



Troubleshooting in MDS





Overview

- Order Entry Alerts / Holds
- Invoicing Holds
- Drop Ship Purchase Order Creation Alerts
- End of Day Process
- End of Day Error Reports
- Inventory Out of Balance
- Accounts Receivable Locks
- Accounts Receivable End of Month
- EDI Errors
- Locked for Maintenance



Order Entry Header Messages/Alerts

- Finder for CO 01 WAREHOUSE 003 has not been opened
 - Create finder record using finder maint
- SEQ.CONT file has not been opened
 - Create seq.cont record using sequence control maint
- No CUST.DET record for 123456 CO# 01 create one (Y/N)
 - If detail record should be created answer Y or create using customer detail maint
- Due Date > 30 days in future order is now a future
 - The number of days can be changed in parameter maint
- Customer PO# - This is a required field
 - You can change the flag in customer master maint



Order Entry Line Messages/Alerts

- Product is Discontinued
 - Change flag in product master maint
- Vendor is Inactive
 - Change flag in vendor master maint
- Below Minimum Sell Qty of 100 for this Product, Accept (Y/N)
 - This is a warning and can be overridden
- Product AB-12 Sell Whse 002. Not on PROD.DET Create (Y/N)
 - If the product should be created in the new warehouse enter Y or create using product detail maint.
- This is a Component Line, only Kit Master can be changed
 - If the component qty is incorrect modify it using kit master maint
- Selling unit must be divisible by stock unit which is 12
 - Ex 12, 24, 36. Change your selling qty in order entry or your stocking qty in product maint
- Lots are not being allocated, check expiration date requirements
 - This is only if auto lot selection is turned on otherwise you select the lots at verification. The allowed number of days is in customer master maint



Operator Controlled Features

- Display Cost (Y/N)
- Price Override (Y/N)
- Processing codes
 - GM - Allow Gross Margin Change in Order Entry
 - IO – Inventory Override (Override Ship Qty in Maintenance)
 - OM – Order Maintenance
 - 1S – Enter a One Step
 - AI – Affect inventory for One Step
 - AL – Add lines in Order maintenance
 - O1 – Allow cost override
 - O2 – Allow price override
 - OC – Override contract price
 - SP – Allowed to generate special price
 - IV – Invoicing and Release
 - OE – Order entry

There are many features that are controlled by the operator file. If you have two operators that are not working the same check this file.



Processing Codes for Menus

The screenshot displays the TSH web application interface. The browser title is "TSH - [rs6000d.tshinc.com-BASE.12-MENU.PROCESS.CODE.MENU]". The main menu on the left includes "1.Scan Menus for Processing Codes", "2.MDS Processing Codes Report", and "3.Maintain Processing Codes List". The central pane shows a "Find" search bar with "MDS SCAN" entered and a list of menu items with question mark icons: Customer Invoices, Customer Sales Orders, Customer Quotes, Customer Detail History, Product Detail History, A/R Checks, Purchase Orders, Vendor Payables, and A/P Checks. Below this is a "Charts" section with "Key Indicators" and a chart titled "Customer Sales for Salesman 003 LARRY MERAN" with a legend for "Retail Customers". The bottom navigation bar contains icons for Contacts, Maint, Drill, Execinq, Reports, Capt Off, View, Crm.menu, and Vrm.menu. The status bar at the bottom shows "The Systems House | Operator:JUL Ready." and the date/time "8/8/2017 11:58".

You can also run menu options to find out what code is required to get into a menu item. First run the first item to update the report. The report can be run sorted by code or by menu name



Maintain Processing Code List

The screenshot displays a web application window titled "TSH - [rs6000d.tshinc.com-BASE.12-MENU.PROCESS.CODES.MAINT012S1]". The main content area is titled "Menu Option Processing Code List Maintenance". A search field contains "AP.TRANSFER". Below it is a table with the following data:

Line	Description	Type	Process Code	Override
1	Transfer (Selection and Process)	E		
2	Transfer (Proof Listing AND Update)	R	N/A	
3	Accounts Payable Credit Card Report	R	AP	
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				

An inset window titled "rs6000d.tshinc.com-BASE.12-PROCESSING.CODE.MAINT012S1" shows a detailed view of a processing code. The "Code" field contains "XX". The "Description" field is empty. The interface includes a menu bar, a sidebar with navigation options (Shortcuts, History, Terminal, MDS Menu, Find, Tasks, Charts, Key Indicators), and a bottom toolbar with icons for Help, Ok/End, Insert, Delete, Prev, Next, Inquiry, Cancel, Off, and PopUp. The status bar at the bottom shows "The Systems House | Operator:JUL Ready." and the date/time "9/5/2017 09:39".

You can use the maintenance to add any codes that you would like to change. You would need to run the update to have this changed on the report.



MDS Processing Code Report

MENU PROCESS CODES LISTING 02:11:54pm 08 Aug 2017

MENU.ID.....	MENU.DESC.....	OPTION.TYPE	PROCESS.CODE	CODE.SOURCE
ACCT.COMM.MENU	Open Commission File Maintenance	S	AR	S
ACCT.COMM.MENU	Paid A/R Calculation Program	R	AR	R
ACCT.COMM.MENU	Open Commission Report	R	N/A	R
ACCT.COMM.MENU	Paid Commission Report	R	N/A	R
ACCT.COMM.MENU	Paid Commission File Maintenance	S	AR	S
ACCT.RECON.MENU	Bank Statement Entry and Maintenance	S	GL	S
ACCT.RECON.MENU	Cleared and Outstanding Items Report	S	GL	S
ACCT.RECON.MENU	Outstanding Items Over 90 Days Report	S	GL	S
ACCT.RECON.MENU	Voided Checks Report	S	GL	S
ACCT.RECON.MENU	Available Bank Credit Line	R	N/A	R
ACCT.RECON.MENU	Remove Cleared Items from Outstanding Item List	S	GL	S
ACCT.RPTS	Daily Invoice Register	R	AR	R
ACCT.RPTS	Daily Consignment Memo Register	R	N/A	R
ACCT.RPTS	Daily Credit Memo Register	R	AR	R
ACCT.RPTS	Daily Tax Register	R	AR	R
ACCT.RPTS	Daily Multiple Tax Register	R	AR	R
ACCT.RPTS	Daily Chargeback Register	R	AR	R
ACCT.RPTS	Daily Bill of Lading Register	R	AR	R
ACCT.RPTS	Summary Invoice Register	R	N/A	R
ACCT.RPTS	Weekly Gross Profit Report	R	AR	R
ACCT.RPTS	Monthly Invoice Register	R	AR	R
ACCT.RPTS	Monthly Consignment Memo Register	R	AR	R
ACCT.RPTS	Monthly Credit Memo Register	R	AR	R
ACCT.RPTS	Monthly Bill of Lading Register	R	AR	R
ACCT.RPTS	Monthly Tax Register	R	AR	R
ACCT.RPTS	Monthly Multiple Tax Register	R	AR	R
ACCT.RPTS	Monthly Chargeback Register	R	AR	R
ACCT.RPTS	Monthly Returns Analysis	R	AR	R
-----	-----	-	--	-



Order Entry Pharma Messages/Alerts

Bill To / Ship To Drug Checks

1.Hold Reason	Code	Order Hold Code Description
Drug Type Not On Shipto	A1	Drug Type Not On Shipto
Drug Type Not On Customer	A2	Drug Type Not On Customer
Missing Shipto License#	A3	Missing Shipto License#
Invalid Shipto Lic Exptd	A4	Invalid Shipto Lic Exptd
Missing Customer License#	A5	Missing Customer License#
Invalid Customer Lic Exptd	A6	Invalid Customer Lic Exptd
Cannot Drop Ship Drug Type	A7	Cannot Drop Ship Drug Type
Missing Shipto Dea#	A8	Missing Shipto Dea#
Invalid Shipto Dea Exptd	A9	Invalid Shipto Dea Exptd
Customer Missing Dea#	B1	Customer Missing Dea#
Invalid Customer Dea Exptd	B2	Invalid Customer Dea Exptd
Missing Drug Form	B3	Missing Drug Form
Company/customer St Lic Blank	B4	Company/customer St Lic Blank
Company/customer St Lic Exp	B5	Company/customer St Lic Exp
Company/customer St Lic Missing	B6	Company/customer St Lic Missing

Checked in entry, maintenance and verification. Note: alpha codes are system generated, numeric ones are operator created. You can change the message on system generated ones to make them clearer for your users.



Drug Type Maintenance

TSH - [rs6000d.tshinc.com-BASE.12-DRUG.TYPE.MAINT012S1]

File Edit Settings Reset Tools Mode Standard Functions Special Functions Refresh Dashboard Help

Application

Drug	Type	Maintenance
Drug Type	01	
1.Description		NARCOTIC
2.License Req		Y
3.Dea# Required		Y
4.Pedigree Required		Y
5.Controlled Drug		N
6.DEA Form Required		N
7.Federal Caution		N
8.Expiration Days		300
9.Drop Ship		N
10.Include/Arcos Rpt		Y
11.Rx or OTC Drug		
12.DEA Schedule Name		Schedule II Narcotic

Please make a selection, OK/END to Save, or Cancel

GENERAL HELP

Used to Identify the Drug to the DEA When using CSOS
Schedule I, Schedule II Narcotic,
Schedule II Non-narcotic, Schedule III Narcotic,
Schedule III Non-narcotic, Schedule IV, Schedule V
ALLOWABLE ENTRIES ARE Schedule I, Schedule II Narcotic, Schedule II Non

End Help
Inquiry
Cancel

Help End Insert Ldelete Prev Pg Next Pg Inquiry Abort Off Popup

The Systems House Operator:JUL Ready. 8/7/2017 15:33 CAP NUM SCRL

Select options for drugs



Excessive Product Usage Check

The screenshot shows a software application window titled "Excessive Product Usage Maintenance". The window has a menu bar with options: File, Edit, Settings, Reset, Tools, Mode, Standard Functions, Special Functions, Refresh Dashboard, and Help. The main area contains a form with the following fields:

- Company: NN
- Customer: [Redacted]
- Product Family: [Redacted]
- Product: [Redacted]
- Stocking U/M: [Redacted]
- 1.Qty Limit: [Redacted]
- 2.Expiration Date: [Redacted]

A "GENERAL HELP" dialog box is open in the foreground, containing the following text:

The Excessive Product Usage file contains one record for each customer/product that a customer may purchase. The file contains a quantity limit for the product that is enforced if the total amount sold this month plus the current order quantity exceeds the limit. When the quantity limit is exceeded, the order is placed on manual hold. Do not enter a customer number if the check is to applied to all customers that order that product. Product or Product Family can be used to check total order quantity. ALLOWABLE ENTRIES ARE 0, DELETE, END, ?, LINE#

The dialog box has buttons for "End Help", "Inquiry", and "Cancel".

