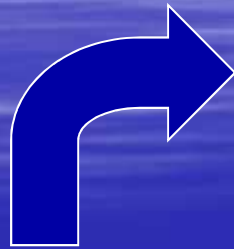


The Return Process

The Return Process

Product is ordered by customer.

The Return Process



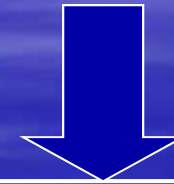
Customer needs to return product, a Return Authorization is created.

The Return Process



The RA is reviewed and approved. Customer is sent RA Form.

The Return Process



RA form and product is received back to warehouse and customer is credited.

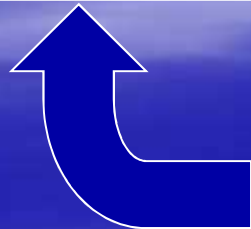
The Return Process

Need to return product to Vendor. A Vendor Return is created.



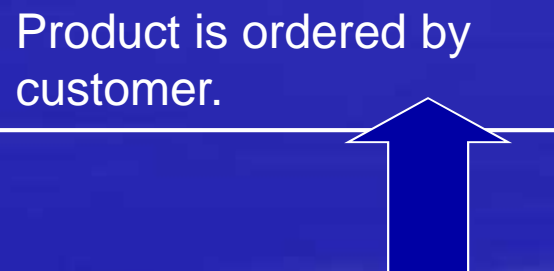
The Return Process

Approval is received.
Voucher is created.



The Return Process

Product is ordered by
customer.



The Return Process

The Return Process

- Return Authorizations
 - Track return process from entry to receipt
 - Apply credit to customer's AR automatically
 - Affect inventory, if necessary

The Return Process

➤ Return Authorizations

- Track return process from entry to receipt
- Apply credit to customer's AR automatically
- Affect inventory, if necessary

➤ Return to Vendor

- Return product back to vendor
- Affect inventory, if necessary
- AP Debit Voucher created automatically when Pick ticket is printed

Calendar

12:57:17 PM

June 2007

Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
1	2	3	4	5	6	7

Shortcuts

- Financial Reports
- Order Entry
- Inquiries

RA.MENU on demo.12

1. Return Authorization Entry
2. Return Authorization Approval/Cancel
3. Return Authorization Receipts
4. Return Authorization Report by Status Code
5. Open RA's by Customer by Sism Report
6. Open RA's by Product Report
7. RA Batch Print
8. RA and Receipt Form Reprint/Inquiry
9. RA Fax Confirmation Report
10. Return Authorization Inquiries

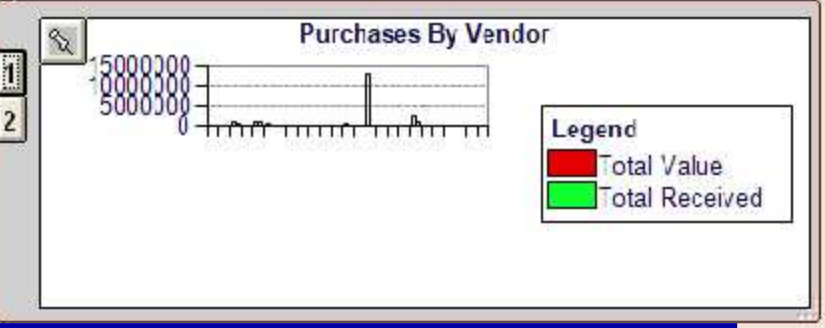
Back Home

Things to do

Date	Time	Description	Status

Key Performance Indicators

Indicator	Daily	Monthly	This Year	Last Year
Sales Dollars	\$125	\$481	\$14,485	
Credit Dollars	(\$61,304)	(\$61,304)	(\$68,487)	



Return Authorizations Menu

Ret Auth#	141720	Return Date	06/04/07	Header	Input	Status
Company	01 TSH Import Company			Return to Warehouse	001 NEW YORK, NY	HOLD

Customer	KESSLER	Ship To	
KESSLER REHAB GROUP		1.Code	
100 CENTRAL AVE		KESSLER REHAB GROUP	
		100 CENTRAL AVE	
EAST ORANGE NJ 07002		EAST ORANGE NJ 07002	

2.Cust PO#		10.Email	
3.Exp. Date	08/03/07	11.Inst	
4.Reason CD	001 Y CUSTOMER OVERSTOC		
5.Salesman	004 INHOUSE SALES		
Commission %	0.00		
6.Terms	01 NET 30		
7.Rtn/NonRtn	R		
8.Contact			
9.Fax #	973-621-2242		

The Credit Memo Reason Code for the return.

