROADWAY AVE					
NEW YORK CITY NY 10016-1460					
13.Sales Invoice#	01234670	20.Technician	KPL	KEVIN LYNCH	
14.Invoice Date	05/30/06	21.Verified Ins	Date	06/10/06	
15.Service Contract	Y	22.Req Service Date	06/07/06		
16.Limit	250	23.Date Delivered	05/30/06		
17.Customer PO#	2345	24.Ship Date	05/30/06		
18.Estimate (Y/N)	Y	25.In House	N		
27.Problem Description	Wheelchair is brand new. Customer complains that it makes a lot of noise. Possibly defective rear wheels				

ENTER LINE # TO CHANGE,DELETE TO DELETE,0 TO ACCEPT

PROD WARE	CUST WARE	WO Print	Ins Ver	PREV PG	NEXT PG	INQUIRY	CANCEL	Off	Popup
HELP	OK/END	INSERT	LDELETE						

The work may be performed in-house or at the customer's site.

- The Service Work Order Entry program records the initial request for service and allows assignment to a technician.



In-House Receipt

MDS_Local - [localhost-2236 demo.12-WO.RCPT010\$1]

File Edit Settings View Reset Tools GUI PDA Standard Functions Special Functions Help

Service Work Order Receipts WO: 000146

Customer MERCYCCR MERCY CARE CEDAR RAPIDS 411 10TH STREET SE #2300 CEDAR RAPIDS IA 52403	Ship To# MERCY CARE CEDAR RAPIDS 411 10TH STREET SE #2300 CEDAR RAPIDS IA 52403
----------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------

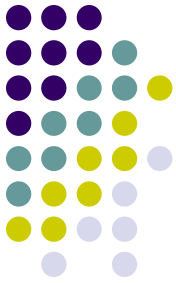
PO Number 34567 Model RSQUANTUM 1.Received By sf 2.Date 06/06/06 3.Carrier 01 UPS 4.Shipping Priority T 5.Accessories None 6.Condition OK Y 7.Original Carton N 8.Location A-102 17.Cash Received 0.00	Serial Number 34567 9.Carton Damaged N 10.Concealed Damage N 11.Damage Description Carton was damaged -- unit seems ok 12.Claim Filed N 13.Date of Claim 14.Amount of Claim 0.00 15.Covered 16.Claim Number Check Number
-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

ENTER LINE # TO CHANGE,DELETE TO DELETE,0 TO ACCEPT : xxxxxx

HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off	Popup
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- If the work is to be performed in-house, then the next step is to record the receipt of the equipment in-house. Otherwise, the next step is printing the work order, and the dispatching of a technician.

Work Order Print



Adobe Acrobat Standard - [CAPT!14001!64699.781!696.pdf]

File Edit View Document Tools Advanced Window Help

Open Save Print Email Search Create PDF Review & Comment Secure Sign

Select Text 80% How To..?

Note Tool Text Edits Show

Service Work Order

Page: 1

TSH MEDICAL SUPPLY
1033 ROUTE 46
CLIFTON, NJ 07013

Tel: 973-777-8050
Fax: 973-777-3063

Bill-to: MERCYCCR	Ship-to: 001
MERCY CARE CEDAR RAPIDS 411 10TH STREET SE #2300 CEDAR RAPIDS IA 52403	MERCY CARE CEDAR RAPIDS 411 10TH STREET SE #2300 CEDAR RAPIDS

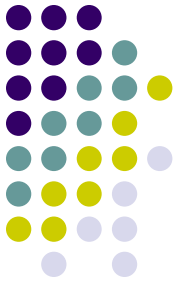
Tag Number	C12345	Limit	300
Model Number	TREXWD86	Estimate	N
Serial Number	12345	Company No	01
Req Service Dt	05/24/06		

Problem Description wheelchair is six months old. Wheels squeaky. also complains that the seat is not comfortable

Line	Date	Item Number / Description	Technician	UM	Req Qty
1	Service 05/01/06	REP REPAIR GREASED WHEELS	KPL KEVIN LYNCH		1.00

8.5 x 11 in 1 of 1

Insurance Verification



Adobe Acrobat Standard - [CAPT!14001!52389.765!320.pdf]