At the bottom of the application window, there is a status bar with the text "The Systems House | Operator:JUL Ready." and several icons for navigation and help.



Order Maintenance Messages/Alerts

- Quantities have been picked. Do you want to cancel open back order (Y/N)
- Cannot delete items with picked quantities
- Cannot reduce order qty to less than in pick plus invoiced
 - To remove or change the picked quantities you can 0 verify the release or use release preview to backorder the release. You will then be able to make changes to the order.
- Item will be backordered. Must be released by Specific Order Release or Order Allocation



Pick Ticket Not Printing



**What You Should
Check**



Check Detail Order Inquiry

DEMO.12.INTEL - [tshpe2-DEMO.12-DET.OO011\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Detail Order Inquiry (Line Items)

Order# 01141758 Ord Date 05/03/11 Due Date 05/03/11 Customer# UMC Ship To UNIVERSITY MEDICAL CENTER

UNIVERSITY MEDICAL CENTER
ACCOUNTS PAYABLE/TRAVEL
400 BROADWAY AVE
NEW YORK CITY NY
10016-1460

PO# 01 Terms NET 30 Sls 001 SY FERTIG

Ln#	Item Number	Ordered	Shipped	Bkord	Inpick	Price	Value
Description		Whs		Orig Ord#			
1	4644	2 / BX	001 / BX		2	4.950 / BX	9.90
BAND-AID SHEER 1X3" 100/B		001					
2	270	1 / EA	001 / EA		1	2.000 / EA	2.00
GAUZE PACK STRIPS 1/4 IOD		001					
3		/	/		/	/	
4		/	/		/	/	
TOTAL							11.90

Enter END to exit, NEXT PG or PREV PG : XXXXXX

PAGE 1 OF 2

HEADER	LINE ITEMS	INV INQ	NEXT ORD	PREV ORD	SPEC INST	AUDIT LST	SERIALS			
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

start Customer Reporting ... Inbox - Microsoft Out... AccuTerm 2K2 - [DEF... Microsoft PowerPoint ... DEMO.12.INTEL - [ts... 8:54 AM

You can have pick tickets print or not print based on price hold.



Check Detail Order Inquiry

Are there any releases?

DEMO.12.INTEL - [tshpe2-DEMO.12-DET.OO011\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Detail Order Inquiry (Line Items)

Order# 01141758 Ord Date 05/03/11 Due Date 05/03/11 Customer# UMC Ship To UNIVERSITY MEDICAL CENTER
UNIVERSITY MEDICAL CENTER
ACCOUNTS PAYABLE/TRAVEL
400 BROADWAY AVE
NEW YORK CITY NY
10016-1460

Trn

PO# 01 Terms NET 30 Sls 001 SY FERTIG

Ln#	Item Number	Ordered	Shipped	Bkord	Inpick	Price	Value
1	4644 BAND-AID SHEER 1X3" 100/B	2 / BX	001		2	4.950 / BX	9.90
2	270 GAUZE PACK STRIPS 1/4 IOD	1 / EA	001		1	2.000 / EA	2.00
3							
4							
TOTAL							11.90

Enter END to exit, NEXT PG or PREV PG : XXXXXX

PAGE 1 OF 2

HEADER	LINE ITEMS	INV INQ	NEXT ORD	PREV ORD	SPEC INST	AUDIT LST	SERIALS			
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

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You can have pick tickets print or not print based on price hold.



Check Detail Order Inquiry

Are there any releases?



Are there any holds?

DEMO.12.INTEL - [tshpe2-DEMO.12-DET.OO011\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Detail Order Inquiry (Line Items)

Order# 01141758 Ord Date 05/03/11 Due Date 05/03/11 Customer# UMC Ship To UNIVERSITY MEDICAL CENTER
UNIVERSITY MEDICAL CENTER
ACCOUNTS PAYABLE/TRAVEL
ACCOUNTS PAYABLE/TRAVEL
400 BROADWAY AVE
400 BROADWAY AVE
NEW YORK CITY NY
NEW YORK CITY NY
10016-1460
10016-1460

Trn

PO# 01 Terms NET 30 Sls 001 SY FERTIG

Ln#	Item Number	Description	Ordered	Shipped	Bkord	Inpick	Price	Value
1	4644	BAND-AID SHEER 1X3" 100/B	2 / BX	/ BX		2	4.950 / BX	9.90
2	270	GAUZE PACK STRIPS 1/4 IOD	1 / EA	/ EA		1	2.000 / EA	2.00
3								
4								
TOTAL								11.90

Enter END to exit, NEXT PG or PREV PG : XXXXXX

PAGE 1 OF 2

HEADER	LINE ITEMS	INV INQ	NEXT ORD	PREV ORD	SPEC INST	AUDIT LST	SERIALS			
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

start Customer Reporting ... Inbox - Microsoft Out... AccuTerm 2K2 - [DEF... Microsoft PowerPoint ... DEMO.12.INTEL - [ts... 8:54 AM

You can have pick tickets print or not print based on price hold.



Check Detail Order Inquiry

DEMO.12.INTEL - [tshpe2-DEMO.12-DET.OO011\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Detail Order Inquiry (Line Items)

Order# 01141758 Ord Date 05/03/11 Due Date 05/03/11 Customer# UMC Ship To UNIVERSITY MEDICAL CENTER
ACCOUNTS PAYABLE/TRAVEL
400 BROADWAY AVE
NEW YORK CITY NY
10016-1460

001 2 OH N ND 01

Trn

PO# 01 Terms NET 30 Sls 001 SY FERTIG

Ln#	Item Number	Ordered	Shipped	Bkord	Inpick	Price	Value
1	4644 BAND-AID SHEER 1X3" 100/B	2 / BX	001 / BX		2	4.950 / BX	9.90
2	270 GAUZE PACK STRIPS 1/4 IOD	1 / EA	001 / EA		1	2.000 / EA	2.00
3							
4							
TOTAL							11.90

Enter END to exit, NEXT PG or PREV PG : XXXXXX

Check Audit Listing

xxxxxx

HEADER	LINE ITEMS	INV INQ	NEXT ORD	PREV ORD	SPEC INST	AUDIT LST	SERIALS		
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG		CANCEL	Off	Popup

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Are there any releases?

Are there any holds?

Check Audit Listing

You can have pick tickets print or not print based on price hold.



Detail Audit List



DEMO.12.INTEL - [tshpe2-DEMO.12-AUDIT.ORDER.LISTING010\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Audit Listing for Specific Order

Order Number

Ln#	Audit Dt	Audit Time	Audit Oper	Audit Port	Transaction	
					Code	Desc
1.	05/03/11	03:34:44pm	SY	5972	HM	Manual Hold Flag - Maintained
2.	05/03/11	03:36:28pm	SY	5972	OE	Order Entry/Work Order
3.	05/03/11	03:38:46pm	SY	5972	OM	Order Maint/Work Order Maint
4.	05/03/11	03:41:46pm	SY	5972	HM	Manual Hold Flag - Maintained
5.	05/03/11	03:41:49pm	SY	5972	HM	Manual Hold Flag - Maintained
6.	05/03/11	03:41:54pm	SY	5972	OM	Order Maint/Work Order Maint
7.	05/04/11	08:54:28am	SY	4224	HM	Manual Hold Flag - Maintained
8.	05/04/11	08:54:39am	SY	4224	OM	Order Maint/Work Order Maint
9.						
10.						