Enter Line # to change,DELETE to Delete, 0 to Accept: XXXXXX

Ret Auth#	141720	Return Date	06/04/07	Header	Input	Status
Company	01 TSH Import Company			Return to Warehouse	001 NEW YORK, NY	HOLD

Customer	KESSLER	Ship To	
KESSLER REHAB GROUP		1.Code	
100 CENTRAL AVE		KESSLER REHAB GROUP	
		100 CENTRAL AVE	
EAST ORANGE NJ 07002		EAST ORANGE NJ 07002	

2.Cust PO#		10.Email	
3.Exp. Date	08/03/07	11.Inst	
4.Reason CD	001 Y CUSTOMER OVERSTOC		
5.Salesman	004 INHOUSE SALES		
	Commission % 0.00		
6.Terms	01 NET 30		
7.Rtn/NonRtn	R		
8.Contact			
9.Fax #	973-621-2242		

The Return Indicator Code, R = Return to Stock, or N = Do not Return to Stock.

Enter Line # to change,DELETE to Delete, 0 to Accept: XXXXXX

Return	Authorization	Line	Input	R/A #	141720
CO#	01 Whse	001 Cust#	KESSLER	KESSLER REHAB GROUP	Status
					HOLD
LN#	Product	Rtn/	Qty/UM	Recv	CD
	Description	Non			
	Reason				
1	BD305188	R	/		
	19 Gx1 PRECISIONGLIDE				NNNNNNNN-NNN
	001 Y				CUSTOMER OVERSTOCK(SALES)



When the drop down arrow is clicked, all of the invoices for that customer and item are displayed.

Inquiry List

Settings -help

INVOICE LOOKUP FOR PRODUCT BD305188

INVOICE#	LN#	INV.DATE	RELEASE#	SHIP TO	QTY	PRICE	P/UM
01519274	001	06/04/07	01141/18001		2	3.462	BX

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.LINE.INPUT01151]

File Edit Settings Rese Tools GUI PDA StandardFunctions SpecialFunctions Help

Return Authorization Line Input R/A # 141720
 CO# 01 Whse 001 Cust# KESSLER KESSLER REHAB GROUP Status HOLD

Product Rtn/ LN# Description Non Qty/UM Recv CD
 Reason Co#:Inv#:Ln#
 1 BD305188 R / NNNNNNNN-NNN
 19 Gx1 PRECISIONGLIDE
 001 Y CUSTOMER OVERSTOCK(SALES)

2 0.00
 3 0.00
 4

Inquiry List

Settings -help

INVOICE LOOKUP FOR PRODUCT BD305188

INVOICE#	LN#	INV.DATE	RELEASE#	SHIP TO	QTY	PRICE	P/UM
01519274	001	06/04/07	01141718001		2	3.462	BX

Add OK Cancel

MDS INQ RA ITEM RA
 HELP OKEND INS

Popup

When the drop down arrow is clicked, all of the invoices for that customer and item are displayed.

Simply click on the invoice to choose. By choosing to reference the original invoice number, the original price and cost will be used. This also validates that the item was purchased by the customer.

Return	Authorization	Line	Input	R/A #				
CO#	01 Whse	001	Cust#	KESSLER	KESSLER REHAB GROUP			
				Status	HOLD			
	Product	Rtn/		Total Value	5.46			
LN#	Description	Non	Qty/UM	Recv	CD	Price/UM	Extension	
	Reason			Co#:Inv#:Ln#		Cost/UM	Serial #	TX
1	BD305188	R	1 / BX	0	O	5.462 / BX	5.46	
	19 Gx1 PRECISIONGLIDE			01519274-001		/ BX		
	001 Y		CUSTOMER OVERSTOCK(SALES)					
2	RSQUANTUM						0.00	
	ROSS QUANTUM ENTERAL PUMP							
	NNN							
3	CODE	DESC	AFF.QTY	ADJ-CODE	DESCRIPTION			
	001	CUSTOMER OVERSTOCK(SALES)	Y 01	VISUAL			0.00	
	002	CUSTOMER OVERSTOCK(NO SALES)	N					
	003	DAMAGED PRODUCT(NO SALES)	N					
	004	OVER CHARGE(NOSALES)	N					
	005	DAMAGED(SALES)	Y 01	VISUAL				
4							0.00	

A different Credit Memo Reason Code can be selected for each line.

Return	Authorization	Line	Input	R/A #	141720
CO#	01	Whse	001	Cust#	KESSLER
					KESSLER REHAB GROUP
Product		Rtn/		Total Value	5.46
				Status	HOLD

Return Authorization Lot Entry

Product: RA Line#

	Lo# / Length	Serial#	Location	Quantity	Exp Date	Cost
1						
2						
3						
4						
5						
6						
7						
8						

Total Quantity

If an item that is being returned, is a lot item, then the RA Lot Entry screen will be displayed.