File Edit View Document Tools Advanced Window Help

Open Save Print Email Search Create PDF Review & Comment Secure Sign

Select Text 66.67% Note Tool Text Edits Show Send Comments

Bookmarks Signatures Layers Pages Comments

TSH MEDICAL SUPPLY
1033 ROUTE 46
CLIFTON, NJ 07013
Phone: 973-777-8050
Toll Free Phone:
Toll Free Fax:

Internal Insurance Verification Report 05/01/06

UNIVERSITY MEDICAL CENTER Acct # UMC Tag# 12345

Client Address	Contact Information	Insurance Information	Equipment Information
ACCOUNTS PAYABL 400 BROADWAY AV NEW YORK CITY N	SY FERTIG	Misc Notes	Equip Type: TRESWD86 Description: WHEELCHAIR,MIDNIGHT BLUE Manufacturer: INVACARE Model # Serial #: 12345 Med Item # Ship Date: 04/05/06

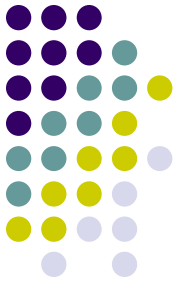
Client Phone # 212-777-1111
Original Purchase Information
Date of Invoice 04/04/06
Sales Inv. # 12345

Please Verify The Following Insurance and RX Information For This Client

Service Inquiry	Service Record ID# 000141	Date of Service Call 04/10/06	Forms To Be Signed
Insurance Verification	Verified Insurance <input type="checkbox"/>	RX Received <input type="checkbox"/>	PA <input type="checkbox"/>
		Date of Verification	AOBPCF <input type="checkbox"/>
			HPPA <input type="checkbox"/>
Primary Insurance Co.	Medicare	Secondary Insurance Co.	Medicare
Description of Service	Customer complains that the wheels are squeaky		

8.5 x 11 in 1 of 1

Work Order Posting -1



MDS_Local - [localhost-2320 demo.12-WO.REPAIR010\$1]

File Edit Settings View Reset Tools GUI PDA Standard Functions Special Functions Help

Service Work Order Posting Work Order 000141

1.Tag Number	12345	5.Model#	TREXWD86
2.Tag Prefix	K	6.Mfgr	WHEELCHAIR,MIDNIGHT BLUE
3.Work Order Date	04/05/06	7.Mfg Item	INVACARE INVACARE
4.Issued By	SY	8.Serial#	TREXWD86
10.Customer	UMC	9.Warranty	12345
		Y Exp Date	04/05/06
11.Problem Description	Customer complains that the wheels are squeaky		12.Est Completion 05/16/06

13.	Tech	Date	Units	Service Performed
1.	CD	04/05/06 REP	1.00	LUBRICATED WHEELS
2.	CD	04/07/06 REP	2.00	Lubrication of front wheels did not solve problem replaced front wheels
3.	CD	04/08/06 REP	5.00	Customer decided to replace the rear wheels as well. Told him it was not necessary.

ENTER LINE# TO CHANGE OR 0 TO ACCEPT: PAGE 1 OF 2

WO Print	Ins Ver	Add Parts	Add Labor							
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	OFF		Popup

Hours worked are recorded on each line.

- Work Order Posting is used to record the work performed on the equipment. Multiple entries are recorded for each action performed.



Work Order Posting -2

MDS_Local - [localhost-2320 demo.12-WO.REPAIR010\$2]

File Edit Settings View Reset Tools GUI PDA Standard Functions Special Functions Help

Service Work Order Posting Work Order 000141

14.Parts Used		Req	Used	Order	Price
Product	Avail	Failure Code	Vendor	Value	
1 TREX-WHEEL-FRONT	2 / EA	2 / EA		45.000 / EA	
WHEELCHAIR FRONT WHEELS	28	BR PART PHYSICALLY	INVACARE	9.000	
2 TREX-WHEEL-REAR	2 / EA	/ EA		150.000 / EA	
TREX REAR WHEEL	2-	NA NOT APPLICABLE	INVACARE	30.000	
3	/	/		/	

15.Labor Units	8.00	Total Labor	480.00
16.Labor\$ per Unit	60.00	Total Parts	390.00
17.Date Completed		Tax %	0.000
18.Date Shipped	04/05/06	Taxable Base	0.00
19.Tax Juris	IAG NEW YORK TAX	Tax Amount	0.00
20.Ship Via		Freight Amount	0.00
21.Ship Zone			
22.Freight Override	0.00		
23.Terms Code	01		

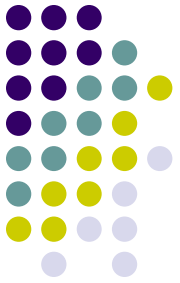
To Invoice you Must Enter Completed Date Work Order Total 870.00

ENTER LINE # TO CHANGE,DELETE TO DELETE,0 TO ACCEPT : XXXXXX PAGE 2 OF 2

WO Print	Ins Ver	Add Parts	Add Labor							
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	OFF		Popup

- This screen is used to enter parts that were used, and provides a summary of the invoice charges. When completed, invoicing is triggered.