ENTER LINE # TO CHANGE,DELETE TO DELETE,0 TO ACCEPT

HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off	Popup
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Check Detail Release Inquiry

DEMO.12.INTEL - [tshpe2-DEMO.12-DET.REL011\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Release# 01-141758-001

Detail Invoices (Line Items)

Inv# []

Ord Dt 05/03/11

ST PH OS 01 OP SY Whs 001

Sold To UMC UNIVERSITY MEDICAL CENTER ACCOUNTS PAYABLE/TRAVEL 400 BROADWAY AVE NEW YORK CITY NY 10016-1460

Ship To UNIVERSITY MEDICAL CENTER ACCOUNTS PAYABLE/TRAVEL 400 BROADWAY AVE NEW YORK CITY NY 10016-1460

Ln# 2 Cust Ref 01 Terms NET 30 Salesman 001 SY FERTIG

Ln#	Item Number	Description	Ordered	Shipped	Bkord	Inpick	Price	Value	Whs	GP%
1	4644	BAND-AID SHEER 1X3" 100/B	2 / BX	/ BX		2	4.950 / BX	9.90	001	38
2	270	GAUZE PACK STRIPS 1/4 IOD	1 / EA	/ EA		1	2.000 / EA	2.00	001	-31

Contextual Help
Press INQUIRY for Line Details

ShipDate 05/04/11 Shipper UPS PI PA Wght Ctn Units 0 TxJur NY Tax% 0.000 Frt 0.00 Tax 0.00 Total 11.90

PAGE 1 OF 2

HEADER	LINE ITEMS	NEXT REL	PREV REL	BOX FRT	SPEC INST	AUDIT LST	DELIVERY	SERIALS	INV PRINT	
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

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Check Detail Release Inquiry

DEMO.12.INTEL - [tshpe2-DEMO.12-DET.REL011\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Release# 01-141758-001
Inv# []
Ord Dt 05/03/11
OS PH
OP SY
Whs 001

Detail Invoices (Line Items)

Sold To UMC
UNIVERSITY MEDICAL CENTER
ACCOUNT'S PAYABLE/TRAVEL
400 BROADWAY AVE
NEW YORK CITY NY 10016-1460

Ship To UNIVERSITY MEDICAL CENTER
ACCOUNT'S PAYABLE/TRAVEL
400 BROADWAY AVE
NEW YORK CITY NY 10016-1460

Cust Ref 2 01
NET 30

Salesman 001 SY FERTIG

Ln#	Item Number	Description	Ordered	Shipped	Bkord	Inpick	Price	Value	Whs
1	4644	BAND-AID SHEER 1X3" 100/B	2 / BX	/ BX		2	4.950 / BX	9.90	001
2	270	GAUZE PACK STRIPS 1/4 IOD	1 / EA	/ EA		1	2.000 / EA	2.00	001

Contextual Help
Press INQUIRY for Line Details

ShipDate 05/04/11 Shipper UPS PI PA Wght Ctn Units TxJur NY Tax% 0.000

Frft 0.00
Tax 0.00
Total 11.90

PAGE 1 OF 2

HEADER	LINE ITEMS	NEXT REL	PREV REL	BOX FRT	SPEC INST	AUDIT LST	DELIVERY	SERIALS	INV PRINT	
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

start Customer Reporting ... Inbox - Microsoft Out... AccuTerm 2K2 - [DEF... Microsoft PowerPoint ... DEMO.12.INTEL - [ts... 8:59 AM



Check Detail Release Inquiry

DEMO.12.INTEL - [tshpe2-DEMO.12-DET.REL011\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Release# 01-141758-001
Inv# []
Ord Dt 05/03/11
PH [] OS [] OP [] Whs []
Cust Ref 2 01
Ln# 1 2
Item Number 4644 270
Description BAND-AID SHEER 1X3" 100/B
ROLL PACK STRIPS 1/4 IOD

Detail Invoices (Line Items)

Sold To UMC
UNIVERSITY MEDICAL CENTER
ACCOUNT'S PAYABLE/TRAVEL
400 BROADWAY AVE
NEW YORK CITY NY 10016-1460

Ship To UNIVERSITY MEDICAL CENTER
ACCOUNT'S PAYABLE/TRAVEL
400 BROADWAY AVE
NEW YORK CITY NY 10016-1460

NET 30
Salesman 001 SY FERTIG

Ln#	Item Number	Ordered	Shipped	Bkord	Inpick	Price	Value	Whs
1	4644	2 / BX	/ BX		2	4.950 / BX	9.90	001
2	270	1 / EA	/ EA		1	2.000 / EA		-31

Contextual Help
Press INQUIRY for Line Details

ShipDate 05/04/11 Shipper UPS PI PA Wght Ctn Units TxJur Tax% 0.000 Total 11.90

PAGE 1 OF 2

HEADER	LINE ITEMS	NEXT REL	PREV REL	BOX FRT	SPEC INST	AUDIT LST	DELIVERY	SERIALS	INV PRINT	
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

start Customer Reporting ... Inbox - Microsoft Out... AccuTerm 2K2 - [DEF... Microsoft PowerPoint ... DEMO.12.INTEL - [ts... 8:59 AM

Are there any holds?

Which Item is on Price Hold?



Line Details

BASE.12 - [rs6000d.tshinc.com-DEMO.12-DET.REL.PROD.INQ012\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Product Number: 270 Line#: 2

D/S	Vendor#	Fut	Due Date	PrcSrc	Disc%	Comm%	DS PO#	Cancel Qty
ND	ABCO	N	05/03/11	0				0

Depart	Cust Item#	Tax	P/H	COST for GP	UM	for Pricing	for COGS
		Y	Y	26.20	EA	26.20	26.20

1.Comments

Hit RETURN to Exit

XXXXXX

HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off	Popup
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start | Inbox - Microsoft Out... | CAMC.INHOUSE - [ts... | BASE.12 - [rs6000d.t... | Microsoft PowerPoint ... | 3:55 PM



Detail Release Audit List

DEMO.12.INTEL - [tshpe2-DEMO.12-AUDIT.LISTING010\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Audit Listing for Specific Release

Release Number

Ln#	Audit Dt	Audit Time	Audit Oper	Audit Port	Transaction	
					Code	Desc
1.	05/03/11	03:36:28pm	SY	5972	OE	Order Entry/Work Order
2.	05/03/11	03:38:46pm	SY	5972	OM	Order Maint/Work Order Maint
3.	05/03/11	03:41:54pm	SY	5972	OM	Order Maint/Work Order Maint
4.	05/03/11	03:41:55pm	SY	5972	OPR	Order Print
5.	05/04/11	08:54:39am	SY	4224	OM	Order Maint/Work Order Maint
6.						
7.						
8.						
9.						
10.						

ENTER LINE # TO CHANGE,DELETE TO DELETE,0 TO ACCEPT

HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off	Popup
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start Customer Reporting ... Inbox - Microsoft Out... AccuTerm 2K2 - [DEF... Microsoft PowerPoint ... DEMO.12.INTEL - [ts... 8:59 AM



Manual Order / Pharma Hold Maintenance

DEMO.12.INTEL - [tshpe2-DEMO.12-MAN.ORD.HOLD.MAINT012\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Manual Order Hold Maintenance Found 1

Date Range To
Company Range 01 To 01
Sell Whse Range To
Customer Range To
Reason Cd Range To
Search Pattern

***** Caution *****
If you make any changes
and re-sort the detail
lines before accepting
you WILL LOSE your
changes

	Order#	Rel	Cust-Ref	OrdDt	Value	Customer	Man Hld	Hold	Cd	Comments
1.	01141758		00101	05/03		12 UMC				
2.										
3.										
4.										
5.										
6.										
7.										
8.										
9.										
10.										

Enter Line# to Change, '0' to Accept or EDIT to Change Search Criteria

XXXXXXXX

Det Ord	Det Rel	Cust A/R	ORD MAINT	Print						
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

start Customer Reporting ... Inbox - Microsoft Out... AccuTerm 2K2 - [DEF... Microsoft PowerPoint ... DEMO.12.INTEL - [ts...

9:20 AM

Can also be removed through Order Maintenance



Credit / Price Hold Review

TSH - [rs6000d.tshinc.com-BASE.12-CRED.PRC.HOLD.INQ012S1]

File Edit Settings Reset Tools Mode Standard Functions Special Functions Refresh Dashboard Help

Application

	Credit	Hold/Price	Hold	Review
Releases on Credit Hold				11
Releases on Price Hold				265
Releases on Invoice Review Hold				0
Orders on Credit Hold				12
Orders on Price Hold				

1. Credit Release Maintenance
2. Release Maintenance
3. Order Maintenance

Enter Selection or 'END'

Releases on Credit Hold
Releases on Price Hold
Releases on Invoice Review
Orders on Credit Hold
Orders on Price Hold

Help Ok/end Insert Ldelete Prev Pg Next Pg Inquiry Cancel Off

The Systems House Operator:JUL Ready. 8/8/2017 12:11 CAP NUM SCRL



Credit Hold Release Maintenance

DEMO.12.INTEL - [tshpe2-DEMO.12-SSS.CRM.MAINT011\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Credit Hold Release Maintenance

Order# / Release# 01141758001

Customer# UMC Internal#

Name UNIVERSITY MEDICAL CENTER Operator ST

Address ACCOUNTS PAYABLE/TRAVEL
400 BROADWAY AVE
NEW YORK CITY NY 10016-1460

Salesman 001 SY FERTIG

Credit Method	02	Last Payment Date	03/16/11
Credit Limit	50000	Last Payment Amount	4000.00
Credit Hold	N	Sales Dollars YTD	154491.82
A/R Balance	2779.52	Amount Paid YTD	159677.39
Open Order \$	14816.51	Highest Credit	31823
In Picking \$	2567.35	Avg. Payment Days	18
Total Amount	109.80	Oldest Invoice Date	11/22/10
Review Comment		Amt. of Oldest Invoice	75.24
Hold Reason		Customer Create Date	05/29/01

Contextual Help
Enter Shift F7 for List of Orders or
Enter F7 for List of Releases

Used to remove credit hold. Order number releases order and all releases, release number only releases current release. You can also cancel the transaction.