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.LOT.INPUT010S1]

File Edit Settings Reset Tools GUI PDA Standard Functions Special Functions Help

Return Authorization Line Input R/A # 141720
 CO# 01 Whse 001 Cust# KESSLER KESSLER REHAB GROUP Status HOLD
 Product Rtn/ Total Value 5.46

Return Authorization Lot Entry

Product RSQUANTUM RA Line# 2

Lot# / Length	Serial#	Location	Quantity	Exp Date	Cost
1					
2	Lot#				
3	TL790SVG				
4	TRAY1				
5	TRAY1-A				
6	TRAY1-B				
7	TRAY1-C				
8					

By clicking on the drop down arrow, the lot numbers for the specified item are displayed.

HELP OKIEND INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL OFF Popup

Return	Authorization	Line	Input	R/A #	141720			
CO#	01	Whse	001	Cust#	KESSLER	KESSLER REHAB GROUP	Status	HOLD
Product	Rtn/	Total Value	5.46					

Return Authorization Lot Entry

Product RSQUANTUM RA Line# 2

Lot# / Length	Serial#	Location	Quantity	Exp Date	Cost
1	TL790SVG				
2					
3					
4					
5					
6					
7					
8					

Serial Number

139X452SWD2Y
139X452SWD4Y

By clicking on the drop down arrow, the serial numbers on the specified invoice are displayed.

Return	Authorization	Line	Input	R/A #	141720			
CO#	01	Whse	001	Cust#	KESSLER	KESSLER REHAB GROUP	Status	HOLD
Product	Rtn/	Total Value	59.31					

Return Authorization Lot Entry

Product: RSQUANTUM RA Line#: 2

	Lo# / Length	Serial#	Location	Quantity	Exp Date	Cost
1	TL790SVG	139X452SWD2Y	0300A	1	06/04/07	
2						
3						
4						
5						
6						
7						
8						

Total Quantity 1

Enter Line# to Change or 0 to Accept:

The location, quantity, and expiration date (if required) are entered.

Return	Authorization	Line	Input	R/A #			
CO#	01 Whse	001	Cust#	KESSLER	KESSLER REHAB GROUP	R/A #	141720
	Product	Rtn/				Status	HOLD
LN#	Description	Non	Qty/UM	Recv	CD	Price/UM	Extension
	Reason					Cost/UM	Serial#
							TX
1	BD305188	R	1 / BX	0	0	5.462 / BX	5.46
	19 Gx1 PRECISIONGLIDE						
	001 Y CUSTOMER OVERSTOCK(SALES)						
2	RSQUANTUM	R	1 / EA		0	53.846 / EA	53.85
	ROSS QUANTUM ENTERAL PUMP						
	005 Y DAMAGED(SALES)						
3							0.00
4							0.00

The serial number is displayed.



ENTER LINE# TO CHANGE, ADD TO ADD LINES, OR 'END' XXXXXX

Return	Authorization	Line	Input	R/A #	
CO#	01 Whse	001	Cust#	KESSLER	KESSLER REHAB GROUP
	Product	Rtn/		Total Value	59.31
LN#	Description	Non	Qty/UM	Recv	CD
	Reason		Co#:Inv#:Ln#	Price/UM	Extension
				Cost/UM	Serial#
1	BD305188	R	1 / BX	0	0
	19 Gx1 PRECISIONGLIDE			5.462 / BX	5.46
	001 Y CUSTOMER OVERSTOCK(SALES)				
2	RSQUANTUM	R	1 / EA		0
	ROSS QUANTUM ENTERAL PUMP			53.846 / EA	53.85
	005 Y DAMAGED(SALES)				
3					0.00
4					0.00

The serial number is displayed.



Keep in mind, all of your Inquiries are just a click away!



ENTER LINE# TO CHANGE, ADD TO ADD LINES, OR 'END' XXXXXX

MDS INQ	RA ITEM	RA CUST	SERIAL NO	COMMENT	PRC INQ	IMAGE	PRODTEXT			
HELP	OK/END	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RA.TOT.INPUT010\$1]

File Edit Settings Rese: Tools GUI PDA StandardFunctions Special Functions Help

CO 01 Wise 001 Customer KESSLER KESSLER REHAB GROUP R/A# 141720

R/A	Totals	Lines	Quantity	Dollars
		2	2	59.31

R/A Date 06/04/07

Status HOLD

1.Charge Freight Y

2.Trade Disc% 0.00 0.00

3.Tax Juris NJ NEW JERSEY

4.Tax % 0.000 On 0.00 0.00

5.Freight 0.00

6.Restock % 10.00 On 59.31 5.93

Total 53.38

XXXXXXXX

A freight charge (or credit) can be given. Also a restocking percentage, or dollar amount, can be applied to the return.