Work Order Print - Complete



Adobe Acrobat Standard - [CAPTI14001164192.0151696.pdf]

File Edit View Document Tools Advanced Window Help

Open Save Print Email Search Create PDF Review & Comment Secure Sign

Select Text 60% Note Tool Text Edits Show

Bookmarks Signatures Layers Pages Comments

Service Work Order

Page: 1

TSE MEDICAL SUPPLY
1033 ROUTE 46
CLIFTON, NJ 07013
Tel: 973-777-8050
Fax: 973-777-3063

Order Number	000141
--------------	--------

Bill-to: UMC UNIVERSITY MEDICAL CENTER ACCOUNTS PAYABLE/TRAVEL 400 BROADWAY AVE NEW YORK CITY NY 10016-1460	Ship-to: CDEMT 001 UNIVERSITY MEDICAL CENTER COLLEGE OF DENTISTRY NEW YORK
-------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------

Tag Number	12345	Limit	100
Model Number	TREX0866	Estimate	3
Serial Number	12345	Company No	01
Req Service Dt	04/10/06		

Problem Description: Customer complains that the wheels are squeaky

Line	Date	Item Number / Description	Technician	UM	Req Qty
1	04/05/06	REP REPAIR LUBRICATED WHEELS	CD CHRIS DEGRASSE		1.00
2	04/07/06	REP REPAIR Lubrication of front wheel It did not solve problem replaced front wheels replaced front wheels	CD CHRIS DEGRASSE		2.00
3	04/08/06	REP REPAIR Customer decided to replac se the rear wheels as well. Told gim it was not nec l. Told gim it was not necessary	CD CHRIS DEGRASSE		5.00
4	Facts	TREX-WHEEL-FRONT WHEELCHAIR FRONT WHEELS		EA	2
5		TREX-WHEEL-REAR TREX REAR WHEEL		EA	2

8.5 x 11 in 1 of 1

- This is an example of a work order with multiple events.

Inventory Requirement



MDS_Local - [localhost-3312 demo.12-ST.STAT011\$1]

File Edit Settings View Reset Tools GUI PDA Standard Functions Special Functions Help

Item Number: TREX-WHEEL-FRONT Vendor: INVACA INVACARE
 Description: WHEELCHAIR FRONT WHEELS Base Price: / EA List Price: 60.000 / EA
 Warehouse: 001 NEW YORK, NY Show Cost: / EA Curr Cost: 30.000 / EA Sell Cost: 30.000 / EA Purch Cost: 30.000 / EA

SellUm: EA/1 StckUm: EA/1 PurchUm: EA/1 Bx: 1 Cse: 1 Dsc: N DS: N Ft: Ld Time: Substitute Item 1

Ln	Whs Loc	On Hand	In Pick In Work	Backord In Use	OnOrder In Trans	Avail Future	Next P/O ROP/	Lot ROC	SalesMtd SalesYtd
1	001 NONE	30	2			28 1		N	

SALES: JAN06, FEB06, MAR06, APR06, MAY06, JUN05, YTD06
 Dollars: []
 SALES: JUL05, AUG05, SEP05, OCT05, NOV05, DEC05, LYTD05
 Dollars: []

Enter END to exit,P for Prev Yr, C for Curr Yr,Click Scroll to Change: XXXXXX

Select	Det Hist	Cst Quote	PRICING	Inventory	ROP/ROQ	Previous	Next	Receipts		
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	OFF		Popup

- Since the item was available, it shows the quantity required, as “in pick”.