SUM AR	AR INQ	ORD INQ	Release	Cancel	NEXT PG	Orders				
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

start Provider Finder - Win... Inbox - Microsoft Out... AccuTerm 2K2 - [DEF... Microsoft PowerPoint ... DEMO. 12.INTEL - [ts... 9:43 AM



Release Maintenance for Price Hold

DEMO.12.INTEL - [tshpe2-DEMO.12-SSS.RM.HDR.INPUT011\$1]
 File Edit Settings Reset Tools GUI Standard Functions Special Functions

Inquiry List

Settings Help

Release Maintenance
 RM CO 01 TSH Medical Company

BILL TO CUSTOMER UMC
 UNIVERSITY MEDICAL CENTER
 ACCOUNTS PAYABLE/TRAVEL
 400 BROADWAY AVE
 NEW YORK CITY NY

2.SHIP DT 05/04/11
 3.COMM % 0.00
 4.AS OF DT
 5.SALESMAN 001 SY FERTIG
 6.SHIP VIA 01 UPS
 7.TERMS 01 NET 30
 8.SPEC INS Office hours 9AM to 12PM
 9.ORD SRC 01 CUSTOMER PHONE IN
 10.CUST PO# 01
 11.M/BILL N
 CONSIGNMENT N 12.RETURN DATE

Release #	Date	Whse	Terms	Customer #	Customer Name
01A00245005	03/01/11	001	01 2/10 NET	JR	JULIANNE TEST
01A00342001	03/10/11	001	01 2/10 NET	UMC	UNIVERSITY MEDICAL CEN
01A00345001	03/10/11	001	01 2/10 NET	UMC	UNIVERSITY MEDICAL CEN
01A00346001	03/10/11	001	01 2/10 NET	UMC	UNIVERSITY MEDICAL CEN
01A00347001	03/10/11	001	01 2/10 NET	UMC	UNIVERSITY MEDICAL CEN
01A00348001	03/10/11	001	01 2/10 NET	UMC	UNIVERSITY MEDICAL CEN
01A00349001	03/10/11	001	01 2/10 NET	UMC	UNIVERSITY MEDICAL CEN
01A00358001	03/10/11	001	01 2/10 NET	UMC	UNIVERSITY MEDICAL CEN
01137277003	08/02/05	001	06 CREDIT CAR	RACHEL	RACHEL CUST
01137834001	01/06/06	001	01 2/10 NET	1050	G&A MEDICAL GROUP
01138049002	02/23/06	001	05 MDS CREDIT	IDEAL	IDEAL DISTRIBUTION CO
01138123001	03/06/06	001	01 2/10 NET	ALCO	ALCO SUPPLY COMPANY
01138146001	03/06/06	001	05 MDS CREDIT	IDEAL	IDEAL DISTRIBUTION CO
01138274001	03/27/06	001	06 CREDIT CAR	RACHEL	RACHEL CUST
01138350001	04/10/06	001	01 2/10 NET	IDEAL	IDEAL DISTRIBUTION CO
01138756001	06/01/06	001	01 2/10 NET	GRACE	Grace Customer

Add OK Cancel

Enter Line# to Change,DELETE to Delete,0 to Accept

XXXXXX

MDS INQ.	AR INQ	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off	Popup
HELP	OK/END								



Release Maintenance for Price Hold

DEMO.12.INTEL - [tshpe2-DEMO.12-SSS.RM.HDR.INPUT011\$1]
File Edit Settings Reset Tools GUI Standard Functions Special Functions

Inquiry List

Settings Help

Release #	Date	Whse	Terms	Customer #	Customer Name
01A00245005	03/01/11	001	01 2/10 NET	JR	JULIANNE TEST
01A00342001	03/10/11	001	01 2/10 NET	UMC	UNIVERSITY MEDICAL CEN
01A00345001	03/10/11	001	01 2/10 NET	UMC	UNIVERSITY MEDICAL CEN
01A00346001	03/10/11	001	01 2/10 NET	UMC	UNIVERSITY MEDICAL CEN
01A00347001	03/10/11	001	01 2/10 NET	UMC	UNIVERSITY MEDICAL CEN
01A00348001	03/10/11	001	01 2/10 NET	UMC	UNIVERSITY MEDICAL CEN
01A00349001	03/10/11	001	01 2/10 NET	UMC	UNIVERSITY MEDICAL CEN
01A00358001	03/10/11	001	01 2/10 NET	UMC	UNIVERSITY MEDICAL CEN
01137277003	08/02/05	001	06 CREDIT CAR	RACHEL	RACHEL CUST
01137834001	01/06/06	001	01 2/10 NET	1050	G&A MEDICAL GROUP
01138049002	02/23/06	001	05 MDS CREDIT	IDEAL	IDEAL DISTRIBUTION CO
01138123001	03/06/06	001	01 2/10 NET	ALCO	ALCO SUPPLY COMPANY
01138146001	03/06/06	001	05 MDS CREDIT	IDEAL	IDEAL DISTRIBUTION CO
01138274001	03/27/06	001	06 CREDIT CAR	RACHEL	RACHEL CUST
01138350001	04/10/06	001	01 2/10 NET	IDEAL	IDEAL DISTRIBUTION CO
01138756001	06/01/06	001	01 2/10 NET	GRACE	Grace Customer

Release Maintenance

RM CO 01 TSH Medical Company

BILL TO CUSTOMER UMC
UNIVERSITY MEDICAL CENTER
ACCOUNTS PAYABLE/TRAVEL
400 BROADWAY AVE
NEW YORK CITY NY

2.SHIP DT 05/04/11
3.COMM % 0.00
4.AS OF DT
5.SALESMAN 001 SY FERTIG
6.SHIP VIA 01 UPS
7.TERMS 01 NET 30
8.SPEC INS Office hours 9AM to 12PM
9.ORD SRC 01 CUSTOMER PHONE IN
10.CUST PO# 01
11.M/BILL N
CONSIGNMENT N 12.RETURN DATE

Add OK Cancel

Enter Line# to Change,DELETE to Delete,0 to Accept

XXXXXX

Remove Invoice Review Holds from Release Maintenance

MDS INQ.	AR INQ	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off	Popup
HELP	OK/END								



Orders on Hold Lookup

TSH - [rs6000d.tshinc.com-BASE.12-SSS.OE.HDR.INPUT012S1]

rs6000d.tshinc.com-BASE.12-SSS.OE.HDR.INPUT012S1

File Edit Settings Reset Tools Mode Standard Functions Special Functions Refresh Dashboard Help

Application

Order Maintenance Header

Company 01

Sell Whse 001

Ship Whse

Order# NNNNNN

08/29/17

Base Medical Supply

THE SYSTEMS HOUSE, INC.

THE SYSTEMS HOUSE, INC.

Bill

Order#	WebOrd#	Cust P/O#	MH	PH	Date	Cust#	Customer Name
--------	---------	-----------	----	----	------	-------	---------------

Customer

A05516	1		N	1	06/06/13	1TESTCONV	2TEST CONVERSION CUST
--------	---	--	---	---	----------	-----------	-----------------------

A05552	002864	None		Y	06/19/13	UMC	UMC MEDICAL
--------	--------	------	--	---	----------	-----	-------------

A05691	002896	002896		1	07/10/13	RICH	John Smith Inc.
--------	--------	--------	--	---	----------	------	-----------------

A05711	002931	002931		1	07/15/13	RICH	John Smith Inc.
--------	--------	--------	--	---	----------	------	-----------------

A05736	002951	RICHARDSON	Y	0	08/02/13	123464	BOB TEST CUSTOMER
--------	--------	------------	---	---	----------	--------	-------------------

A05737	002956	RICHARDSON	Y	1	08/02/13	123464	BOB TEST CUSTOMER
--------	--------	------------	---	---	----------	--------	-------------------

A05738	002957	RICHARDSON	Y	1	08/02/13	123464	BOB TEST CUSTOMER
--------	--------	------------	---	---	----------	--------	-------------------

A05740	002982	None		Y	08/05/13	UMC	UMC MEDICAL
--------	--------	------	--	---	----------	-----	-------------

A05744	11457		N	1	08/05/13	GRACE	GRACE INC MEDICAL SUP
--------	-------	--	---	---	----------	-------	-----------------------

A05755	002802	None		Y	08/07/13	TJZ1	012345678901234567890
--------	--------	------	--	---	----------	------	-----------------------

Cust Class

A05757	001436	001436	Y	0	08/07/13	A1000	TEST CUST
--------	--------	--------	---	---	----------	-------	-----------

A05761	001437	001437	Y	0	08/07/13	A1000	TEST CUST
--------	--------	--------	---	---	----------	-------	-----------

A05764	002803	None		Y	08/07/13	TJZ1	012345678901234567890
--------	--------	------	--	---	----------	------	-----------------------

2.Req Dt

A05769	002804	None		Y	08/07/13	TJZ1	012345678901234567890
--------	--------	------	--	---	----------	------	-----------------------

A05770	001186	001186	Y	0	08/07/13	TJZ1	012345678901234567890
--------	--------	--------	---	---	----------	------	-----------------------

3.As of Dt

A05773	002809	None		Y	08/07/13	TJZ1	012345678901234567890
--------	--------	------	--	---	----------	------	-----------------------

A05774	002779	None		Y	08/07/13	RACHEL	BEST MEDICAL SUPPLY
--------	--------	------	--	---	----------	--------	---------------------

4.Terms

A05775	002746	None		Y	08/07/13	UMC	UMC MEDICAL
--------	--------	------	--	---	----------	-----	-------------

A05776	002658	None		Y	08/07/13	TJZ1	012345678901234567890
--------	--------	------	--	---	----------	------	-----------------------

5.Source

A05779	123456	13004	Y	0	08/07/13	RICH	John Smith Inc.
--------	--------	-------	---	---	----------	------	-----------------

A05780	002780	None		Y	08/07/13	RACHEL	BEST MEDICAL SUPPLY
--------	--------	------	--	---	----------	--------	---------------------

6.Cust PO#

A05781	002807	None		Y	08/07/13	UMC	UMC MEDICAL
--------	--------	------	--	---	----------	-----	-------------

A05782	002781	None		Y	08/07/13	RACHEL	BEST MEDICAL SUPPLY
--------	--------	------	--	---	----------	--------	---------------------

7.Direct

A05784	001661	001661	Y	0	08/07/13	UMC	UMC MEDICAL
--------	--------	--------	---	---	----------	-----	-------------

A05785	002808	None		Y	08/07/13	UMC	UMC MEDICAL
--------	--------	------	--	---	----------	-----	-------------

8.Spec Ins

A05787	002782	None		Y	08/07/13	RACHEL	BEST MEDICAL SUPPLY
--------	--------	------	--	---	----------	--------	---------------------

