

Converting RemoteNet Orders to MDS Orders

The following documentation will provide a detailed overview of the conversion options that are available for RemoteNet Orders. The System will be set up with the conversion option of your choice by TSH support using a parameter file for RemoteNet. You may choose only one of these options for conversion.

ASSUMPTIONS

We will assume that a customer has logged in to the RemoteNet site and successfully created and submitted an order to the system.

AUTOMATIC CONVERSION INFORMATION

The Web Order Number displays in Order Inquiries as the “Cust Ref” field. *Orders will be subject to MDS Order constraints of Credit Hold and Price Hold. Pro Formas will also be subject to MDS guidelines.*

AUTOMATIC CONVERSION OPTIONS

These options occur without an MDS user manually running a process from the RemoteNet Menu within MDS.

1. **Convert directly to MDS Order; No Stopping; No Manual-Hold** – This option allows minimal to no order maintenance at all. When the RemoteNet Customer submits the order from the website it is immediately transformed into an MDS order
2. **Convert directly to MDS Order and Put on Manual-Hold** – When the RemoteNet Customer submits the order from the website it is transformed into an MDS order and placed on Manual-Hold. The Order can then be removed from Manual-Hold from the MDS Order Maintenance Screen.
3. **Convert directly to Pro Forma and Stop.** - When the RemoteNet Customer submits the order from the website it is transformed into an MDS Pro Forma (Sales Quote). Pro Formas do not affect inventory quantities. The Pro Forma can be checked for accuracy and maintained before converting it to an MDS Order.

MANUAL CONVERSION INFORMATION

RemoteNet orders that are ready to be converted can be viewed by running the “*Review Web Orders to be Converted*” Report from the MDS RemoteNet menu. You then have the option to convert “*All*” web orders, “*Web Order Range*”, or “*Specific Web Order.*” At this point you need to select “*All Web Order Dates*”, “*Web Order Date Range*”, or “*Specific Web Order Date.*”

MANUAL CONVERSION OPTIONS

These options occur when an MDS user manually runs a process from the RemoteNet Menu options within MDS.

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