MDS INQ.	RA ITEM	DETAIL	CANCEL	APPROVE	RA CUST					
HELP	OKIEND	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

CO 01 Wise 001 Customer KESSLER KESSLER REHAB GROUP

R/A# 141720

R/A	Totals	Lines	Quantity	Dollars
		2	2	59.31

R/A Date 06/04/07

1.Charge Freight Y

2.Trade Disc%

3.Tax Juris

4.Tax % On

5.Freight

6.Restock % On

Total

Status HOLD

Enter Line# to Change, or 0 to Accept Return Authorization:

If preferred, the user can approve the Return on this screen. Or, it can be done as a separate process.

CO 01 Whse 001 Customer KESSLER KESSLER REHAB GROUP

R/A #
141720

R/A	Totals	Lines	Quantity	Dollars
		2	2	59.31

R/A Date
06/04/07

1.Charge Freight Y

2.Trade Disc%

3.Tax Juris

4.Tax % On

5.Freight

6.Restock % On

Total

Status
APPROVED



Enter Line# to Change, or 0 to Accept Return Authorization:

CO 01 Wise 001 Customer KESSLER KESSLER REHAB GROUP

R/A # 141720

R/A	Totals	Lines	Quantity	Dollars
		2	2	59.31

R/A Date 06/04/07

Status APPROVED

1.Charge Freight Y

2.Trade Disc% 0.00

3.Tax Juris NJ NEW

4.Tax % 0.000 On

5.Freight

6.Restock % 10.00 On

Inquiry List

Settings Help

- Bypass Print
- Print RA
- Fax RA
- EMail RA
- Fax & Print
- EMail & Print

Add OK Cancel

The operator has multiple options when printing the Return Authorization.

Enter Line# to Change, or 0 to Accept Return Autho

CO#	Whse	Cust#	KESLER		KESLER REHAB GROUP		R/A #	01141720	
LN#	Product	Rtn/	Quantity	Quantity	Quantity	Quantity	Status	APPROVED	
	Description	Non	Open/UM	Return/UM	Non-Ret/UM	Cancel/UM			
			Location	Loc Qty	Serial #				Rsn
1	BD305188	R	1 BX	BX	1 BX	BX			
	19 Gx1 PRECISIONGLIDE		0500A						001
2	RSQUANTUM	R	1 EA	EA	EA	EA			
	ROSS QUANTUM ENTERAL PUMP		0100E	0					005
3									
4									
5									

Return Authorizations Receiving

ENTER LINE# TO CHANGE, 'ABO

XX

MDS INQ	RA CUST	RA ITEM		COMMENT	PRC INQ		CNCL ALL			
HELP	OKEND	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	OFF		Popup

CO#	Whse	Cust#	KESLER		KESLER REHAB GROUP		R/A #	01141720	
LN#	Product	Rtn/Non	Quantity	Quantity	Quantity	Quantity	Status	APPROVED	
	Description		Open/UM	Return/UM	Non-Ret/UM	Cancel/UM			
			Location	Loc Qty	Serial #				Rsn
1	BD305188	R	1 BX	BX	1 BX	BX			
	19 Gx1 PRECISIONGLIDE		0500A						001
2	RSQUANTUM	R	1 EA	EA	EA	E			
	ROSS QUANTUM ENTERAL PUMP		0100E	0					005
3									
4									
5									



The operator has the option to receive stock back into the warehouse or not. Open quantities can also be cancelled.

ENTER LINE# TO CHANGE, 'ABORT' TO EXIT, 'END' OR '0' TO UPDATE:

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.RAR.LINE.INPUT01151]

File Edit Settings Rese: Tools GUI PDA StandardFunctions SpecialFunctions Help

R/A # 01141720
 Status RECEIVED

CO# 01 Whse 001 Cust# KESSLER KESSLER REHAB GROUP

LN#	Product	Rtn/Non	Quantity	Open/UM	Return/UM	Non-Ret/UM	Cancel/UM	Rsn
1	BD305188 19 Gx1 PRECISIONGLIDE	R	1	BX	BX	BX	BX	001
2	RSQUANTUM ROSS QUANTUM ENTERAL PUMP	R						005
3								
4								
5								
-1								

Location: 0500A

Inquiry List

Settings Help

LOC LOOKUP
PRODUCT LOCATIONS

0500A

Add OK Cancel

MDS INQ RA CUST RA ITEM
 HELP OKEND INSERT LDELETE PREV PG NEXT PG INQUIRY CANCEL Off Popup

When the drop down arrow is clicked while on the Location field, all locations listed in the product detail record are displayed.

CO#	01	Whse	001	Cust#	KESSLER	KESSLER REHAB GROUP	R/A #	01141720
				Rtn/	Quantity	Quantity	Status	APPROVED
					Quantity	Quantity		

Return Authorization Receipts Lot Entry

Product: RSQUANTUM

LN#	Lot# / Length	Serial#	Location	Ord Qty	No-Recv	Exp Date
1	TL790SVG	139X452SWD2Y	0800A	1	1	06/04/07
2						
3						
4						
5						

If receiving lot items, the RA Receipts Lot Entry box is displayed. Like non-lot items, the operator has the option to receive stock back into the warehouse or not. Open quantities can also be cancelled.