A05788	002852	None		Y	08/07/13	RACHEL	BEST MEDICAL SUPPLY
--------	--------	------	--	---	----------	--------	---------------------

9.Caller

A05789	002670	JR TEST2	Y	0	08/07/13	UMC	UMC MEDICAL
--------	--------	----------	---	---	----------	-----	-------------

A05792	002749	None		Y	08/07/13	UMC	UMC MEDICAL
--------	--------	------	--	---	----------	-----	-------------

10.Ship Via

A05793	002670	JR TEST2	Y	0	08/07/13	UMC	UMC MEDICAL
--------	--------	----------	---	---	----------	-----	-------------

A05795	002770	None		Y	08/07/13	UMC	UMC MEDICAL
--------	--------	------	--	---	----------	-----	-------------

11.Cash

A05797	002699	None		Y	08/07/13	UMC	UMC MEDICAL
--------	--------	------	--	---	----------	-----	-------------

A05798	002670	JR TEST2	Y	0	08/07/13	UMC	UMC MEDICAL
--------	--------	----------	---	---	----------	-----	-------------

12.M/Bill

You can remove price hold or manual hold from order maint

Mds Inq Ar Inq Customer Sales Mgt Crm Ord/hold Custnote Ordnote



Run Releases In Pick GT (X) Days Report

DAILY IN PICKING REPORT 09:02:20am 26 May 2011 PAGE 1

RELEASE....	ORD #	A.CUST.NO....	CUST.NAME.....	CUST.PO.NO.....	TOT.AMT.....	ORD DATE	REL.DATE	SC	SHIP.BR
01141464002	141464	002	MERCYCIND	MEDICAL ASSOCIATES OF	0	178.78	10/21/03	12/14/03	N 001
01141515001	141515	001	UMC	UNIVERSITY MEDICAL CENTER	4000072825	225.60	10/22/03	10/22/03	N 001
01141527001	141527	001	MERCYCJA	MERCY CARE JOHNSON AVENUE	DR BANKS	91.37	10/22/03	10/22/03	N 001
01141528001	141528	001	MERCYCXA	MERCY CARE 2ND AVENUE	0	41.94	10/22/03	10/22/03	N 001
01141529001	141529	001	MERCYCB	MERCY CARE BLAIRSFERRY	DR MACGILLIVARY	202.11	10/22/03	10/22/03	N 001
01141533001	141533	001	MERCYCMAR	MERCY CARE MARION	DR BERTROCHE	113.04	10/22/03	10/22/03	N 001
01141534001	141534	001	MERCYCMAR	MERCY CARE MARION	DR FOX & BERTROCHE	20.65	10/22/03	10/22/03	N 001
01141535001	141535	001	MERCYCMAR	MERCY CARE MARION	DR ZAHN-HOUSER	38.56	10/22/03	10/22/03	N 001
01141536001	141536	001	MERCYCMAR	MERCY CARE MARION	DR DEENEY	24.04	10/22/03	10/22/03	N 001
01141537001	141537	001	MERCYCMAR	MERCY CARE MARION	DR WILKINSON	5.99	10/22/03	10/22/03	N 001
01141538001	141538	001	MERCYCB	MERCY CARE BLAIRSFERRY	DR KASNER	44.27	10/22/03	10/22/03	N 001
01141539001	141539	001	MERCYCB	MERCY CARE BLAIRSFERRY	DRS KASNER & KOLBLISKA	193.92	10/22/03	10/22/03	N 001
01141540001	141540	001	MERCYCCR	MERCY CARE CEDAR RAPIDS	DR ALBERTS	154.50	10/22/03	10/22/03	N 001
01141540002	141540	002	MERCYCCR	MERCY CARE CEDAR RAPIDS	DR ALBERTS	94.76	10/22/03	12/14/03	N 001
01141541001	141541	001	MERCYCB	MERCY CARE BLAIRSFERRY	LAB	87.84	10/22/03	10/22/03	N 001
01141542001	141542	001	MERCYCB	MERCY CARE BLAIRSFERRY	DR HARMAN	75.43	10/22/03	10/22/03	N 001
01141544001	141544	001	MERCYCB	MERCY CARE BLAIRSFERRY	DENISE	3.65	10/22/03	10/22/03	N 001
01141548001	141548	001	MERCYCJA	MERCY CARE JOHNSON AVENUE	DR ANDERSEN	4.16	10/22/03	10/22/03	N 001
01141549001	141549	001	MERCYCJA	MERCY CARE JOHNSON AVENUE	LAB	60.26	10/22/03	10/22/03	N 001
01141550001	141550	001	MERCYCJA	MERCY CARE JOHNSON AVENUE	X-RAY	11.95	10/22/03	10/22/03	N 001
01141551001	141551	001	MERCYCJA	MERCY CARE JOHNSON AVENUE	DR BROWNELL	4.94	10/22/03	10/22/03	N 001

(X) Can be setup in Print Assign maintenance to be a number of days or hours. Runs in End of Day also.



Drop Ship POs from Order Entry Errors

- SALES.ORD.NO not processed, on Credit Hold
- SALES.ORD.NO not processed, on Manual Hold
- SALES.ORD.NO not processed, on Price Hold
- SALES.ORD.NO not processed, Vendor is inactive
- SALES.ORD.NO not processed : Selling & Purchase U/M for Vendor not compatible
 - If your order is for EA and the vendor only sells CS, you can change this in vendor product maint
- SALES.ORD.NO not processed. Qty for Vendor does not meet MIN.PO Qty of 200
 - If the vendor has a minimum quantity for a po you can change this in vendor maint
- SALES.ORD.NO not processed, There is no open quantity
- SALES.ORD.NO not processed, A.PROD.NO cannot use Kit Masters as line items.
 - Change the drop ship status in order maint and enter a manual po for the components.
- PO.NO for vendor does not meet vendor minimum purchase order of 123.45.
 - Reduce vendor minimum or add more items to the order.



Verification Lot / Location Messages/Alerts

- Lot Information must be entered for Line 001
 - Operator must enter lot information or reduce invoice qty
- Lot Invoiced does not match: 100 VS 98 screen)
 - Invoice qty from line screen doesn't match invoice qty from lot screen
- Cannot Invoice more than 50 inventory
 - Trying to invoice more than is available in a location (Only operators with code IO are allowed to cause a negative location)



Invoice Not Generated

- Shipping update didn't come up
 - Check if the release is on any hold and remove the hold
 - Check if Ship Method is setup correctly
- Ship Complete
 - The ship complete flag can be changed thru order maintenance
- Invoice Error
 - Check the invoice error report and correct thru Invoice Maintenance



Ship Method Maintenance

TSH - [rs6000d.tshinc.com-BASE.12.SHIP.METHOD-MAINT008S1]

File Edit Settings Reset Tools Mode Standard Functions Special Functions Refresh Dashboard Help

Application

Shipping	Method	Maintenance
Shipping Method	02	
1.Description	UPS - Next Day Sat	
2.Account Number	58V646	
3.BOL Flag	N	
4.Shipper No.	58V646	
5.Ship Wait	N	
6.Website URL	http://wwwapps.ups.com/WebTracking/proces sInputRequest?HTMLVersion=5.0&sort_by=s tatus&term_warn=yes&tracknums_displayed=	
7.Worldship Desc	Next Day Air	
8.Saturday Del		
9.Scale On	<input checked="" type="checkbox"/>	
10.Carton Counting		
11.Show on Website	Y	
12.Freight Cutoff \$	0.00	

Help OK/End Insert Delete Prev Next Inquiry Cancel Off Popup

The Systems House Operator: JUL Ready. 8/22/2017 09:42 CAP NUM SCRL

The shipping update screen will only come up if scale on is Y.



Invoice Not Generated

- Invoice Complete
 - The invoice complete flag can be changed thru release preview

The screenshot displays a software interface with a 'Release Preview' window and an 'Inquiry List' dialog box.

Release Preview Window:

Co#	Release#	Order Dt	Ship Dt	InvComp	Sell Whse
01	141773	01	05/25/11	05/25/11	Y

Bill To: UMC
UNIVERSITY MEDICAL CENTER
ACCOUNTS PAYABLE/TRAVEL
400 BROADWAY AVE
NEW YORK CITY NY 10016-1460

Item Number	Description
1	1581 BANDAGE COBAN ELAS 1" 5/
2	GAR5293 BAND AID GARFIELD 3/4"
3	
4	
5	
6	
7	
8	
9	
10	
11	

Enter END to exit, NEXT PG or PREV PG

XXXXXX

ORDER INQ HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY

BASE.12 - [rs6000d.tshinc.com-DEMO.12-SSS.RP.LINE.DISPO10\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

SHIP TO

Inquiry List Dialog Box:

Settings Help

- BACKORDER
- REMOVE INVOICE COMPLETE
- REDISPLAY
- NEXT RELEASE
- REMOVE SHIP COMPLETE
- END

Add OK Cancel



End Of (Process) – Check Status

eod.pdf - Adobe Reader

File Edit View Document Tools Window Help

1 / 2 125% Find

SORT UPDATE.AUDIT WITH PROCESS = "EOD" BY PROCESS BY-DSND *A0 CO# BREAK-ON PROCESS START.TIME FINISH.TIME START.DATE FINISH.DATE LPTR
11:06:05am 04 May 2011 PAGE 1
UPDATE.AUDIT CO# PROCESS START.TIME FINISH.TIME START.DATE FINISH.DATE