Backorder Requirement – 1

MDS_Local - [localhost-3312 demo.12-ST.STAT011\$1]

File Edit Settings View Reset Tools GUI PDA Standard Functions Special Functions Help

Stock Status Scroll By PRODUCT#

Item Number: TREX-WHEEL-REAR Vendor: INVACA INVACARE
Description: TREX REAR WHEEL Base Price: / EA List Price: 200.000 / EA
Warehouse: 001 NEW YORK, NY Show Cost: 100.000 / EA Curr Cost: 100.000 / EA Sell Cost: 100.000 / EA Purch Cost: 100.000 / EA

SellUm: EA / 1 StckUm: EA / 1 PurchUm: EA / 1 Bx: 1 Cse: 1 Dsc: N DS: N Ft: Ld Time: Substitute Item 1

Ln	Whs Loc	On Hand	In Pick In Work	Backord In Use	OnOrder In Trans	Avail Future	Next P/O ROP/	Lot ROC	SalesMtd SalesYtd
1	001 NONE			2		-2 1		N	

SALES Qty: JAN06 FEB06 MAR06 APR06 MAY06 JUN05 YTD06
Dollars: _____
SALES Qty: JUL05 AUG05 SEP05 OCT05 NOV05 DEC05 LYTD05
Dollars: _____

Enter END to exit,P for Prev Yr, C for Curr Yr,Click Scroll to Change: XXXXXX

Select	Det Hist	Cst Quote	PRICING	Inventory	ROP/ROQ	Previous	Next	Receipts			
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off			Popup

- Since the item was not available, it shows the quantity required, as “backordered”.

Backorder Requirement - 2



MDS_Local - [localhost-3312 demo.12-INV.INQ01252]

File Edit Settings View Reset Tools GUI PDA Standard Functions Special Functions Help

Item Number	Whse	SI	Sk	On Hand	On P/O	InPick	On B/O	Avail	Future
TREX-WHEEL-REAR	001	EA	EA	0			2	-2	1

Service Orders with Back Orders

Ln#	Order#	Ord Date	OpenQty	Due Date	Customer#	Tag Number	Price
1	000141	04/05/06	2	05/16/06	UMC	12345	150.000
2							
3							
4							

ENTER <RETURN> TO CONTINUE :

PAGE 2 OF 2

STK STAT	AVAIL INQ	DET ORDER	DET PO	Rec Hist	Service					
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

- The new Service Inquiry, off the Inventory Inquiry, displays the Work Orders awaiting the backordered product.

Inquiry Menu



MDS_Local - [localhost-2320 demo.12-WO.INQ.MENU]

File Edit Settings View Reset Tools GUI PDA Standard Functions Special Functions Help

Account:2320 demo.12 Port:320 Menu:WO.INQ.MENU Capture:On

Work Order Inquiry Menu

1. Work Order Inquiry by Customer
2. Detail Open Work Order Inquiry

Enter Selection or END :

OE	CONTACTS	MAINT	DRILL	EXECINQ	REPORTS	CAPT OFF	VIEW	CRM.MENU	VRM.MENU		
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off			Popup

- The Service module has a summary and detail inquiry to assist in researching a Work Order.

Service Work Orders by Customer



MDS_Local - [localhost-2236 demo.12-CUST.SWO012\$1]

File Edit Settings View Reset Tools GUI PDA Standard Functions Special Functions Help

Service Work Orders by Customer

Customer	UMC	Phone#	212-777-1111
Company	01 TSH MEDICAL SUPPLY	Contact	SY FERTIG
Name	UNIVERSITY MEDICAL CENTER	Salesman	001 SY FERTIG
Address 1	ACCOUNTS PAYABLE/TRAVEL		
Address 2	400 BROADWAY AVE		
City	NEW YORK CITY NY 10016-1460		

Ln#	WO#	Product	Date	Tag Number	Tech	S	Schedule
1	000141	TREXWD86 WHEELCHAIR,MIDNIGHT BLUE	04/05/06	12345	GS	C	05/16/06
2							
3							
4							
5							

Enter END to exit, NEXT PG,PREV PG,or Line Number for Detailed QUOTE: |

HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off			Popup
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- This inquiry displays all Work Orders for a customer – showing the product on each Work Order. As in other MDS Inquiries, you can drill down to see the detail inquiries that are provided.