Enter Line# to Change or 0 to Accept:

RETURN AUTHORIZATION ORDER NUMBER: 01141722

CUSTOMER#: GUTMB

CUSTOMER NAME: GUTTENBURG MUN HOSPITAL

LN#	ITEM NUMBER	MFG#	OPEN STK QTY UM PICK LOC	BACKUP LOC(S)	RCV LOC(S)	RCV QTY	PROBLEM DISCREPNCY
1	RD305189		2 BX 0500A				
	19 Gx1 PRECISIONGLIDE	Vend Item#: 305186					
						TOTAL QTY RECVD	

RECEIVED BY _____

DATE _____

CHECKED BY _____

Dashboard - [rs6000d.tshinc.com-4424 demo.12-DET.ARO1151]

File Edit Settings Rese Tools GUI PDA StandardFunctions SpecialFunctions Help

Customer Accounts Receivables

Company# 01 TSH Import Company Creation Date 07/02/01

Customer# KESSLER KESSLER REHAB GROUP

City St Zip EAST ORANGE NJ 07002 Credit Meth 00 Cred Hold N

Start Date 06/04/07 End Date 06/04/07 Credit Limit 10000

Salesman# 004 INHOUSE SALES Terms 01 NET 30

1. Customer Comments

High Cred\$ 31186 OpenOrder\$ 2191.14 A/R Balance 32793.60 Paid to Dt 32280.80 Old Inv 03/02/07 Phone 973-623-3150

Fax 973-621-2242

	Invoice	Order	Payment	Mtd	Sales\$	Return\$	Sales\$ LY
Last	131342	141719	10.31		30271.17	-59.31	7430.56
Date	06/04/07	06/04/07	04/11/07	Ytd	57503.46	-114.36	

Ln#	Typ	Invoice#	Date	Ref#	Original\$	Open\$	Whs	Cust Ref	Order#Rel
1	C/M	01131342	06/04/07		-53.92		001		141720001
2	INV	01519274	06/04/07		118.61	64.69	001	3246	141718001
3									
4									
5									
6									
7									

Inquiry List

Settings Help

AR Detail Inquiry for 01519274

Type	Date	Ref No	Amount	Cust Ref	FPer
INV	06/04/07		118.61	3246	0705
C/N	06/04/07	131342	-53.92		0705

By referencing the Invoice number on the Return, the original AR records are automatically updated.

Select Stmt Prt Det AR HELP OK/END INSERT Popup

Return Authorization Inquiry by Customer

Customer	KESSLER	Phone#	973-628-3150
Company	01 TSH Import Company	Contact	
Name	KESSLER REHAB GROUP	Salesman	004 INHOUSE SALES
Address 1	100 CENTRAL AVE		
Address 2			
City	EAST ORANGE	NJ	07002

Line#	Return#	Hist	Cust Ref	Rtn Date	Recv Dat	Rsn	Whs	Status	Total RA\$
1	01141720			06/04/07	06/04/07	001	001	RECEIVED	53.30
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									

Enter Line# for Detail, Line#-R (NN-R) for Credits or END :

Detail Return Authorization Inquiry (Line Items)

Return#	RA Date	Exp Date	Customer#	KESSLER	Ship To	
01141720	06/04/07	08/03/07	KESSLER REHAB GROUP		KESSLER REHAB GROUP	
			100 CENTRAL AVE		100 CENTRAL AVE	
Receipts	Status	Whse				
1	RECEIVED	001				
			EAST ORANGE	NJ	EAST ORANGE	NJ
PO#			07002		07002	
Sls	004	INHOUSE SALES				

Ln#	Item Number	Rtn/	OrigQty	OpenQty	Recv	NonRtn	Cancel	Price	UM	Rsn
	Description	Non-Rtn			Qty	Qty	Cost	Value		
1	BD305188	R	1	BX		1		5.462	BX	001
	19 Gx1 PRECISIONGLIDE							5.46		
2	RSQUANTUM	R	1	EA		1		53.846	EA	005
	ROSS QUANTUM ENTERAL PUMP							53.85		
3										

Enter END to exit, NEXT PG or PREV PG : XXXXXX

Return	Authorizations	by	Product	Price	Um	Cost	Um
Item Number	Description						
RSQUANTUM	ROSS QUANTUM ENTERAL PUMP				/ EA	35.000	/ EA

Whse.	001	NEW YORK, NY	Loc	0100E	Sell UM	EA	Stock UM	EA
-------	-----	--------------	-----	-------	---------	----	----------	----