UPDATE.AUDIT	CO#	PROCESS	START.TIME	FINISH.TIME	START.DATE	FINISH.DATE
04809	01	EOD	03:29:17pm	03:30:48pm	11/23/10	11/23/10
04808	01	EOD	11:06:49am	11:07:37am	09/30/10	09/30/10
04807	01	EOD	11:05:12am	11:06:18am	09/30/10	09/30/10
04806	01	EOD	03:38:59pm	03:40:17pm	09/24/10	09/24/10
04805	01	EOD	10:24:33am	10:25:47am	07/12/10	07/12/10
04804	01	EOD	03:39:22pm	03:41:48pm	07/09/10	07/09/10
04803	01	EOD	03:31:16pm	03:33:37pm	07/09/10	07/09/10
04802	01	EOD	03:27:16pm	03:28:27pm	07/09/10	07/09/10
04801	01	EOD	05:50:09pm	05:51:52pm	02/04/10	02/04/10
04800	01	EOD	09:49:56am	09:51:55am	10/22/09	10/22/09
04799	01	EOD	12:54:09pm	12:55:13pm	10/12/09	10/12/09
04798	01	EOD	02:46:26pm	02:47:19pm	09/30/09	09/30/09
04797	01	EOD	10:56:02am	10:57:04am	04/30/09	04/30/09
04796	01	EOD	05:57:42pm	06:02:20pm	01/19/09	01/19/09
04795	01	EOD	02:24:38pm	02:25:37pm	12/08/08	12/08/08
04794	01	EOD	11:56:50am	11:57:48am	10/08/08	10/08/08
04793	01	EOD	01:52:56pm	01:54:44pm	09/05/08	09/05/08
04792	01	EOD	04:11:48pm	04:12:44pm	08/11/08	08/11/08
04791	01	EOD	02:27:53pm	02:29:24pm	05/29/08	05/29/08
04790	01	EOD	11:01:13am		03/28/08	
04784	01	EOD	01:21:40pm	01:48:42pm	06/04/07	06/04/07
04783	01	EOD	05:13:18pm	05:13:45pm	04/23/07	04/23/07
04782	01	EOD	02:25:22pm	02:27:00pm	07/03/06	07/03/06
04781	01	EOD	01:16:18pm	01:17:05pm	01/10/06	01/10/06
04779	01	EOD	04:21:05pm	04:22:36pm	11/03/04	11/03/04
04778	01	EOD	03:42:16pm	03:43:47pm	07/27/04	07/27/04
04777	01	EOD	01:37:39pm	01:38:05pm	03/30/04	03/30/04
04776	01	EOD	01:35:42pm	01:36:34pm	03/30/04	03/30/04
04775	01	EOD	02:20:51pm	02:22:09pm	01/14/04	01/14/04
04773	01	EOD	11:53:07am	11:54:32am	09/24/03	09/24/03
04772	01	EOD	11:43:10am		09/24/03	
04771	01	EOD	11:39:12am		09/24/03	
04770	01	EOD	11:18:39am		09/24/03	
04769	01	EOD	11:17:48am		09/24/03	

11.00 x 8.50 in

Inquiry List

Settings Help

ACCEPTABLE VALUES :

- 1 ALL Processes
- 2 A/P Eom
- 3 End of Day
- 4 Sales EOM
- 5 A/R EOM
- 6 Sales EOY

Add OK Cancel

start | RRM.HOSP... | Inbox - Micro... | AccuTerm 2K... | troubleshoot... | DEMO.12.IN... | BASE.12 - [rs... | My Documents | eod.pdf - Ad... | 11:07 AM



End of Day Scheduler Maintenance

A screenshot of a web-based application window titled "TSH - [rs6000d.tshinc.com-BASE.12-SCHED.DEFAULT.EOD.SETTINGS012S1]". The window has a menu bar with "File", "Edit", "Settings", "Reset", "Tools", "Mode", "Standard Functions", "Special Functions", "Refresh Dashboard", and "Help". On the left side, there is a vertical navigation menu with buttons for "Shortcuts", "History", "Terminal", "MDS Menu", "Find", "Tasks", "Charts", and "Key Indicators". On the right side, there is another vertical menu with buttons for "Products", "Customers", and "Vendors". The main content area is titled "Scheduler Default EOD Settings Maintenance" and contains a list of settings:

- 1. Invoice Date: TODAY (dropdown menu)
- 2. Age Receivables: Y
- 3. Update Companies: ALL (with a table below it containing 5 rows and 2 columns)
- 4. Week End Day: 6
- 5. Unlock Data files: Y
- 6. EOD Operator: SF
- 7. Run System Backup: N
- 8. EOD Alert Emails: lkrause@tshinc.com
- 9. EOD From Email: support@tshinc.com

At the bottom of the window, there is a toolbar with icons for Help, OK/end, Insert, Ldelete, Prev Pg, Next Pg, Inquiry, Cancel, Off, and a database icon. The status bar at the very bottom shows "The Systems House | Operator: JUL Ready." and "8/8/2017 13:14 | CAP | NUM | SCRL".

This is used to setup defaults for end of day run on the scheduler.



End of Day Scheduler Process Run Now

The screenshot shows the TSH application interface for the 'FULL.EOD' job. The status is 'Running', indicated by a red circle around the 'Status' field. The 'Last Job Start' is 08/08/17 at 09:00:01pm and the 'Last Job Finish' is 08/08/17 at 09:05:38pm, also circled in red. The 'TASK Statuses' section shows 'Yellow - Not Started', 'Green - Completed', and 'Red - Running'. The 'Task' table lists four tasks, all with a 'Green - Completed' status. The 'Run Now' button is circled in red at the bottom of the interface.

Job Name	Status	Last Job Start	Last Job Finish
FULL.EOD	Running	08/08/17 09:00:01pm	08/08/17 09:05:38pm

1.Start Time	2.Schedule	3.Active	4.MDS Option	5.Process	6.#	Task	Type	Input	Start	Dep	Time
21:00:00	D	Y		EOD	1.	EOD.STARTUP012	P		08/08/17 09:00:04pm	08/08/17	09:00:04pm
					2.	RUN MDS.BP UNLOCK012	E		08/08/17 09:00:07pm	08/08/17	09:00:07pm
					3.	RUN ELEMENT10 EOD.CRED.CHK012	E		08/08/17 09:00:10pm	08/08/17	09:00:10pm
					4.	EOD.FREIGHT.AUDIT012	P		08/08/17 09:00:13pm	08/08/17	09:00:14pm

7.Custom Task Subroutine: PERIOD.PROCESS.SET.TASK.STATUS012

Use the run now option to force an end of day before month end. This can also be used to check if your end of day ran and completed.



View End of Day Reports for Errors

BASE.12 - [rs6000d.tshinc.com-BASE.12-SSS.REPORT.MASTER012\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Report Master - Report Summary CAPTURED

User : EOD Archive :

Count 2616

#	Report Name	Date	Time	Size	St
1.	<EOD.Open.Putaways.Report>	05/04/11	11:57:13am	48573	
2.	Open.Receivers.Report.001	05/04/11	11:57:10am	9568	
3.	Open.Receivers.Report.007	05/04/11	11:57:10am	616	
4.	Open.Receivers.Report.001	05/04/11	11:57:07am	37436	
5.	End.of.Day.Summary.Report	05/04/11	11:16:15am	3358	
6.	Items.Below.Cost.Report	05/04/11	11:16:15am	265	
7.	Price.Override.Report	05/04/11	11:16:15am	1270	
8.	Cumulative.Total.Report	05/04/11	11:16:11am	6656	
9.	Daily.Control.Totals	0:			
10.	Daily.Invoice.Register	0:			
11.	Daily.in.Picking.Report	0:			
12.	Credit.Hold.Releases.Report	0:			
13.	Credit.Hold.Report	0:			
14.	Daily.Invoice.Partial.Pay.Listing	0:			
15.	Nonstock.Price.Hold.Report	0:			

Enter Line# to View, DELETE to Delete or END

XXXXXXXXXXXX

Select Unselect Print Comm/User Copy Flat Fax EMail pdf / PR Del Range
HELP OK/END INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup

start Customer Reporting ... Inbox - Microsoft Out... AccuTerm 2K2 - [DEF... troubleshoot.ppt DEMO. 12.INTEL - [ts... BASE.12 - [rs6000d.t... 12:15 PM



EOD Release Processing Error Report

BASE.12 - [rs6000d.tshinc.com-BASE.12-SSS.REPORT.MASTER012\$1]

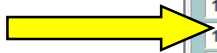
File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Report Master Report Summary CAPTURED

User : EOD Archive :

Count 2616

#	Report Name	Date	Time	Size	St
16.	<Price.Hold.Report>	05/04/11	11:15:56am	161897	
17.	Batch Invoice Print	05/04/11	11:15:21am	362582	
18.	Warranty.Update.Error.Report	05/04/11	11:14:22am	5199	
19.	Release.Processing.Error.Report	05/04/11	11:14:21am	19	
20.	Release.Processing.Error.Report	05/04/11	11:14:21am	19	



```
BY ERRCNT WITH TYPE = "RE" ERRCNT TYPE 1 2 3 4 5 6 7 8 LPTR 06:29:27am 28 Apr 2011 PAGE 1
. ERRCNT TYPE. MAIN.ID..... CUST NO. ITEM ID..... FILE..... MESSAGE..... PROGRAM.....

10791 RE      01124299002   101106           20000   SHIP.RATE NO SHIP RATE      RE.FREIGHT010
                FOR S.METHOD 20
                SHZONE 000

10792 RE      01124324002   100983           20000   SHIP.RATE NO SHIP RATE      RE.FREIGHT010
                FOR S.METHOD 20
                SHZONE 000

10793 RE      01124308002   100664           20000   SHIP.RATE NO SHIP RATE      RE.FREIGHT010
                FOR S.METHOD 20
                SHZONE 000
```




EOD Order Allocation Error Report

BASE.12 - [rs6000d.tshinc.com-BASE.12-SSS.REPORT.MASTER012\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Report Master - Report Summary CAPTURED

User : EOD
Count : 2616

Report Name

16.	<Price.Hold.Repo				
17.	Batch Invoice Pri				
18.	Warranty.Update.				
19.	Release.Processing.Error.Report	05/04/11	11:14:21am	19	
20.	Release.Processing.Error.Report	05/04/11	11:14:21am	19	
21.	EOD Batch Order Print	05/04/11	11:14:12am	39810	
22.	Order.Allocation.Error.Report	05/04/11	11:14:01am	928	

Depending on the error you can correct it using fix programs to clean up the item inq file, rebuild backorder / inpick data, or use order maint.