Service Work Order Detail -1



MDS_Local - [localhost-2236 demo.12-DET.SW0012\$1]

File Edit Settings View Reset Tools GUI PDA Standard Functions Special Functions Help

Detailed Service Work Order Inquiry

Tag Number	12345	Item#	TREXWD86
Tag Prefix	K	Mfgr	INVACARE INVACARE
Work Order Date	04/05/06	Mfg Item	TREXWD86
Issued By	SY	Serial #	12345
Customer	UMC	Warranty	Y Exp Date 04/05/06
212-777-1111		Ship To	CDEnt
UNIVERSITY MEDICAL CENTER			UNIVERSITY MEDICAL CENTER
ACCOUNTS PAYABLE/TRAVEL	Country		COLLEGE OF DENTISTRY
400 BROADWAY AVE			Country 000
NEW YORK CITY NY 10016-1460			NEW YORK NY 10019-1460
Sales Invoice#	12345	Technician	GS GEORGE SAER
Invoice Date	04/04/06	Verified Ins	Date
Service Contract	Y	Req Service Date	04/10/06
Limit	100	Date Delivered	
Customer PO#	12345	Ship Date	04/05/06
Estimate (Y/N)	Y	In House	n
Problem Description		RX Received	

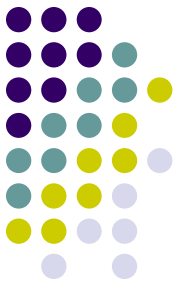
Customer complains that the wheels are squeaky

PRESS <END> TO CONTINUE : XXXXXX

POSTING	CUST WARR	PROD WARR								
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	OFF		Popup

- In this Inquiry, the Work Order details are provided.

Service Work Order Detail -2



MDS_Local - [localhost-2236 demo.12-DET.SWO.DETAILS012\$1]

File Edit Settings View Reset Tools GUI PDA Standard Functions Special Functions Help

Service Work Order Posting Details Inquiry Work Order : 000141

Tag Number	12345	Model#	TREXWD86
Tag Prefix	K		WHEELCHAIR,MIDNIGHT BLUE
Work Order Date	04/05/06	Mfgr	INVACARE INVACARE
Issued By	SY	Mfg Item	TREXWD86
		Serial#	12345
Customer	UMC	Warranty	Y Exp Date 04/05/06

Problem Description Est Completion 05/16/06

Customer complains that the wheels are squeaky

	Tech	Date	Units	Service Performed
1.	CD	04/05/06 Action REP	1.00	LUBRICATED WHEELS
2.	CD	04/07/06 REP	2.00	Lubrication of front wheels did not solve problem
3.	CD	04/08/06 REP	5.00	Customer decided to replace the rear wheels as wel

PRESS <END> TO EXIT, NEXT PG FOR PARTS AND TOTALS: PAGE 1 OF 2

WO Print	Ins Ver									
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

Service Work Order Detail -3



MDS_Local - [localhost-2236 demo.12-DET.SWO.DETAILS012\$2]

File Edit Settings View Reset Tools GUI PDA Standard Functions Special Functions Help

Service Work Order Posting Details

Parts Used	Req Avail	Used Failure Code	Order	Vendor	Price Value
1 TREX-WHEEL-FRONT WHEELCHAIR FRONT WHEELS	2 / EA 28	2 / EA BR PART PHYSICALLY	/ EA		45.000 / EA
2 TREX-WHEEL-REAR TREX REAR WHEEL	2 / EA 2-	/ EA NA NOT APPLICABLE	2 / EA	INVACARE	150.000 / EA 30.000
3	/	/	/		/

Labor Units	8.00	Total Labor	480.00
Labor\$ per Unit	60.00	Total Parts	390.00
Date Completed		Tax %	0.000
Date Shipped	04/05/06	Taxable Base	0.00
Tax Juris	IAG NEW YORK TAX	Tax Amount	0.00
Ship Via		Freight Amount	0.00
Ship Zone			
Freight Override	0.00		
Terms Code	01		

Work Order Total 870.00

PRESS <END> TO EXIT, PREV PG FOR LABOR DETAILS: xxxxxx| PAGE 2 OF 2

WO Print	Ins Ver	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off	Popup
HELP	OK/END								

- The second page of the Inquiry is displayed. This page displays the parts used, as well as the Work Order total.