Ln#	Return#	Hist	RtnLn#	Rtn Date	Orig Qty	Open Qty	Recv Qty	Non-Recv	Cacl Qty
Customer#				Rcv Date	Rcv/Non	Reason	Rtn Whse	Status	Price
Customer Name									
1	01141720		002	06/04/07	1		1		
KESSLER				03/03/07	R	005	001	APPROVED	53.840
KESSLER REHAB GROUP									
2									
3									
4									

Enter Line# for detail, NEXT PG, PREV PG or END to exit:

HELP	OKIEND	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	OFF		Popup
------	--------	--------	---------	---------	---------	---------	--------	-----	--	-------

Calendar

5:06:51 PM

June 2007

Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
1	2	3	4	5	6	7

Shortcuts

- Financial Reports
- Order Entry
- Inquiries

RETURN.VENDOR.MENU on demo.12

1. Return to Vendor Entry
2. Return to Vendor Maintenance
3. Reprint Vendor Return Pick Ticket/PO

Back Home

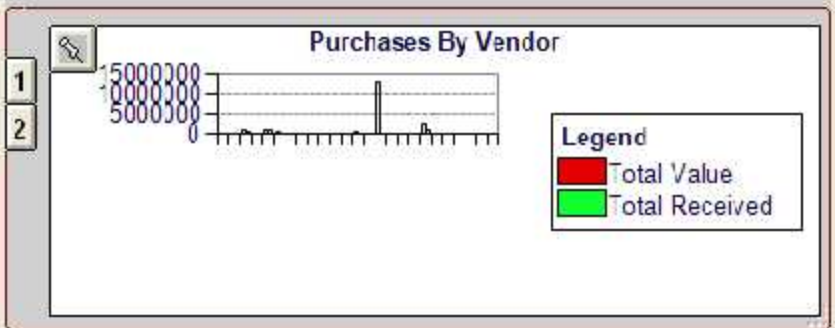
The Return To Vendor process can be a 1 step process, where approval is already received, and the voucher will be created immediately.

Things to do

Date	Time	Description

Key Performance Indicators

Indicator	Daily	Monthly	This Year	Last Year
Sales Dollars	\$125	\$481	\$14,485	
Credit Dollars	(\$61,304)	(\$61,304)	(\$68,487)	



Calendar

5:06:51 PM

June 2007

Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
1	2	3	4	5	6	7

Shortcuts

- Financial Reports
- Order Entry
- Inquiries

RETURN.VENDOR.MENU on demo.12

1. Return to Vendor Entry
2. Return to Vendor Maintenance
3. Reprint Vendor Return Pick Ticket/PO

Back Home

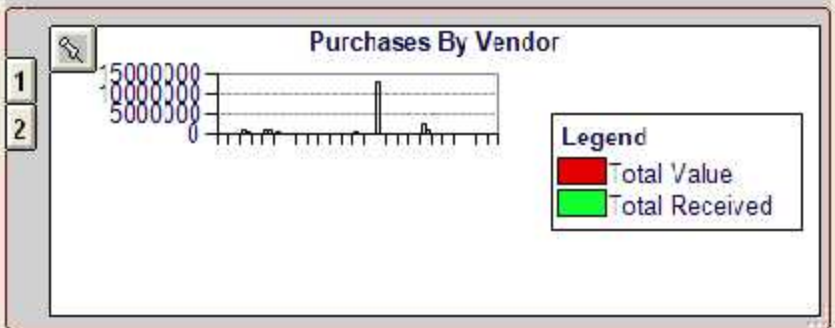
Otherwise, the Return to Vendor Maintenance program is used to finish processing the return.

Things to do

Date	Time	Description
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Key Performance Indicators

Indicator	Daily	Monthly	This Year	Last Year
Sales Dollars	\$125	\$481	\$14,485	
Credit Dollars	(\$61,304)	(\$61,304)	(\$68,487)	



Return to Vendor Entry Header Input					
Company	01	TSH Import Company	Warehouse	001	NEW YORK, NY
Return Number	9	Date	06/04/07		
Vendor#	ABCO	Ship To		ABCO INC	
ABCO INC				402 BNA DRIVE #500	
402 BNA DRIVE #500					
NASHVILLE,TN		37217	NASHVILLE	TN	37217
1.Destination	ADCO	8.Ship Date	06/05/07		
Vendor	ABCO DEALERS INC	9.Due Date	06/04/07		
2.Reason	05 DAMAGED	10.Ret Date	06/04/07		
3.PurchAgnt		11.Department			
4.Ship Via	01 UPS	Currency	US	US DOLLARS	
5.Spec Inst		12.Curr			
6.Terms	01 NET 30	13.Ret T			
7.TermsDate	07/04/07	14.Fax#			
		15.Vendor RMA	1F32GD		
		16.App Date	06/04/07		
		17.App By	JOHN S.		