11:39:15am 23 Aug 2017 ORDER ALLOCATION ERROR REPORT

PROGRAM

ERROR MESSAGE

MDS.BP ALLOCATE9

NO ITEMS IN ALLOC FILE TO ALLOCATE AVAILABILITY

MDS.BP ALLOCATE9

Could not determine Qty for UM: 'BX' Order# 01A36020 Line: 006 Prod:

MDS.BP ALLOCATE9

Amt 1 not a multiple of SELL U/M Order#01A35959 Line:008 Prod:BBR-415110

09:34:13am 29 Aug 2017

ORDER ALLOCATION ERROR REPORT

PROGRAM

ERROR MESSAGE

MDS.BP ALLOCATE9

NO ITEMS IN ALLOC FILE TO ALLOCATE AVAILABILITY

MDS.BP ALLOC010

CANNOT READ ITEM.INQ: 537548



Errors Ending in GLA

BASE.12 - [rs6000d.tshinc.com-BASE.12-SSS.REPORT.MASTER012\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Report Master - Report Summary CAPTURED

User : EOD Archive :

Count 2616

#	Report Name	Date	Time	Size	St
31.	DailyUpdateGI6	05/04/11	11:02:22am	299	
32.	DailyUpdateGI1	05/04/11	11:02:21am	299	
33.	DailyUpdateGI2	05/04/11	11:02:21am	299	
34.	DailyUpdateGI3	05/04/11	11:02:21am	299	
35.	DailyUpdateGI4	05/04/11	11:02:21am	299	
36.	Error.Report..Inventory.TransfersR.Update.to.GLA	05/04/11	11:02:20am	19	
37.	Error.Report..Inventory.Adjustments.Update.to.GLA	05/04/11	11:02:18am	18200	
38.	Error.Report..INVOICE.Cost.of.Goods.Update.to.GLA	05/04/11	11:02:11am	19	
39.	Error.Report..Update.of.INVOICE.Def.Sales.to.GLA	05/04/11	11:02:11am	19	
40.	Error.Report..Cost.of.Goods.Update.to.GLA	05/04/11	11:02:09am	19	
41.	Error.Report..Update.of.Sales.1.to.GLA	05/04/11	11:02:09am	1603	
42.	Error.Report..AR.Cash.Update.to.GLA	05/04/11	11:02:08am	5931	
43.	Error.Report..Invoice.Update	05/04/11	11:02:08am	2487	
44.	Error.Report..NON.AR.Cash.Update.to.GLA	05/04/11	11:02:08am	19	
45.	Invoice.Update.Error.Report	05/04/11	11:02:07am	1157	

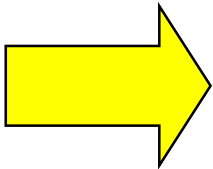
Enter Line# to View, DELETE to Delete or END

XXXXXXXXXXXX

Select	Unselect	Print	Comm/User	Copy	Flat	Fax	EMail	pdf / PR	Del Range	
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

start Customer Reporting ... Inbox - Microsoft Out... AccuTerm 2K2 - [DEF... troubleshoot.ppt DEMO.12.INTEL - [ts... BASE.12 - [rs6000d.t...

12:16 PM



GLA errors that show a size of 19 do not need to be reviewed



Errors Ending in GLA

BASE.12 - [rs6000d.tshinc.com-BASE.12-SSS.REPORT.MASTER012\$1]

File Edit Settings Reset Tools GUI Standard Functions Special Functions Help

Report Master - Report Summary CAPTURED

User : EOD Archive :

Count 2616

Correct before End of Month

#	Report Name	Date	Time	Size	St
31.	DailyUpdateGI6	05/04/11	11:02:22am	299	
32.	DailyUpdateGI1	05/04/11	11:02:21am	299	
33.	DailyUpdateGI2	05/04/11	11:02:21am	299	
34.	DailyUpdateGI3	05/04/11	11:02:21am	299	
35.	DailyUpdateGI4	05/04/11	11:02:21am	299	
36.	Error.Report..Inventory.TransfersR.Update.to.GLA	05/04/11	11:02:20am	19	
37.	Error.Report..Inventory.Adjustments.Update.to.GLA	05/04/11	11:02:18am	18200	
38.	Error.Report..INVOICE.Cost.of.Goods.Update.to.GLA	05/04/11	11:02:11am	19	
39.	Error.Report..Update.of.INVOICE.Def.Sales.to.GLA	05/04/11	11:02:11am	19	
40.	Error.Report..Cost.of.Goods.Update.to.GLA	05/04/11	11:02:09am	19	
41.	Error.Report..Update.of.Sales.1.to.GLA	05/04/11	11:02:09am	1603	
42.	Error.Report..AR.Cash.Update.to.GLA	05/04/11	11:02:08am	5931	
43.	Error.Report..Invoice.Update	05/04/11	11:02:08am	2487	
44.	Error.Report..NON.AR.Cash.Update.to.GLA	05/04/11	11:02:08am	19	
45.	Invoice.Update.Error.Report	05/04/11	11:02:07am	1157	

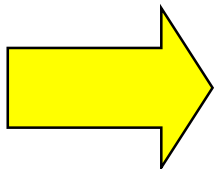
Enter Line# to View, DELETE to Delete or END

XXXXXXXXXXXX

Select	Unselect	Print	Comm/User	Copy	Flat	Fax	EMail	pdf / PR	Del Range	
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

start Customer Reporting ... Inbox - Microsoft Out... AccuTerm 2K2 - [DEF... troubleshoot.ppt DEMO.12.INTEL - [ts... BASE.12 - [rs6000d.t...

12:16 PM



GLA errors that show a size of 19 do not need to be reviewed



GLA Errors Missing from File

```
SORT ERR = "[UGL.INV.ADJ]" 1 2 3 4 5 LPTR 03:21:51pm 24 May 2011 PAGE 1  
ERR..... MAIN.ID..... CUST NO. ITEM ID..... FILE..... MESSAGE.....
```

```
100UGL.INV          38239          99          INV.RSN.CODE CAN'T READ  
.ADJ                                     RECORD  
101UGL.INV          38241          99          INV.RSN.CODE CAN'T READ  
ADJ                                     RECORD  
99          INV.RSN.CODE CAN'T READ  
RECORD  
99          INV.RSN.CODE CAN'T READ  
RECORD  
99          INV.RSN.CODE CAN'T READ  
RECORD  
99          INV.RSN.CODE CAN'T READ  
RECORD
```

INVENTORY REASON CODE MAINTENANCE

CODE

1.DESC

2.ADJ G/L#

99 not on file, Create it (Y/N)

Record missing from file



GLA Errors Bad GL Number

16UGLA	INV01A00124	FRD
17UGLA	INV01A00169	FRD
18UGLA	INV01A00180	FRD

ES	CHARGE GL
MISC.CHG.COD	INVALID MISC
ES	CHARGE GL
MISC.CHG.COD	INVALID MISC
ES	CHARGE GL
MISC.CHG.COD	INVALID MISC
ES	CHARGE GL
TAX.RATE	INVALID TAX GL
MISC.CHG.COD	INVALID MISC
ES	CHARGE GL
TAX.RATE	INVALID TAX GL
TAX.RATE	INVALID TAX GL
TAX.RATE	INVALID TAX GL

Bad or missing GL number in file



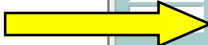
Invoice Update Error Report



```
SORT INVOICE.ERROR OPER.REF ERROR LPTR 07:00:23am 31 Aug 2017 PAGE 1
INVOICE.ERROR OPER.REF ERROR.....

01003170001      01003170001 Release Miscellaneous Charges not in Balance, skipped.
01011233001 CH   01011233001 Release Miscellaneous Charges not in Balance, skipped.
01021992001 HS   01021992001 transaction code CRC is not valid for Invoice Update.
01022940001 JS   01022940001 transaction code CRC is not valid for Invoice Update.
01079324001 HS   01079324001 has not been Verified or Scaled, skipped.
01079502001 HS   01079502001 has not been Verified or Scaled, skipped.
01079600001 DP   01079600001 has not been Verified or Scaled, skipped.
01079602001 DP   01079602001 has not been Verified or Scaled, skipped.
01079603001 DP   01079603001 is on Price Hold, skipped
01079604001 DP   01079604001 has not been Verified or Scaled, skipped.
01079605001 AS   01079605001 has not been Verified or Scaled, skipped.
01079606001 DP   01079606001 has not been Verified or Scaled, skipped.
01079607001 DP   01079607001 has not been Verified or Scaled, skipped.
01079610001 DP   01079610001 has not been Verified or Scaled, skipped.
01079629001 JM   01079629001 has not been Verified or Scaled, skipped.
```

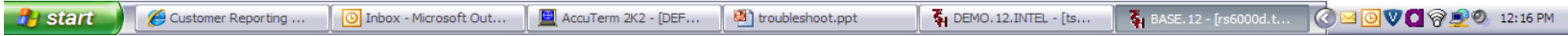
43.	Error.Report..Invoice.Update	05/04/11	11:02:08am	2487
44.	Error.Report..NON.AR.Cash.Update.to.GLA	05/04/11	11:02:08am	19
	Invoice.Update.Error.Report	05/04/11	11:02:07am	1157