Work Order Reprint



MDS_Local - [localhost-2236 demo.12-SWO.REPRINT012\$1]

File Edit Settings View Reset Tools GUI PDA Standard Functions Special Functions Help

Service Work Order Reprint/Inquiry by Customer

Company# 01 TSH MEDICAL SUPPLY
 Customer# UMC
 UNIVERSITY MEDICAL CENTER
 ACCOUNTS PAYABLE/TRAVEL
 400 BROADWAY AVE
 NEW YORK CITY NY 10016-1460

Range of SWO #
 Starting
 Ending

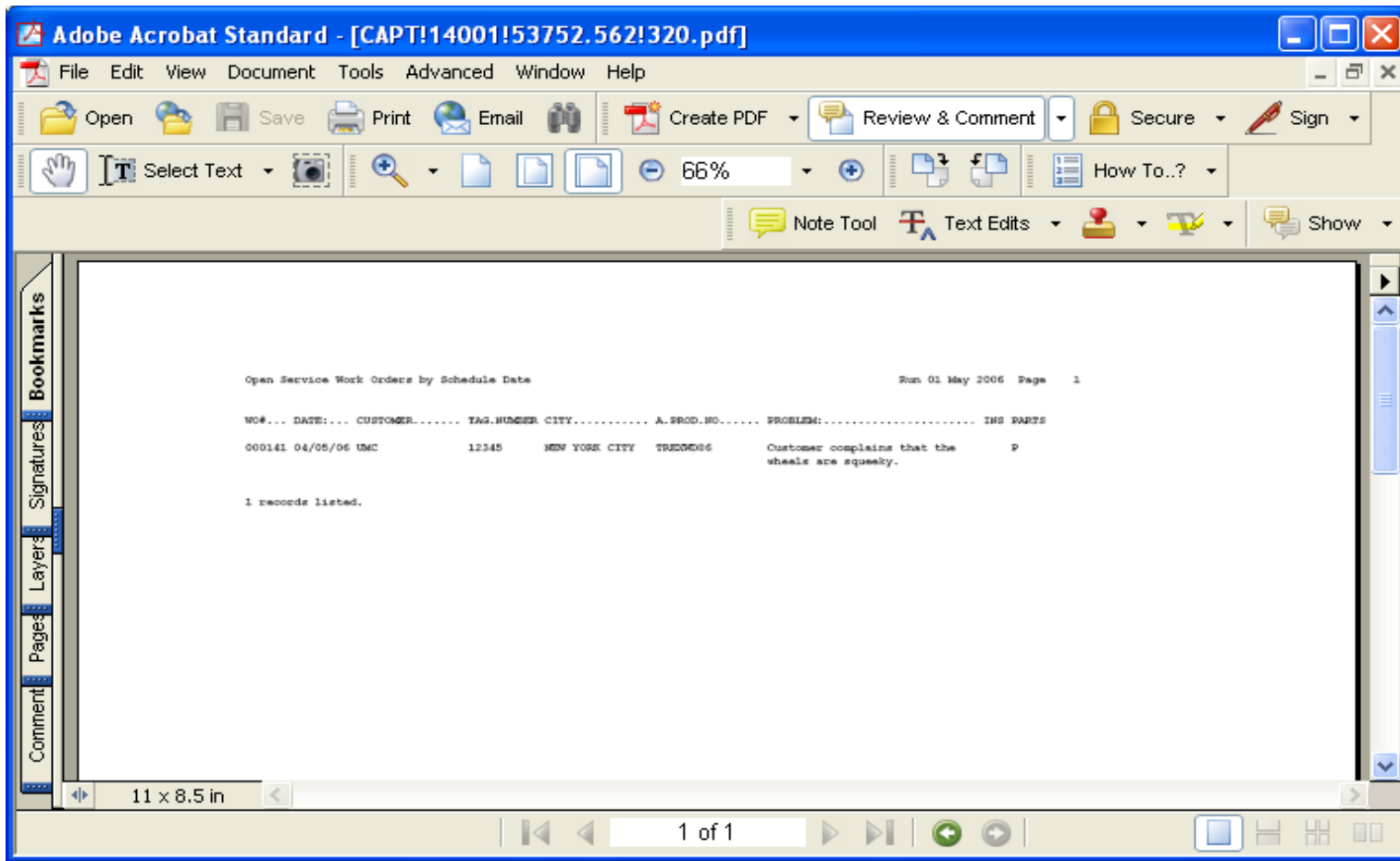
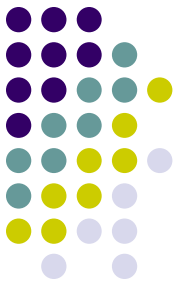
Line	Tnx	Order #	Order Dt	Customer	P/O	Number	Order Amt
1.	SWO	000141		12345			870.00
2.	SWO	000145		2345			60.00
3.							
4.							
5.							
6.							
7.							
8.							
9.							
10.							