The Credit Memo Reason code for the return is chosen.

Enter line# to change, DELETE to Delete or 0 to Accept: XXXXXX

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.VR.HDR.INPUT011S1]

File Edit Settings Rese: Tools GUI PDA StandardFunctions Special Functions Help

Return to Vendor Entry Header Input

Company	01 TSH Import Company	Warehouse	001 NEW YORK, NY
Return Number	9	Date	06/04/07
Vendor#	ABCO	Ship To	ABCO INC
	ABCO INC		402 BNA DRIVE #500
	402 BNA DRIVE #500		
NASHVILLE,TN	37217	NASHVILLE	TN 37217

1.Destination	ADCO	8.Ship Date	06/05/07
Vendor	ABCO DEALERS INC	9.Due Date	06/04/07
2.Reason	05 DAMAGED	10.Ret Date	06/04/07
3.PurchAgnt		11.Department	
4.Ship Via	01 UPS	Currency	US US DOLLARS
5.Spec Inst		12.Curr Rate	1.000000
		13.Ret Type	P
6.Terms	01 NET 30	14.Fax#	615-793-0485
7.TermsDate	07/04/07	15.Vendor RMA	1F32GD
		16.App Date	06/04/07
		17.App By	JOHN S.

Enter line# to change, DELETE to Delete or 0 to Abort: xxxxxx

MDS Inqs	OpenVend		
HELP	OKIEND	INS	Popup

If processing the return in 1 step, you will need to include: Terms Date, Vendor RMA, Approval Date, and the Approval By information.

Return to Vendor Line Item Entry
Co# 01 Vendor ABCO ABCO DEALERS INC
Return# 000009
Whse# 001

LN#	Product#	Description	Return/UM	Curr	Source	Cost/UM	Code	Stat
1	88047	SOAP, DIAL LIQUID GALLON	2 CS		R	8.310/ EA	05	G
2								
3								
4								



The status of the product being returned, G= Good, D= Defective

UM	ONHAND	INPICK	BCKORD	ON ORD	AVAIL	IN TRANS	NEXT PO	CASE	BOX	UNIT
EA	3			4	7		04/02/07	4	1	1

Enter line# to maintain or 0 to accept: XXXXXX

Return to Vendor Line Item Entry

Co# 01 Vendor ABC0 ABC0 DEALERS INC Return# 000009 Whse# 001

LN# Product# Description Return/UM Curr Source Cost/UM Code Stat Location

1 88047 SOAP, DIAL LIQUID GALLON 2 CS R 8.310/ EA 05 G

Location	Type	OnHand
1300B	P	5

After clicking on the drop down arrow, the operator can choose the location to remove the stock from. The operator can always just hit enter through this field to select the primary location.

UM	ONHAND	INPICK	BCKORD	ON ORD	AVAIL	IN TRANS	NEXT PO	CASE	BOX	UNIT
EA	8			4	12		04/02/07	4	1	1

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.VR.LINE.INPUT011\$1]

File Edit Settings Rese: Tools GUI PDA StandardFunctions Special Functions Help

Return to Vendor Line Item Entry

Return# 000009

Co# 01 Vendor ABC0 ABC0 DEALERS INC Whse# 001

LN# Product# Return/UM Curr Source Cost/UM Code Stat

Description Location

1 88047 2 CS R 8.310/ EA 05 G

SOAP, DIAL LIQUID GALLON

Location	Type	OnHand
1300B	P	5
2		
3		
4		

UM ONHAND INPICK BCKORD ON ORD AVAIL IN TRANS NEXT PO CASE BOX UNIT

EA 8 4 12 04/02/07 4 1 1

After clicking on the drop down arrow, the operator can choose the location to remove the stock from. The operator can always just hit enter through this field to select the primary location.

Keep in mind, all of your Inquiries are just a click away!

MDS INQ	ST. INQ	Open PO	COMMENT	IMAGE	PRODTEXT	Inv Trans				
HELP	OKEND	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off		Popup

Return	to	Vendor	Total	Input		
Company	01	TSH Import Company	Warehouse	001	Ret Num	000009
Vendor	ABCO	ABCO DEALERS INC			Date	06/04/07

Return	Order	Totals	Lines	Quantity	Dollars	
			1	2	66.43	US DOLLARS
1.Restock Charge			10.00	%	-6.65	
2.Freight Cost					0.00	
3.Miscellaneous Cost					0.00	
Total					59.83	
4.Print Pick Document (Y/N)						Y



A restock fee % or dollar amount can be included.