Enter Line# to View, DELETE to Delete or END

XXXXXXXXXXXX

Select	Unselect	Print	Comm/User	Copy	Flat	Fax	EEmail	pdf / PR	Del Range	
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup



This report is also generated after each invoice update



Invoice Update Error Report Credit Card Errors

```
SORT INVOICE.ERROR OPER.REF ERROR  LPTR 10:00:38pm 08 Aug 2017  PAGE    1
INVOICE.ERROR OPER.REF ERROR.....

01065345001  JM      Communication Error  The credit card has expired.  AVS not applicable
                for this
01070535001  JM      Communication Error  The credit card has expired.  AVS not applicable
                for this
01071037001  TL      Communication Error  A valid referenced transaction ID is required.  A
                VS not applicable for this
01088324001                01088324001 transaction code CRC is not valid for Invoice Update.
01099294001  MD      Communication Error  A valid referenced transaction ID is required.  A
                VS not applicable for this
01106645001  GB      01106645001 transaction code CRC is not valid for Invoice Update.
01107965001  GB      Communication Error  A valid referenced transaction ID is required.  A
                VS not applicable for this
01107966001  GB      Communication Error  A valid referenced transaction ID is required.  A
                VS not applicable for this
01109055001  JO      Communication Error  A valid referenced transaction ID is required.  A
                VS not applicable for this
```

There are several errors that can be from credit cards. You can change the terms code in Invoice Error Maintenance to a non credit card code and then process the credit card manually after the invoice is generated.



Invoice Error Update

TSH - [rs6000d.tshinc.com-BASE.12-555.INVOICE.ERROR.MAINT01251]

File Edit Settings Reset Tools Mode Standard Functions Special Functions Refresh Dashboard Help

Application

Invoice Error Maintenance

Release# 01A09573001

Customer# UMC Internal# 100011 Customer Terms 05 CREDIT CARD

Name UMC MEDICAL Order Terms 05 CREDIT CARD

Address 1 STATION PLAZA Operator gs

CLIFTON NJ 07013

ENTER <C> TO CHANGE TERMS or 0 TO ACCEPT

Chg Terms Help Ok/End Insert Delete Prev Next Inquiry Cancel Off Popup

The Systems House Operator:JUL Ready. 8/15/2017 15:33 CAP NUM SCRL

Change the terms code to a non credit card.



Report Capture Email Maintenance

The screenshot displays a software application interface. The main window is titled "Report Capture Email Maintenance" and contains the following fields:

- E-Mail Reports To: SUPPORT@TSHINC.COM
- 1.Reports to EMail: Daily.Invoice.Register, Price.Hold.Report, and a highlighted row of asterisks.
- 2.Sender Address: Support@tshinc.com
- 3.Subject: From end of day
- 4.Message: Please review first thing
- 5.PDF: Y

An "Inquiry List" window is open on the right, showing a table with the following content:

Capture to Search	Lookup Reports in which Capture
EOD	
User	
COMMON	

The application interface includes a menu bar (File, Edit, Settings, Reset, Tools, Mode, Standard Functions, Special Functions, Refresh Dashboard), a sidebar with navigation options (Shortcuts, History, Terminal, MDS Menu, Find, Tasks, Charts, Key Indicators), and a status bar at the bottom with icons for Help, Ok/End, Insert, Delete, Prev, Next, and information.

This maintenance can be used to have reports that are already printed sent to users based on end of day or anytime the report is generated. If you want the report to run at specific times you will need to add it or have it added to the scheduler.



Inventory / Order Entry

- Inventory availability wrong
 - Qty stuck in pick / on backorder (There is now an option to run this for one item instead of the entire file)
 - Qty stuck on vendor on order
- Lot / location out of balance with total on hand
- Clean up Pogen (Purchase order Generation) locks
- Unlock Order Allocation

Account:42 BASE.12 Port:042 Menu:PRODUCTS.FIX Capture:On

Product Fix Programs

1. Rebuild B/O and I/P Qtys
2. Rebuild Open PO Qtys
3. Rebuild ITEM.PO File
4. Rebuild Purchase Intransit Qtys
5. Rebuild Cust Open Order/In Pick Values
6. Rebuild Lot Actual Picked Quantities
7. Rebuild Production Qtys



Accounts Receivable Locks

- Fix Open Batches
 - The end of month will now move any in balance batches for you
- Release Statement Locks

The screenshot displays the TSH software interface. The title bar reads "TSH - [rs6000d.tshinc.com-BASE.12-AR.FIX]". The menu bar includes "File", "Edit", "Settings", "Reset", "Tools", "Mode", "Standard Functions", "Special Functions", "Refresh Dashboard", and "Help".

The left sidebar contains a "MDS Menu" with the following items:

- 1. Fix Open Batches (with a star and question mark icon)
- 2. Combine Customers (with a star and question mark icon)
- 3. Fix Customer for Master/Satellite (with a star and question mark icon)
- 4. Release Statement Locks (with a star and question mark icon)

The main window has a "Find" section with a search bar and a list of tasks:

- END OF DAY
- Customer Invoices
- Customer Sales Orders
- Customer Quotes
- Customer Detail History
- Product Detail History
- A/R Checks
- Purchase Orders
- Vendor Payables
- A/P Checks

Below the "Find" section is a "Charts" section with tabs for "Charts" and "Key Indicators". It shows two charts: "Chart One" and "Chart Two". The main content area displays "Customer Sales for Salesman 003 LARRY MERAN". A legend in the bottom right corner indicates "Retail C" with a red square.



Accounts Receivable Month End

- Open Batch Listing
- Daily Adjustment Listing

Account:42 BASE.12 Port:042 Menu:AR.DAILY.REPORTS Capture:On

Accounts Receivable Daily Reports Selector

1. Daily Cash Receipts Journal
2. Daily Adjustment Journal
3. Open Batch Listing
4. Credit Authorization Log Report
5. Daily Partial Payment Listing
6. Daily Charge Back Print

Run and update daily reports before the end of month



EDI 850 IN Pre Order Errors

08:00:13am 19 Dec 2016 PRE.ORDER CONVERSION ERROR REPORT

ERR..... MAIN.ID..... CUST NO. ITEM ID..... FILE..... MESSAGE..... PROGRAM.....

PRE*000001 9805 1120471 ALPHA.CUST Invalid Alpha PRE.ORDER.CONVER Customer Code T11 –
Please Correct using Pre
Order Editor and
Reconvert
Manually

PFCNV*1 01003459 State TNLicenseExpired

PRE*000001 1367 281020537B ALPHA.PROD Invalid Product PRE.ORDER.CONVER Number T11 -
Please Correct using Pre
Order Editor and
Reconvert
Manually

Under user COMMON or setup to email you automatically



EDI 850 IN Pro Forma Errors

DATE: 08 Aug 2017 Converted EDI Pro forma Error Report Page: 1

PF.ID... PF.ERR.DESC.....

01139043 Customer 105838 License# Exp. Date exceeded

01249282 Drug Type GA GABAPENTIN is not allowed for this ship-to

01248158 Drug Type R2 Rx with member requirement is not allowed for
this customer

01147684 Product 13107-0072-01 Requires Drug Form #

Under user COMMON or setup to email you automatically



Invoice EDI Status

Invoice EDI Status

Invoice or Release 01123312 01132624001

Customer 105125

Warehouse 001

Invoice Date 05/25/17

EDI Partner	EDI Send Status	Date	EDI Acknowledge Status	Date
925141CORP	EDI Transmitted	05/25/17	Acknowledged	05/25/17

ENTER OK TO EXIT

This can be used to see if an 810 was sent and acknowledged by your customer



PO EDI Status

Application

Purchase Order EDI Status

PO Number 01024753

Vendor 126 Aurobindo Pharma USA Inc.
279 Princeton - Highstown Rd
Dayton NJ 08520

Warehouse 001

PO Date 05/24/17

EDI Partner [Redacted]

EDI Send Status	EDI Transmitted	Date	05/26/17
EDI Acknowledgment Status	Acknowledged	Date	07/25/17

ENTER OK TO EXIT [Yellow Box]

This can be used to check if an 850 was sent to your vendor and acknowledged.



Locked for Maintenance

The screenshot displays a software application window titled 'TSH - [rs6000d.tshinc.com-BASE.12-SYSTEM.LOCK.MENU]'. The interface includes a menu bar with options like 'File', 'Edit', 'Settings', 'Reset', 'Tools', 'Mode', 'Standard Functions', 'Special Functions', 'Refresh Dashboard', and 'Help'. A left sidebar contains 'Shortcuts', 'History', 'Terminal', and 'Application' sections. The main area is divided into 'Find' and 'Charts' sections. The 'Find' section has a search bar containing 'LOCKOUT' and a list of menu items, each with a question mark icon: 'Customer Invoices', 'Customer Sales Orders', 'Customer Quotes', 'Customer Detail History', 'Product Detail History', 'A/R Checks', 'Purchase Orders', 'Vendor Payables', and 'A/P Checks'. The 'Charts' section shows 'Chart One' and 'Chart Two' with the title 'Customer Sales for Salesman 003 LARRY MERAN' and a legend for 'Retail Customers'. A 3D character holding a key and a padlock is overlaid on the right side of the interface. The bottom status bar shows 'The Systems House | Operator: JUL Ready.' and the date/time '8/9/2017 12:03'.

The scheduled end of day will set the system lock and stop operators from processing while end of day is running. You can also setup locks when running end of month and end of year.



Recap

- Order Entry Alerts / Holds
- Invoicing Holds
- Drop Ship Purchase Order Creation Alerts
- End of Day Process
- End of Day Error Reports
- Inventory Out of Balance
- Accounts Receivable Locks
- Accounts Receivable End of Month
- EDI Errors
- Locked for Maintenance