Enter line number to toggle print on/off
 Enter Order# to Reprint: XXXXXXXXXXXX

Select	Un Select	Group On	Group Off	All on	All off	PRINT				
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

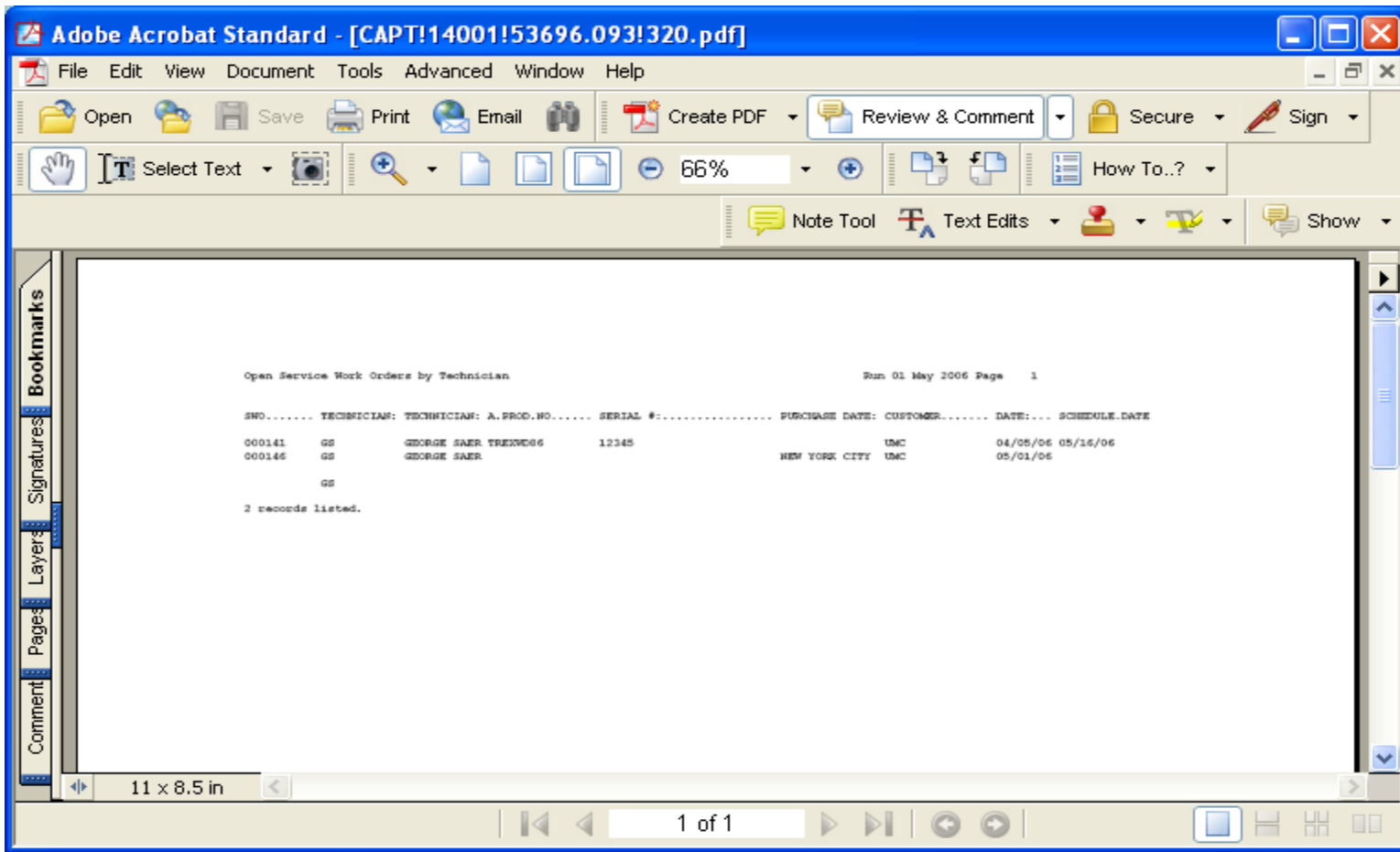
- Displays all open and closed Work Orders for a customer. Allows operator to view, print, fax or e-mail the Work Order.

Service Work Orders By Date



- An example of the Open Service Work Orders by Schedule report.

Service Work Orders By Technician



- An example of the Open Service Work Orders by Technician report.