Enter Line# to Change or 0 to Accept :

Return	to	Vendor	Total	Input
Company	01	TSH Import Company	Warehouse	001
Vendor	ABCO	ABCO DEALERS INC	Date	06/04/07
Ret Num	000009			

Return	Order	Totals	Lines	Quantity	Dollars	
			1	2	66.43	US DOLLARS
1.Restock Charge			10.00	%	-6.65	
2.Freight Cost					0.00	
3.Miscellaneous Cost					0.00	
Total					59.83	
4.Print Pick Document (Y/N)					Y	

Enter Line# to Change or 0 to Abort: xxxxxx

If approval has been received, you can print the Vendor Return Pick Ticket, by selecting "Y".

Return	to	Vendor	Total	Input		
Company	01	TSH Import Company	Warehouse	001	Ret Num	000009
Vendor	ABCO	ABCO DEALERS INC			Date	06/04/07

Return	Order	Totals	Lines	Quantity	Dollars	
			1	2	66.43	US DOLLARS
1.Restock Charge		10.00	%		-6.65	
2.Freight Cost					0.00	
3.Miscellaneous Cost					0.00	
4.Print Pick Document (Y/N)						Y

To finish the Vendor Return, click OK/END.

Enter Line# to Change or 0 to Accept : XXXXXX



Return	to	Vendor	Total	Input		
Company	01	TSH Import Company	Warehouse	001	Ret Num	000009
Vendor	ABCO	ABCO DEALERS INC			Date	06/04/07

Return	Order	Totals	Lines	Quantity	Dollars	
			1	2	66.43	US DOLLARS
1.Restock Charge		10.00	%		-6.65	
2.Freight Cost					0.00	
3.Miscellaneous Cost					0.00	
4.Print Pick Document (Y/N)						Y

The debit voucher is automatically created.

VOUCHER# IS: 01004590 , Hit <RETURN>

Dashboard - [rs6000d.tshinc.com-4424 demo.12-SSS.VR.TOT.INPUT011S1]

File Edit Settings Rese Tools GUI PDA StandardFunctions SpecialFunctions Help

Return to Vendor Total Input

Company 01 TSH Import Company Warehouse 001 Ret Num 000009
 Vendor ABCO ABCO DEALERS INC Date 06/04/07

Return Order Totals

1. Restock Charge
 2. Freight Cost
 3. Miscellaneous Cost
 4. Print Pick Document (Y/N)

US DOLLARS

Inquiry List

Settings Help

- Bypass Print
- Print Vendor Return PO
- Fax Vendor Return PO
- EMail Vendor Return PO
- Fax & Print
- EMail & Print

Add OK Cancel

VOUCHER# IS: 01004590 , Hit

HELP	OKEND	INSERT	LDELETE	PREV PG	NEXT PG	INQUIRY	CANCEL	Off	Popup
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The operator has the option to print the Vendor Return PO to send to the vendor.



TSH Import Company
 1033 ROUTE 46
 CLIFTON, NJ 07013

Tel: 973-777-8050

PICKING TICKET
 RETURN TO VENDOR

Return Number
 01000009
 Page: 1

Bill-to: ABCO	A/R#: 100132
ABCO INC 402 BNA DRIVE #500 NASHVILLE, TN 37217	

Ship-to:	001	SY
ABCO INC 402 BNA DRIVE #500 NASHVILLE TN 37217		

Return Date:	06/04/07	Reason:	DAMAGED
Ship Date:	06/04/07	Ship Via:	UPS
Approval Date:	06/04/07	RMA Number:	1F32GD

Special Instructions:	
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Line	Location	Item Number / Description	Ordered	UM	Shipped	UM	B/O Qty	Unit Cost	UM
1	1300B	88047 SOAP, DIAL LIQUID GALLON	8	EA	8	EA		8.310	EA



Return to Vendor

TSH Import Company
 1033 ROUTE 46
 CLIFTON, NJ 07013

Tel: 973-777-8050

Return Number 01000009
Page: 1

To: ABCO	A/R#: 100132
ABCO INC 402 BNA DRIVE #500 NASHVILLE, TN 37217	

Ship To:	Operator: SY
ABCO INC 402 BNA DRIVE #500 NASHVILLE TN 37217	

Return Date:	06/04/07	Warehouse:	NEW YORK, NY
Ship Via:	UPS	RMA Number	1F32GD
Telephone:	800-421-3040	Approval Date	06/04/07
FAX#:	615-793-0485	Approved By	JOHN S.

Special Instructions:	
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Line	Item Number / Description	Order	U/M	Unit Cost	U/M	Extension
1	88047 SOAP, DIAL LIQUID GALLON DAMAGED	2	CS	33.240	CS	66.48
	TOTAL MERCHANDISE					66.48
	LESS RESTOCK CHARGE					-6.65
	RETURN TO VENDOR TOTAL					59.83

Benefits

- Efficiently manage your products in the warehouse
- Simplified Returns Process
- Saves time for AR and AP department
- Ability to track defective merchandise

